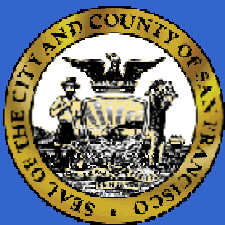


Health Coverage Programs for Children, Youth & Young Adults in San Francisco

REPORT TO THE SAN FRANCISCO HEALTH COMMISSION

SEPTEMBER 20, 2005



City and County of San Francisco
Department of Public Health

SAN FRANCISCO



HEALTH PLAN

Here for you

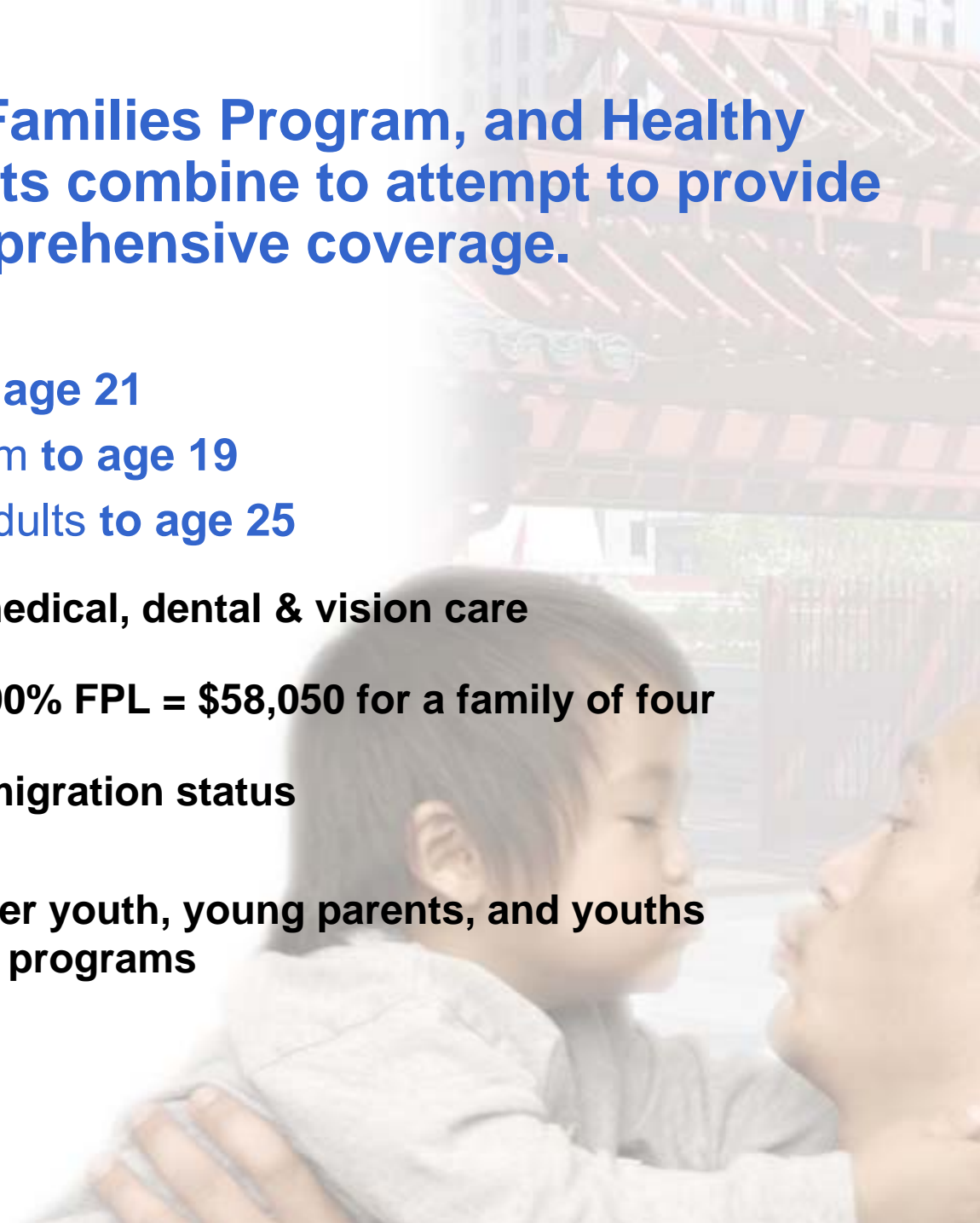
Highlights from 2004-05

- ▶ **We have universal health insurance for children in San Francisco: 99.2% of San Francisco children have health coverage!**
- ▶ **Healthy Young Adults launched in January – 1,755 enrolled already**
- ▶ **Healthy Kids member satisfaction continues at 90% plus on all measures**
- ▶ **HEDIS scores show good access and utilization**

