

# Whole Person Care Summary

Coordinated Care Management System (CCMS)



## DID YOU KNOW...

Whole Person Care Summary, an integrated data system, makes it easy to view a “whole person” profile of a client by centralizing essential health, behavioral, and social information on vulnerable populations.

## Whole Person Care Summary

Serves as a reference tool to provide a snapshot of a client’s current care, risk factors, service and diagnostic by integrating cross-system data from *15 CCSF data sources*.

### TYPES OF DATA

#### Social Determinants

- Benefits
- Jail
- Homeless Outreach
- Housing / Shelter / Navigation Center

#### Health

- Behavioral
  - DORE Urgent Care
  - Residential + Outpatient
  - PES + Inpatient
  - Sobering Center
- Medical
  - ED + Inpatient
  - Medical Respite
  - Primary Care + Specialty
  - Shelter Health + Street Medicine
  - Urgent Care



### FEATURES

#### Introduction

Brief synopsis of the client and their diagnostic history

#### Care Team Members

Lists providers currently working with the client

#### Financial Benefits

Displays income and insurance the client is receiving

#### Future Health Appointments

Displays future health appointments from LCR

#### Housing History

Displays length and frequency of homelessness

And much more!



## Access Whole Person Care Summary via

DPHnet Homepage, Avatar, LCR / Invision, eCW, Pulsecheck, and WebConnect.

## Interested in Learning More?

Contact [ccmshelp@sfdph.org](mailto:ccmshelp@sfdph.org) or (415) 255-3521 to request an account and schedule a training session.



Check out the Whole Person Care Summary user guide!

**Directions:** Open the QR code reader or camera on your device. Scan the QR code. Tap on the message to open the user guide.