San Francisco Food Security Task Force (FSTF)

Strategic Plan (SP) for Multi-Sector Collaboration to Ensure Food Security in San Francisco

SP Implementation Work Group Meeting
March 4, 2020
Meeting Objectives

- Adopt the “living” project charter for this work group
- Continue the evaluation phase of Priority 4: Information and Referrals
- Determine next steps for Priority 4: Information and Referrals
Meeting Objectives

1. Welcome, Introductions, Approval of Minutes, Action Items (10 min.)
2. Project Charter (20 min.) - Discussion
3. Priority 4: Information and Referrals (55 min.) - Discussion
4. Public comment, Wrap up (5 min.)

Vision: Food Secure San Francisco

1. Sustainability (human and financial) (FSTF Driven)
2. Shared Measurement (FSTF Driven)
3. Adequate Community Resources (Multi-Stakeholder Driven)
4. Information and Referrals (Multi-Stakeholder Driven)
Discussion: Project Charter for Work Group
Discussion: Priority 4: Information and Referrals (I&R)

- **Process**

**Evaluate**
- Learn from I&R stakeholders
- Identify key challenges

**Understand Challenge(s)**
- Research best practices
- Generate possible solutions/recommendations

**Determine Best Ways to Support**
- Advocate
- Make recommendations
- Participate in pushing solutions forward

Learn from I&R stakeholders
- 211
- OCOF
- One Degree
- Food Locator - SFMFB
- DAS Benefits and Resources Hub

Data, bi-directional feedback, and client evaluation are all key challenges.
Report Out: Existing Data on Food-Related I&R

- Data from food-related calls to 211 (Kelly)
- Learnings on food-related data from OCOF (Kelly)
- Learnings on food-related data from One Degree (Alex)
Discussion: Priority 4: Information and Referrals (I&R)

- Process

Evaluate
  - Learn from I&R stakeholders
  - Identify key challenges

Understand Challenge(s)
  - Research best practices
  - Generate possible solutions/recommendations

Determine Best Ways to Support
  - Advocate
  - Make recommendations
  - Participate in pushing solutions forward

Research best practices
  - (Leverage existing work)
    - DPH study
    - Kaiser Permanente Colorado
Title: Operationalizing Food Security Screenings in Health Care Settings in the City and County of San Francisco

Purpose of the project:
1. Identify best practices for operationalizing screening and referral models between health systems and food resources;
2. Identify organizational policies facilitating or inhibiting the integration of health systems with available community food resources; and
3. Provide recommendations to the City and County of San Francisco for operationalizing screening and referrals.

By: Jasmine Ariana Fernández, MPH Candidate, Tufts University (2019)
# Referral Models

<table>
<thead>
<tr>
<th>Referral Type</th>
<th>Description</th>
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<tbody>
<tr>
<td>On Demand Onsite Assistance</td>
<td>Patients are referred to a full-time, onsite resource coordinator to assist with applying for SNAP and accessing additional food resources.</td>
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<tr>
<td>Intermittent Onsite Assistance</td>
<td>Patients are referred to an onsite partner organization to assist with applying for SNAP and accessing additional food resources. Availability of service may vary based upon capacity.</td>
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<tr>
<td>Partner-Initiated Phone-Based Referral</td>
<td>After providing consent, patient receives a follow-up call from a partner organization to provide phone-based application assistance and additional food resource referrals.</td>
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<tr>
<td>Patient-Initiated Phone-Based Referral</td>
<td>Patients are provided with a phone number to call for assistance.</td>
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<tr>
<td>List or Prescription Based Referral</td>
<td>Patients are provided with names, addresses and phone numbers of local community based organizations for assistance.</td>
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Organization & Partners Interviewed by J. Fernández

1. Hunger Free Colorado (HFC) – Kaiser Permanente Colorado, Denver Health, and Children’s Hospital Colorado

2. Cambridge Health Alliance [CHA] – Project Bread

3. Greater Lawrence Family Health Center – Greater Boston Food Bank & Project Bread

4. San Diego Hunger Coalition – Family Health Centers of San Diego, Sharp Grossmont Hospital, San Diego County’s Public Health Services, University of California, San Diego School of Medicine (UCSD)

5. Boston Medical Center – Health Leads - The Greater Boston Food Bank

6. Oregon Food Bank’s Screen & Intervene Program – The Child Hunger Coalition
Wrap up

- Public Comment
- Next Steps