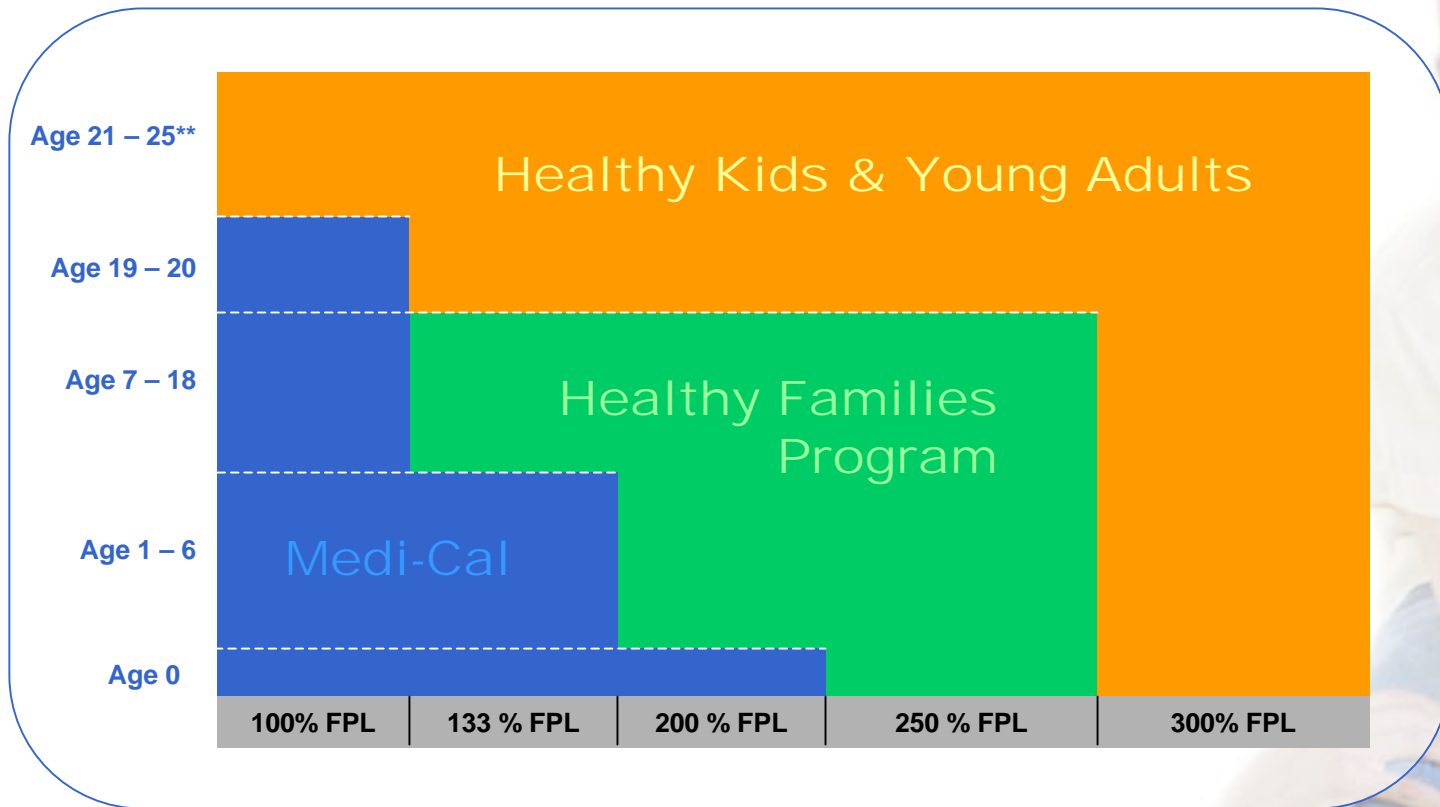


Medi-Cal, Healthy Families Program, and Healthy Kids & Young Adults combine to attempt to provide seamless and comprehensive coverage.

