

## Planning Worksheet: SF Food Security Strategic Priorities

<b>Priority 4: Information and Referrals</b> Seamless access and a fully integrated, person-centered referral system with “no wrong doors”									
<i>Multi-stakeholder Driven</i>									
Goal	Activities	Owner	Jan-Mar 2020	Apr-Jun 2020	Jul-Sep 2020	Oct-Dec 2020	Jan-Mar 2021	Apr-Jun 2021	Notes
4.1 Food resource referrals, designed with client input, are included in at least 3 City of San Francisco referral processes by June 2021 <sup>1</sup>	Create a list of City of SF referral processes and key contacts								Includes DPH Resource & Referral
	Identify partner for client evaluation activity to inform advocacy								
	Design simple client evaluation/research along with partner								Bi-directional feedback
	Conduct client evaluation along with partner								
	Develop recommendations on how to include food resource referrals into City of SF processes								
	Advocate for recommendations at two meetings per month								
4.2 Analysis of how San Francisco’s Information and Referrals (I&R) systems for food compare to best practices is published by September 2020 <sup>2</sup>	Conduct literature review of I&R best practices for food and develop framework for comparison								Includes the work of the OCOF service inventory group in SF, research by Jasmine Fernandez, 211 in San Diego, and SFDPH efforts.
	Research the inclusion of food in existing I&R efforts in San Francisco								May include DAAS, Food Bank, and Kaiser/Unite US. May involve developing a survey.
	Analyze I&R efforts in SF against best practices framework and document findings								
	Solicit feedback on findings								
	Publish current state of food I&R in SF as compared to best practices								

<sup>1</sup> Original wording “**Referral Advocates:** FSTF to champion the need for food to be included in all existing referral efforts and process(es) (i.e., DPH Resource & Referral), while advocating for bi-directional feedback, client evaluation, and multi-generational approach.”

<sup>2</sup> Original wording “**Best Practices Analysis:** FSTF/others to research best practices from other/current information referral efforts including: Our Children Our Families Council SF (OCOF) service inventory group, 211 in San Diego, DPH’s efforts to update resources and referral around food, etc.”

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*Multi-stakeholder Driven*

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4.3 FSTF (or emergent structure) will participate in a multi-stakeholder Information & Referrals (I&R) approach to optimize I&R	Determine key actors/stakeholders to structure the initiative								
	Engage actors/agencies to develop a user-journey for current I&R system, develop a vision for seamless I&R, prototype & iterate, secure funding								