

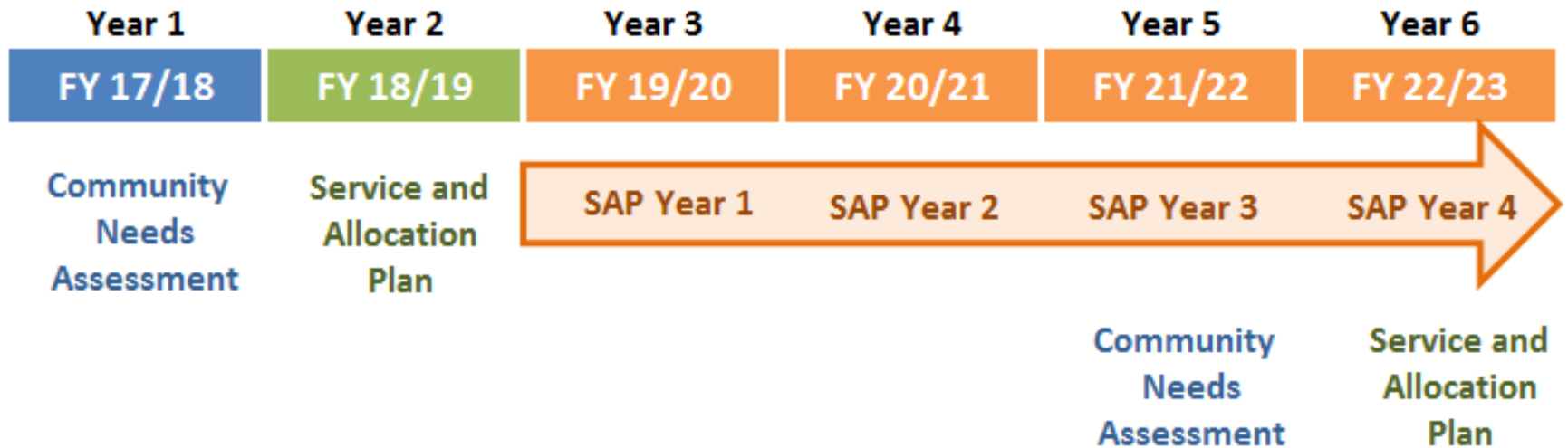
Dignity Fund Community Needs Assessment

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Dignity Fund Overview

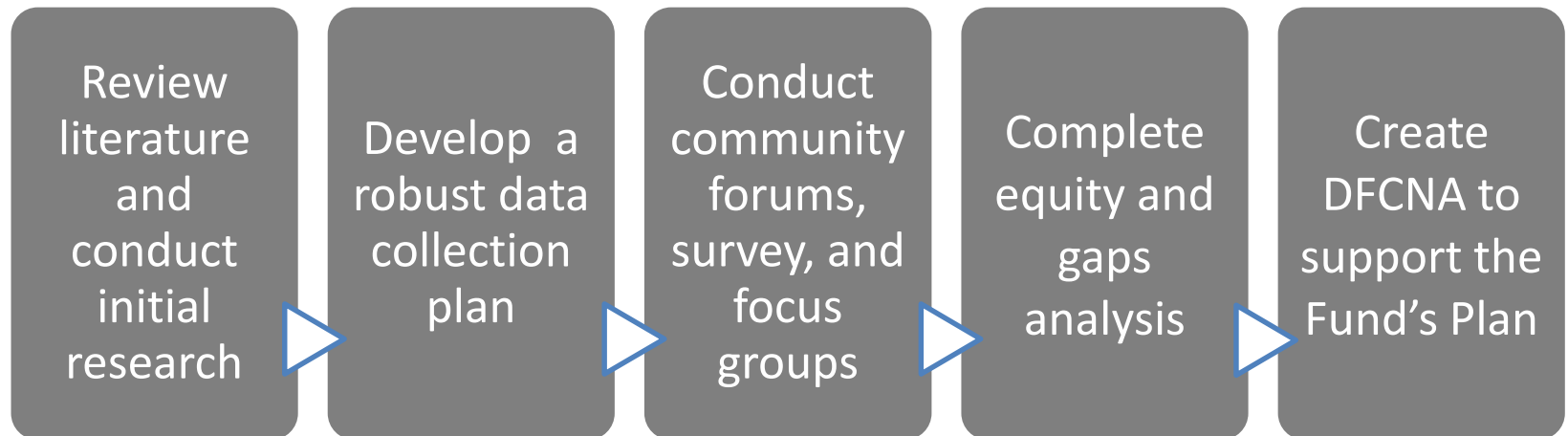
- Creates special fund (“Dignity Fund”)
 - Requires City contribution (\$38M baseline to grow by \$33M over next 10 years)
 - Allows unspent funding to roll into following year
- Establishes planning and allocation process
 - Including Community Needs Assessment and Service and Allocation Plan
- Creates Oversight and Advisory Committee

Dignity Fund Planning Cycle



Dignity Fund Community Needs Assessment 2017-2018 Overview

Conduct a participatory Dignity Fund Community Needs Assessment (DFCNA) process rooted in **robust data collection** that will identify the **strengths, opportunities, challenges, and gaps** present in the current services landscape to support an **equitable and data-informed** Service and Allocation Plan



DFCNA Findings: Strengths

(See report for full list)