- Medi-Cal for Children to age 21
- Healthy Families Program to age 19
- Healthy Kids & Young Adults to age 25
 - ▶ Comprehensive medical, dental & vision care
 - ▶ Coverage up to 300% FPL = \$58,050 for a family of four
 - ▶ Regardless of immigration status
 - ▶ YA is only for foster youth, young parents, and youths aging out of other programs



Medi-Cal covers lowest income, then Healthy Families, then Healthy Kids & Young Adults...



...but Healthy Kids & Young Adults is the only program for undocumented kids.



Medi-Cal remains the largest program statewide and in San Francisco.

	Statewide	San Francisco
Medi-Cal (0-18)	3,452,702	40,874
Healthy Families Program (0-18)	747,733	11,037
Healthy Kids (0-18)	N/A	4,086
Total Enrollment	4,200,435	55,997

* July 2005



Enrollment mirrors San Francisco's diverse population.

	Medi-Cal	Healthy Families Program	Healthy Kids & Young Adults	Total Enrollment	% of Total Enrollment	% of S.F. Pop.
Asian/ Pacific Is	13,333	7,520	2,365	23,218	40%	33%
Latino	11,848	1,602	2,888	16,338	28%	20%
African American	10,722	211	56	10,989	19%	9%
White	3,511	301	117	3,929	7%	31%
Other/ Unknown	1,460	1,403	239	3,102	5%	5%
Total	40,874	11,037	5,665	57,576		

Excelsior, Mission and the Bayview provide largest number of enrollees.

- ▶ Neighborhoods with the highest enrollment in all three programs:
 - Excelsior/OMI (15%)
 - Mission/Bernal Heights (12%)
 - Bayview (12%)
 - Visitacion Valley (10%)
 - Chinatown/North Beach (6%)



The City of San Francisco funds HKYA, but Feds and State fund other programs.

▶ **Medi-Cal**

- California's Medicaid Program
- Federal/State match of 50/50%

▶ **Healthy Families Program**

- California's S-CHIP Program
- Federal/State match of 65/35%

▶ **Healthy Kids & Young Adults**

- San Francisco-only program
- Funded through:
 - ▶ **General Fund,**
 - ▶ **First Five SF & CA, and**
 - ▶ **California Endowment**



Universal coverage for children costs San Francisco \$5.8 million/year.

▶ FY 05 – 06 Healthy Kids & Young Adults Allocation

- \$5.77 Million for 0 – 18 Year Olds
- \$3.18 Million for 19 – 24 Year Olds**
- \$8.95 Million Total Program Allocation

▶ Sources of Funds

- \$440,000 SF Children & Families Commission (0 – 5)
- \$133,320 California First 5 Commission (0 – 5)
- \$400,000 California Endowment (6 – 19)
- \$8.18 Million SF General Fund (0 – 24)

▶ Someday, will get Federal S-CHIP \$\$ worth approx. \$1 million/year as contribution to Healthy Kids.

** Young Adults is limited to former foster youth, young parents, and youths aging out of Medi-Cal, Healthy Families and Healthy Kids



Universal coverage is part of the DPH Strategic Plan.

Goal 1

That San Franciscans have access to the health services they need

Objective 3: Decrease the rate of uninsuredness among San Francisco residents

► Strategy A:

Enroll eligible individuals into existing public and private insurance programs

► Strategy B:

Continue to work locally on expansion and access to health insurance and health services

► Strategy C:

Advocate for expansion of State and Federal insurance programs

Enrollment assistance is offered in many locations.

▶ **Medi-Cal and Healthy Families Program:**

- In person
 - ▶ **Medi-Cal office**
 - ▶ **DPH eligibility workers**
 - ▶ **Certified Application Assistors in CBOs**
 - ▶ **At SFHP**
- By mail

▶ **Healthy Kids & Young Adults:**

- In person
 - ▶ **At SFHP**
 - ▶ **Certified Application Assistors in CBOs**
 - ▶ **Some DPH eligibility workers**



Getting the word out and enrolling children, youth & young adults is a community effort.

