



City and County of San Francisco
London N. Breed
Mayor

San Francisco Department of Public Health

Grant Colfax, MD
Director of Health

SF MRA COVID-19 Cash Payment Program

San Francisco workers are hurting due to COVID-19. That's why on June 2, the City and County of San Francisco authorized a one-time cash payment of up to \$500 to help those who are eligible with COVID-19 expenses.

If you hold an SF MRA with our [SF City Option Program](#), you may be eligible if you meet the eligibility criteria noted below.

Am I eligible for the \$500 cash payment?

If you have at least \$100 in your SF Medical Reimbursement Account (SF MRA) as of June 2, 2020, and have at least \$500 in COVID-19 related expenses not otherwise compensated for by insurance or otherwise, you are potentially eligible for this one-time \$500 grant.

Does the \$500 come from my SF MRA?

This \$500 does not come out of your SF MRA. Your SF MRA is still there to pay for health care expenses.

What are the next steps?

1. If you are potentially eligible for the \$500, Dr. Colfax and the Department of Public Health will send an email or letter to you by the end of September 2020.
2. The email or letter will tell you how to submit a Grant Payment Form to get the \$500.
3. On the Form, you certify that you will use the \$500 for COVID-19 related costs including rent, food, and other living expenses.
4. Your payment will be sent within 3 weeks after you submit the Form.
5. If you believe that you are eligible and have not received an email or letter by the end of September 2020, call SF City Option Customer Service at (877) 772-0415.

Who should I contact if I have more questions?

If you are an employee:

- For questions about the SF MRA COVID-19 Cash Payment Program or any questions about SF City Option :
 - Visit the [SF MRA COVID-19 Cash Payment Program](#) webpage
 - Call SF City Option Customer Service: (877) 772-0415
 - Reach out on Facebook: @sfcityoption

SFDPH | 101 Grove Street, Room 308, San Francisco, CA 94102



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- Reach out on Twitter: @sfcityoption.
- To check your SF MRA balance, go to: mymra.wageworks.com

If you are an employer with employees who may be eligible:

- For questions about the SF MRA COVID-19 Cash Payment Program or any questions about SF City Option :
 - Email SF City Option Relationship Management:
employerservices@sfcityoption.org

IMPORTANT

SF City Option will never call or email you directly to request banking information.

Please be very careful when sharing personal and financial information. You can always call SF City Option Customer Service at **1(877) 772-0415**, if you are not sure about information requested by SF City Option.