

**Attachment D
Summary of Reporting Hospitals' Charity Care Policies**

Hospital	Policy Provided	Appli- cation	Necessary Documentation	Eligibility Criteria	Internal tracking policies	Posted notices	Locations of Posted Notices	Formal Appeals Process
CPMC	Yes	Yes	<ul style="list-style-type: none"> · Income tax form · Statement of Financial Condition · W2 form (if applicable) · Recent Paycheck stub 	<ul style="list-style-type: none"> · 400% FPL · Discounts for catastrophic care possible on a case-by-case basis for costs that exceed 15% family income · Charity care application valid for 1 year 	Yes	Yes (English, Spanish, Chinese, Russian)	Admitting/Registration, Emergency Departments, Billing, Outpatient Registration	No
Chinese Hospital		No (Hill-Burton Policy provided)				Yes (English, Chinese)		
Kaiser	Yes	No	<ul style="list-style-type: none"> · Identification · Bank statements · Income statement · W2 form (if applicable) · Medi-Cal denial 	<ul style="list-style-type: none"> · 200% FPL · Sliding fee scale up to 400% FPL · Charity care application valid for 3 months 	Yes	Yes (English, Spanish, Chinese)	Emergency Departments	Yes
Saint Francis	Yes	No	<ul style="list-style-type: none"> · Proof of income and/or assets 	<ul style="list-style-type: none"> · 200% FPL · Sliding fee scale up to 500% FPL · Discounts for catastrophic care possible on a case-by-case basis for individuals with income greater than 500% FPL · Charity care application valid for 1 year 	Yes	Yes (English, Spanish, Chinese)	Emergency and Main Admitting Departments	No
SFGH	Yes	Yes	<ul style="list-style-type: none"> · Identification · Proof of SF residence · Verification of prior gross monthly income 	<ul style="list-style-type: none"> · Sliding fee scale up to 500% FPL · 100% FPL eligible for free care · Assets within Medi-Cal guidelines · Charity care application valid for 3 months 	Yes	Yes (English, Spanish, Chinese)	Emergency and Main Admitting Departments, Billing Offices, Waiting Rooms	Yes
St. Luke's	Yes	Yes	<ul style="list-style-type: none"> · Income tax form · W2 form (if applicable) · Statement of Financial Condition · Recent Paycheck stub 	<ul style="list-style-type: none"> · 200% FPL eligible for free care · Sliding fee scale up to 400% FPL · Costs waived for all allowable medical expenses that exceed 30% of family income · Charity care application valid for 1 year 	Yes	Yes (English, Spanish, Chinese)	Registration, Financial Counseling, Ancillary Registration, Cashier, Emergency Department	No
St. Mary's	Yes	No	<ul style="list-style-type: none"> · Proof of income and/or assets 	<ul style="list-style-type: none"> · 200% FPL eligible for free care · Sliding fee scale up to 500% FPL · Discounts for catastrophic care on a case-by-case basis for individuals with income greater than 500% FPL · Charity care application valid for 1 year 	Yes	Yes (English, Spanish, Chinese)	Emergency and Main Admitting Departments, Billing Offices, Waiting Rooms	No
UCSF	Yes	No	<ul style="list-style-type: none"> · Proof of income and/or assets 	<ul style="list-style-type: none"> · 300% FPL eligible for free care 		Yes (English, Spanish, Chinese)		Yes