▶ **Outreach funding for CAAs reinstated by State**

▶ **CHDP Gateway**

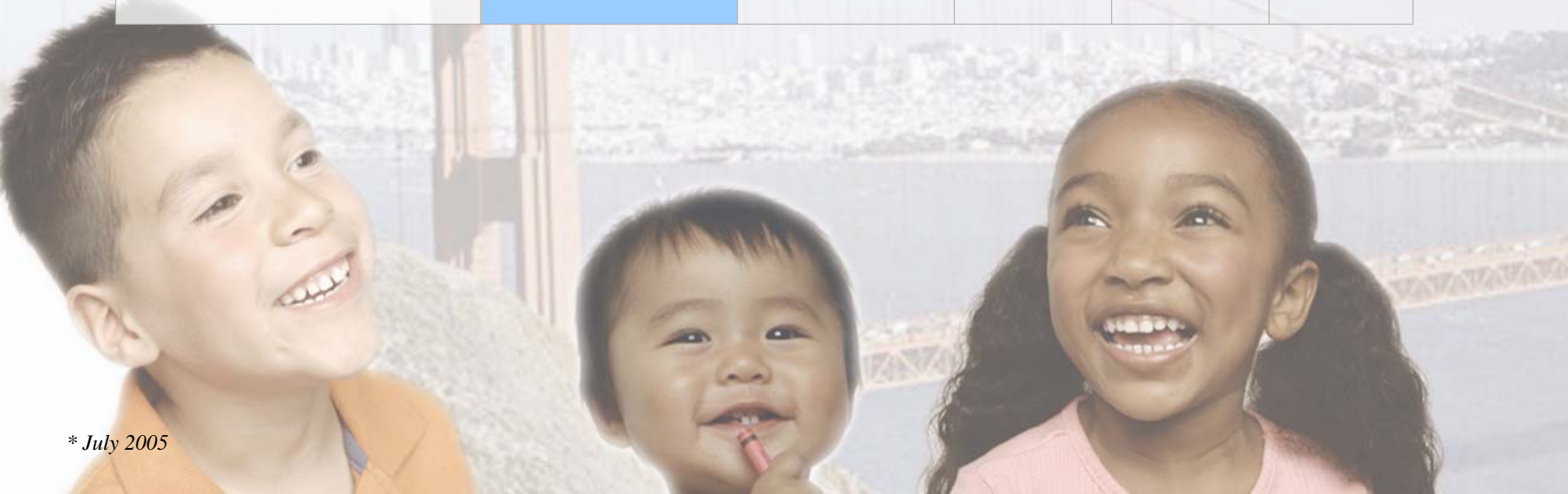
▶ **Local efforts**

- **SFHP's Golden Gate to Health Insurance Network**
- **Partnerships with community-based organizations for referrals**
- **SFUSD Outreach**
- **Bringing Up Healthy Kids (BUHK) Coalition**
- **Clinic and Community Enrollment Events**



SFHP is the #1 choice of enrollees.

	SFHP	Blue Cross	Kaiser	Health Net	Blue Shield
Medi-Cal	31,369 (70%)	13,334 (30%)	N/A	N/A	N/A
Healthy Families Program	5,860 (53%)	3,551 (32%)	971 (9%)	483 (4%)	172 (2%)
Healthy Kids & Young Adults	5,665 (100%)	N/A	N/A	N/A	N/A



CHN is the #1 choice for SFHP members.

	Medi-Cal	Healthy Families	Healthy Kids & Young Adults	Total	Total by Percent
CHN	10,378	1,257	2,725	14,360	33.2%
St. Luke's	5,013	455	714	6,182	14.3%
NEMS	5,855	1,944	787	8,586	19.9%
CCHCA	3,817	1,943	1,024	6,784	15.7%
UCSF	3,846	274	415	4,535	10.5%
Kaiser	2,746	N/A	N/A	2,746	6.4%
Total	31,655	5,873	5,665	43,193	100%

Retaining kids in the programs is a challenge.