- SF DAAS is serving 1 in 4 of city's older adults
 - 1 in 2 of low-income older adults
- Populations with presence of an equity factor tend to access services at a higher rate than overall population
- Consumers participating in existing programs view them favorably

DFCNA Findings: Gaps and Recommendations

(See report for full list)

- 1) Consumers and service providers are often unaware of existing services – many do not know what is available or how to access support**
 - *Recommendations:* Conduct public outreach campaign about existing services; consider peer ambassador models to support service navigation

- 2) Many older adults and people with disabilities report experiences of ageism and ableism**
 - *Recommendations:* Conduct public marketing campaign to raise awareness and sensitivity to the needs of older adults and people with disabilities among the general public; support intergenerational programming

DFCNA Findings: Gaps and Recommendations

(See report for full list)

3) Adults with disabilities under age 60 access services at a lower rate than older adults

- *Recommendations:* Enhance services that specifically focus on this population; consider department name change

4) Caregivers would benefit from additional support

- *Recommendation:* Expand services that support caregivers, particularly those with limited or no English-speaking proficiency

5) Limitations in client data creates challenges in assessing service participation and completing equity analysis

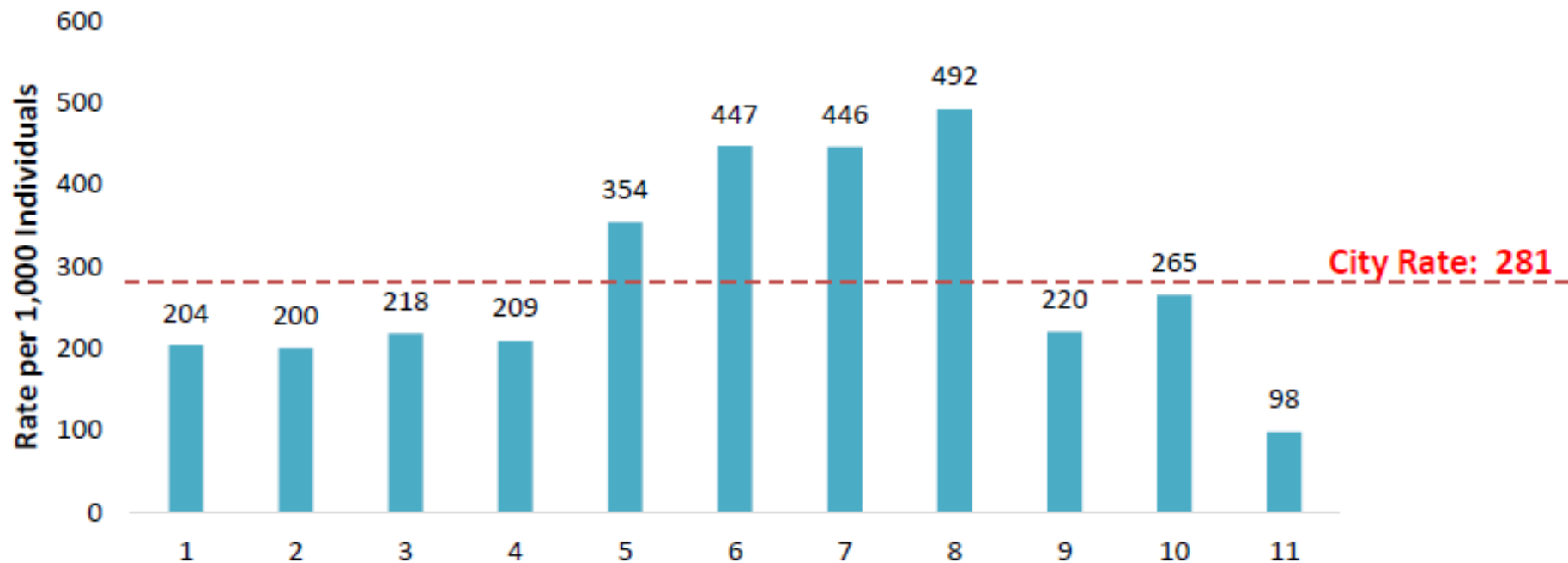
- *Recommendations:* Update Equity Analysis after first year under local SOGI requirement; work with service providers to improve data collection across all demographic fields

Equity Analysis: Overview

- Equity factors capture populations that experience systemic barriers that can inhibit accessing of services and resources.
- Service participation rates are standardized metrics that account for variation in population size.
- Comparing service participation rates across equity factors helps identify areas to address.

Equity Analysis: Nutrition

Figure 55. Participation Rate for Low-to-Moderate Older Adults for Congregate Meals, by District, FY16-17¹¹³



Nutrition Opportunities

- Overall, consumers participate in Nutrition and Wellness service much more compared to other types of services, particularly congregate meals, home-delivered meals, home-delivered groceries. However, disparities were evident across districts and subpopulations, indicating there may be gaps in these services for some groups.

Opportunities continued

General recommendations:

- Expand outreach efforts and culturally appropriate services to address needs of adults with disabilities.
- Conduct targeted outreach strategies to engage populations with equity factors who have low participation.
- Examine how factors that increase service engagement can be leveraged to engage underrepresented populations.

More Information

<https://www.sfhsa.org/about/reports-publications/older-adults-and-people-disabilities/dignity-fund-community-needs>

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Questions and Discussion