



Contact: Rachael Kagan  
San Francisco Department of Public Health  
415 554-2507  
[rachael.kagan@sfdph.org](mailto:rachael.kagan@sfdph.org)

Linda Tang  
North East Medical Services  
415 352-5048  
[linda.tang@nems.org](mailto:linda.tang@nems.org)

## **San Francisco Health Network Announces New Partnership with North East Medical Services**

***Expanding access to bilingual primary care, top specialists and hospital doctors***

SAN FRANCISCO (December 30, 2014) – San Francisco’s Medi-Cal beneficiaries have a new option for health care services. The San Francisco Health Network today announced a partnership with North East Medical Services (NEMS) that will allow patients to receive primary care at NEMS clinics and specialty and hospital care at San Francisco General Hospital and Trauma Center.

“We are delighted to offer expanded specialty and hospital care options to NEMS patients,” said Roland Pickens, Director of the San Francisco Health Network. “Our organizations share the same values and missions to serve the city’s vulnerable populations, with high quality, compassionate, culturally sensitive care.”

“NEMS’ new partnership with San Francisco Health Network expands access to our patients,” said Eddie Chan, Pharm.D, President and CEO of NEMS. “Patients will have the option to receive high-quality, world-class specialty and hospital care through San Francisco General Hospital and the new San Francisco Health Network.”

The San Francisco Health Network (SFHN) is operated by the San Francisco Department of Public Health. It is the city’s only complete system of care and includes San Francisco General Hospital and Trauma Center (SFGH) with UCSF physicians providing hospital care, specialty, diagnostic and ancillary services. SFGH provides health care in more than 20 languages. SFHN also includes Laguna Honda Hospital and Rehabilitation Center, primary care clinics in the community, and a comprehensive range of substance abuse and mental health services. <http://www.sfhealthnetwork.org/>

North East Medical Services (NEMS) is a non-profit community health system serving medically-underserved Asian populations in the Bay Area. NEMS, which was founded in 1968, is one of the largest health systems serving Asians in the U.S. It serves more than 61,000 patients at 10 clinics and all of its providers are bilingual in English and other languages including Cantonese, Mandarin, Toishan, Vietnamese, Burmese, Taiwanese, Korean, Spanish, French and Hindi. <http://www.nems.org/index.html>

Membership in the new NMSS (NEMS with SFHN) network is available to the Medi-Cal Managed Care and Healthy Kids populations enrolled through the San Francisco Health Plan. <http://www.sfhp.org/> NEMS patients who join the new network will receive primary



care from NEMS clinics, and specialty, diagnostic and hospital services from the SFHN. Hospital services include labor and delivery, emergency and trauma care. Specialty services include cardiology, endocrinology, neurology, oncology, gastroenterology and more. Diagnostic services include X-ray, cardiology and laboratory services.

Patients may begin selecting the new network today and can start using the services on January 2.