▶ **Medi-Cal**

- 64% statewide per the 100% Campaign

▶ **Healthy Families Program**

- 60% statewide per the 100% Campaign
- 76% statewide per MRMIB

▶ **Healthy Kids & Young Adults**

- 70% per SFHP



Retaining kids in the programs is a challenge.

▶ Why children lose coverage

- Fail to return Annual Eligibility Review (AER) materials
- Age out of the program
- Move out of county
- Fail to pay premiums
- Obtain other coverage

▶ Underlying problems

- Mobility of population makes keeping in touch difficult
- Each program has different agency responsible for applications and eligibility determinations

SFHP works hard to **keep members enrolled.**

- ▶ **Transition from monthly to annual premium for Healthy Kids & Young Adults**
- ▶ **Monthly maintenance of current member address and contact info**
- ▶ **Retention efforts three months prior to re-enrollment**
- ▶ **Frequent reminders of assistance with re-enrollment**



HKYA members are overwhelmingly satisfied with the program.

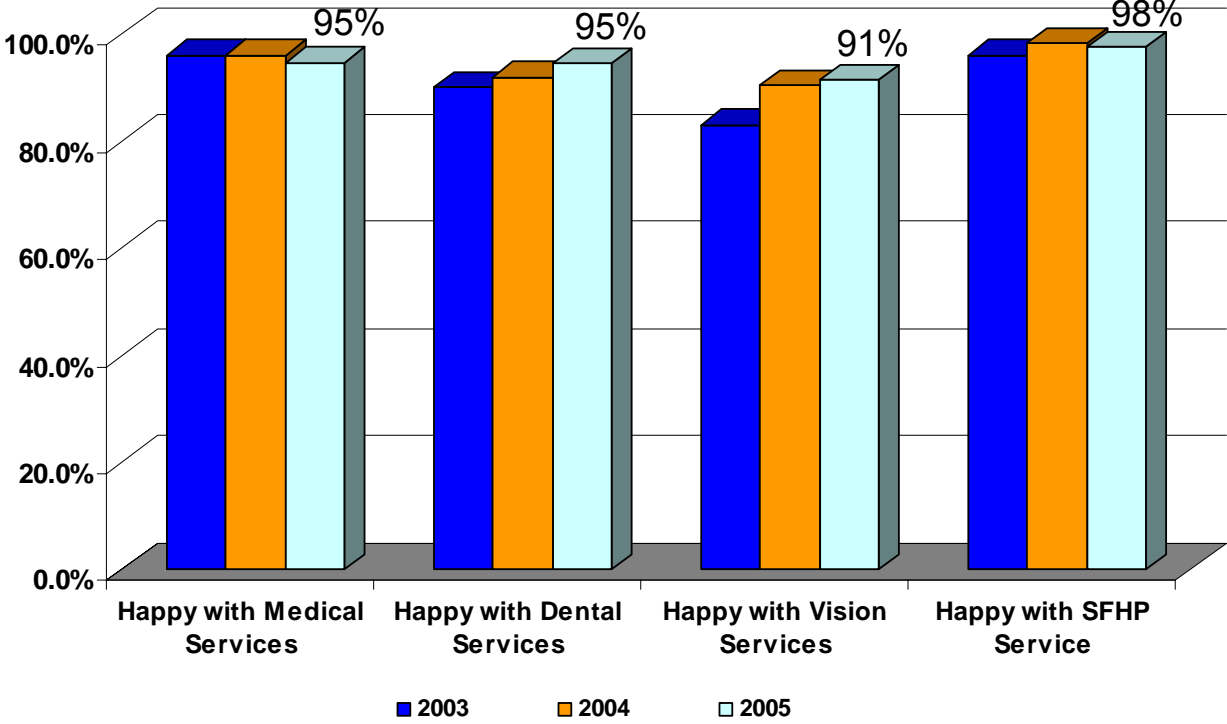
► Healthy Kids & Young Adults member survey results

- 90%+ of respondents were satisfied with enrollment and
- with provider services
- Low cost, customer service, and dental services were what people liked most
- Areas for change include expansion to parents/other adults and expansion of provider network (esp. dental)



