

Attachment B
Summary of Reporting Hospitals' Charity Care Policies

Hospital	Policy Provided	Application	Necessary Documentation	Eligibility Criteria	Internal tracking policies	Posted notices	Locations of Posted Notices	Formal Appeals Process
CPMC	Yes	Yes	<ul style="list-style-type: none"> · Income tax form · Statement of Financial Condition · W2 form (if applicable) · Recent Paycheck stub 	<ul style="list-style-type: none"> · 400% FPL · Discounts for catastrophic care possible on a case-by-case basis for costs that exceed 15% family income · Charity care application valid for 1 year 	Yes	Yes (English, Spanish, Chinese, Russian, Tagalog, Japanese, Hmong, Vietnamese)	Admitting/Registration, Emergency Departments, Billing, Outpatient Registration	Yes – with stipulation
Chinese Hospital	Yes	No	<ul style="list-style-type: none"> · Income verification · Signature 	<ul style="list-style-type: none"> · 350% FPL · Discounts of 20-30% on a case-by-case basis · Charity care application valid for 1 year 	Yes	Yes (English, Spanish, Chinese)	Admitting, Registration, and Emergency Departments	Yes
Kaiser Permanente	Yes	Yes	<ul style="list-style-type: none"> · Identification · Proof of income · Bank statements · Mutual funds (if applicable) · Prior year tax returns · Average monthly medical expenses · Medi-Cal denial 	<ul style="list-style-type: none"> · 300% FPL · Sliding fee scale up to 400% FPL · Charity care application valid for 3 months 	Yes	Yes (English, Spanish, Chinese)	Emergency Departments, Admitting, Business Office	Yes
Saint Francis	Yes	No	<ul style="list-style-type: none"> · Proof of income and/or assets 	<ul style="list-style-type: none"> · 200% FPL · Discounted rates up to 400% FPL · Discounts for catastrophic care possible on a case-by-case basis for individuals with income greater than 500% FPL · Charity care application valid for 1 year 	Yes	Yes (English, Spanish, Chinese)	Emergency and Main Admitting Departments	No
SFGH	Yes	Yes	<ul style="list-style-type: none"> · Identification · Proof of SF residence · Verification of prior gross monthly income 	<ul style="list-style-type: none"> · Sliding fee scale up to 500% FPL · 100% FPL eligible for free care · Assets within Medi-Cal guidelines · Charity care application valid for 6 months 	Yes	Yes (English, Spanish, Chinese)	Emergency and Main Admitting Departments, Billing Offices, Waiting Rooms	Yes
St. Luke's	Yes	Yes	<ul style="list-style-type: none"> · Income tax form · W2 form (if applicable) · Statement of Financial Condition · Recent Paycheck stub 	<ul style="list-style-type: none"> · 400% FPL · Discounts for catastrophic care possible on a case-by-case basis for costs that exceed 15% family income · Charity care application valid for 1 year 	Yes	Yes (English, Spanish, Chinese, Russian, Tagalog, Japanese, Hmong, Vietnamese)	Registration, Financial Counseling, Ancillary Registration, Cashier, Emergency Department	Yes – with stipulation

Hospital	Policy Provided	Application	Necessary Documentation	Eligibility Criteria	Internal tracking policies	Posted notices	Locations of Posted Notices	Formal Appeals Process
St. Mary's	Yes	No	Proof of income and/or assets	<ul style="list-style-type: none"> · 200% FPL eligible for free care · Sliding fee scale up to 500% FPL · Discounts for catastrophic care on a case-by-case basis for individuals with income greater than 500% FPL · Charity care application valid for 1 year 	Yes	Yes (English, Spanish, Chinese)	Emergency and Main Admitting Departments, Billing Offices, Waiting Rooms	No
UCSF	Yes	Yes	Proof of income and/or assets	<ul style="list-style-type: none"> · 200% FPL eligible for free care · 200%- 350% FPL sliding fee scale · 30% discount available to true "self-paying" patients 	No	Yes (English, Spanish, Chinese)	Emergency, Main Admitting Departments, Registration Areas	Yes