MEMORANDUM

DATE: APRIL 1, 2021

TO: HOMELESSNESS AND SUPPORTIVE HOUSING

FROM: COVID-19 COMMAND CENTER, INFO AND GUIDANCE BRANCH

RE: VISITORS IN PERMANENT SUPPORTIVE HOUSING AND SROS

The following guidance on visitation in Permanent Supportive Housing (PSH) and Single Resident Occupancy hotels (SROs) reflects recommendations made by the COVID-19 Command Center and the San Francisco Department of Public Health and will be updated in the Interim Guidance and FAQ for Congregate Housing Where Residents Have Private Rooms in the coming weeks.

- Continue to follow the current Stay Safer at Home Health Order found at www.sfcdcp.org/healthorders. Highlighted changes of what businesses and activities are allowed can be found at www.sfcdcp.org/covid19.
- Allow visitors in Permanent Supportive Housing (PSH) and SROs in accordance with San Francisco’s reopening Tier as defined by the State.
  - When San Francisco is in the State’s Purple Tier:
    - Prohibit non-essential visitors
    - Allow essential visitors (those who care for basic needs such as bringing food or medication)
  - When San Francisco is in the State’s Red Tier:
    - Allow one designated visitor for a three-month period of time which can be renewed every three months as needed (e.g. a spouse or a friend). Visitor can be a day and/or overnight visitor
    - Allow essential visitors (those who care for basic needs such as bringing food or medication)
  - When San Francisco is in the State’s Orange Tier:
    - Allow one designated visitor per month. Visitor can be renewed monthly. Visitor can be a day and/or overnight visitor.
    - Allow essential visitors (those who care for basic needs such as bringing food or medication)
  - When San Francisco is in the State’s Yellow Tier:
    - Residents may choose to have EITHER
      - One designated visitor per month that can be a day and/or overnight visitor. Visitor can be renewed monthly – OR –
      - One designated weekly visitor for daytime visits.
    - Allow essential visitors (those who care for basic needs such as bringing food or medication)
• When San Francisco is in the State’s Green Tier:
  o All visitors allowed with universal precautions for COVID-19 (masking, distancing, etc.). If in PSH SRO, visitation must be within HSH visitor policy guidelines.
• Visitors must adhere to any COVID-19 safety protocols of the building.
• Visitors who are unable to adhere to COVID-19 infection prevention (e.g. masking, distancing, etc.) should not be permitted to visit or should be asked to leave.
• Post signs at the entrance discouraging the following visitors:
  o Those with COVID-19 symptoms (www.sfcdcp.org/covid19symptoms)
  o Those who are a *Close Contact of someone with COVID-19
  o Those who have been *diagnosed with COVID-19
*See www.sfcdcp.org/screen for definitions of these terms

Resources

Stay informed. Information is changing rapidly.

• San Francisco Department of Public Health (SFDPH)
  o https://www.sfcdcp.org/covid19

• Centers for Disease Control and Prevention (CDC)
  o List of Guidance documents (searchable)