Healthy Kids and Young Adults Satisfaction Survey

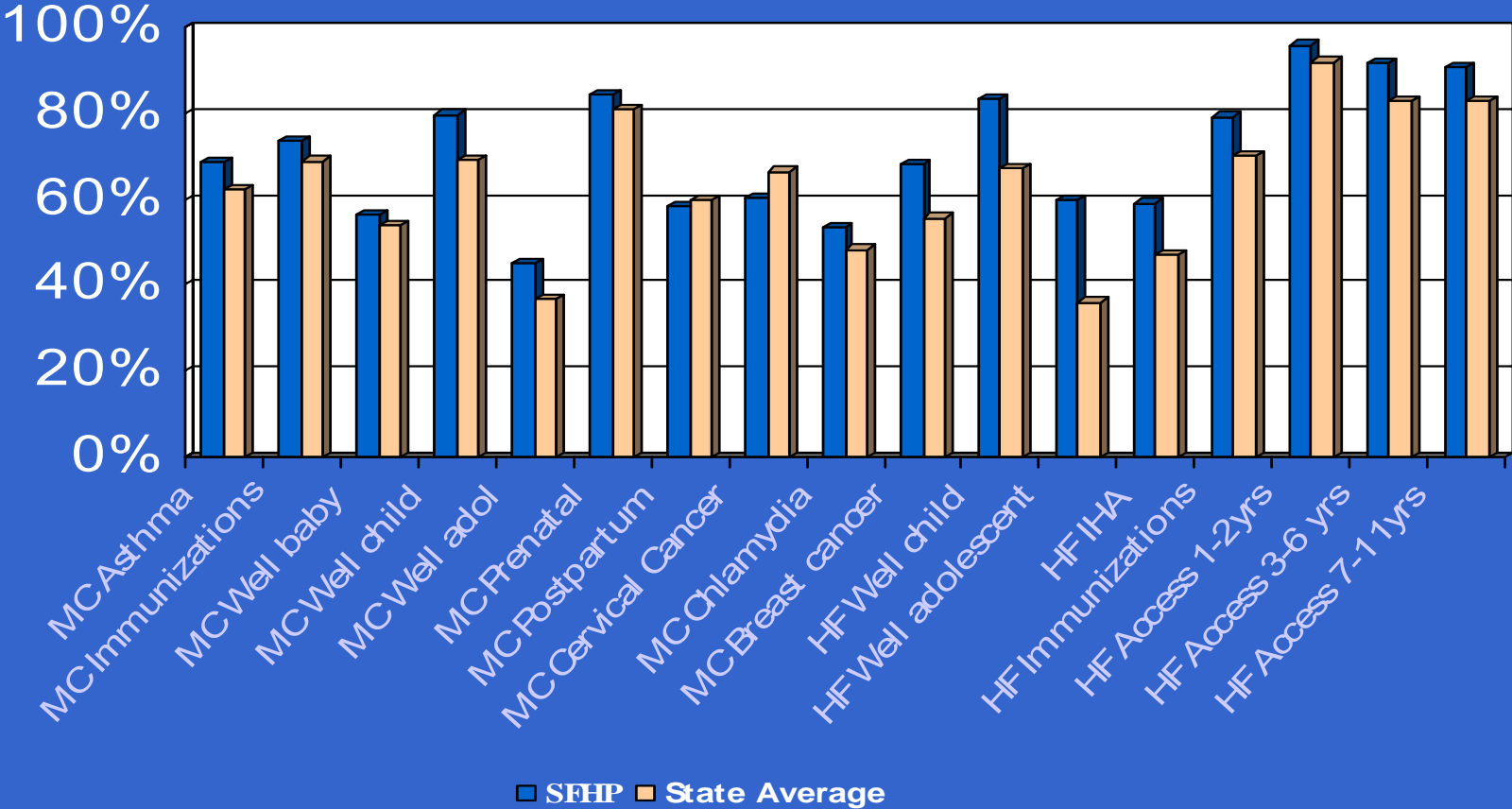
...HKYA Members are happy!



SFHP's **access to primary care** scores are **high** for each program.

