

**Attachment D**  
**Summary of Reporting Hospitals' Charity Care Policies**

Hospital	Policy Provided	Application	Necessary Documentation	Eligibility Criteria	Internal tracking policies	Posted notices	Locations of Posted Notices	Formal Appeals Process
CPMC	Yes	Yes	<ul style="list-style-type: none"> <li>· Income tax form</li> <li>· Statement of Financial Condition</li> <li>· W2 form (if applicable)</li> <li>· Recent Paycheck stub</li> </ul>	<ul style="list-style-type: none"> <li>· 400% FPL</li> <li>· Discounts for catastrophic care possible on a case-by-case basis for costs that exceed 15% family income</li> <li>· Charity care application valid for 1 year</li> </ul>	Yes	Yes (English, Spanish, Chinese, Russian)	Admitting/Registration, Emergency Departments, Billing, Outpatient Registration	No
Chinese Hospital	Yes	No	<ul style="list-style-type: none"> <li>· Income verification</li> <li>· Signature</li> </ul>	<ul style="list-style-type: none"> <li>· 400% FPL</li> <li>· Discounts of 20-30% on a case-by-case basis</li> <li>· Charity care application valid for 1 year</li> </ul>	Yes	Yes (English, Spanish, Chinese)	Admitting, Registration, and Emergency Departments	Yes
Kaiser	Yes	No	<ul style="list-style-type: none"> <li>· Identification</li> <li>· Bank statements</li> <li>· Income statement</li> <li>· W2 form (if applicable)</li> <li>· Medi-Cal denial</li> </ul>	<ul style="list-style-type: none"> <li>· 200% FPL</li> <li>· Sliding fee scale up to 400% FPL</li> <li>· Charity care application valid for 3 months</li> </ul>	Yes	Yes (English, Spanish, Chinese)	Emergency Departments	Yes
Saint Francis	Yes	No	<ul style="list-style-type: none"> <li>· Proof of income and/or assets</li> </ul>	<ul style="list-style-type: none"> <li>· 200% FPL</li> <li>· Sliding fee scale up to 500% FPL</li> <li>· Discounts for catastrophic care possible on a case-by-case basis for individuals with income greater than 500% FPL</li> <li>· Charity care application valid for 1 year</li> </ul>	Yes	Yes (English, Spanish, Chinese)	Emergency and Main Admitting Departments	No
SFGH	Yes	Yes	<ul style="list-style-type: none"> <li>· Identification</li> <li>· Proof of SF residence</li> <li>· Verification of prior gross monthly income</li> </ul>	<ul style="list-style-type: none"> <li>· Sliding fee scale up to 500% FPL</li> <li>· 100% FPL eligible for free care</li> <li>· Assets within Medi-Cal guidelines</li> <li>· Charity care application valid for 6 months</li> </ul>	Yes	Yes (English, Spanish, Chinese)	Emergency and Main Admitting Departments, Billing Offices, Waiting Rooms	Yes
St. Luke's	Yes	Yes	<ul style="list-style-type: none"> <li>· Income tax form</li> <li>· W2 form (if applicable)</li> <li>· Statement of Financial Condition</li> <li>· Recent Paycheck stub</li> </ul>	<ul style="list-style-type: none"> <li>· 200% FPL eligible for free care</li> <li>· Sliding fee scale up to 400% FPL</li> <li>· Costs waived for all allowable medical expenses that exceed 30% of family income</li> <li>· Charity care application valid for 1 year</li> </ul>	Yes	Yes (English, Spanish, Chinese)	Registration, Financial Counseling, Ancillary Registration, Cashier, Emergency Department	No

Hospital	Policy Provided	Application	Necessary Documentation	Eligibility Criteria	Internal tracking policies	Posted notices	Locations of Posted Notices	Formal Appeals Process
St. Mary's	Yes	No	· Proof of income and/or assets	<ul style="list-style-type: none"> <li>· 200% FPL eligible for free care</li> <li>· Sliding fee scale up to 500% FPL</li> <li>· Discounts for catastrophic care on a case-by-case basis for individuals with income greater than 500% FPL</li> <li>· Charity care application valid for 1 year</li> </ul>	Yes	Yes (English, Spanish, Chinese)	Emergency and Main Admitting Departments, Billing Offices, Waiting Rooms	No
UCSF	Yes	No	· Proof of income and/or assets	· 300% FPL eligible for free care		Yes (English, Spanish, Chinese)		Yes