HEDIS Measure 2004	Medi-Cal	Healthy Families	Healthy Kids
Children's access to PCPs 12 – 24 month olds	93.0%	95.5%	95.5%
Children's access to PCPs 25 month – 6 year olds	84.2%	91.6%	85.0%
Children's access to PCPs 7 – 11 year olds	85.5%	90.7%	85.0%
Children's access to PCPs 12 – 19 year olds	80.7%	85.9%	73.8%
Well-Child Visit	79.7%	83.5%	71.2%
Well-Adolescent Visit	45.1%	57.9%	37.9%

SFHP is above state average on every HEDIS measure.



SFHP is #1 among Medi-Cal and Healthy Families health plans on four HEDIS measures

- ▶ **Medi-Cal well child visits**
- ▶ **Healthy Families Well child visits**
- ▶ **Healthy Families Well adolescent visits**
- ▶ **Healthy Families Initial health assessments**



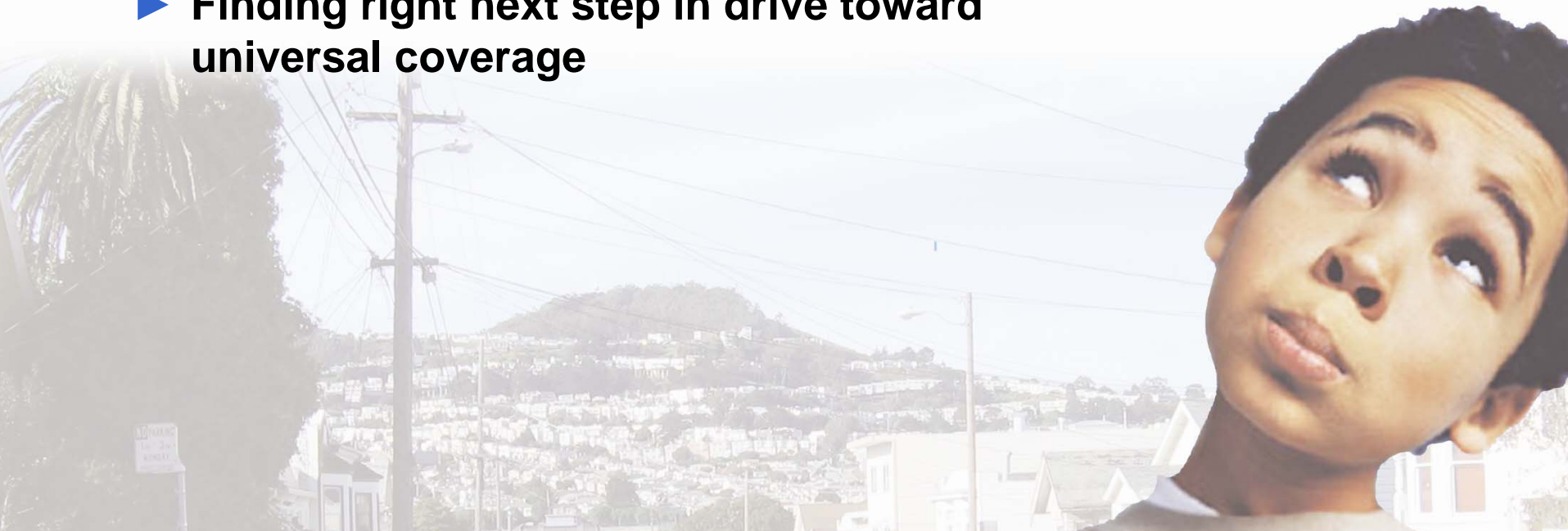
SFHP is in the top 10% of Medicaid health plans nationally

- ▶ **Immunizations**
- ▶ **Well child visits**
- ▶ **Breast cancer screening**

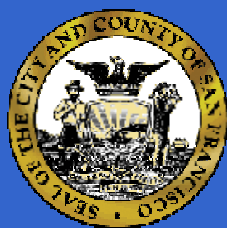


Challenges/Next Steps

- ▶ **Dealing with forced increase in premiums for Healthy Families Program and Healthy Kids & Young Adults**
- ▶ **Getting our share of the S-CHIP money**
- ▶ **Finding right next step in drive toward universal coverage**



“At least I don’t have to worry about the health coverage my children are getting. I know they are in good hands.”



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