Whole Person Care Summary
Coordinated Care Management System (CCMS)

DID YOU KNOW...
Whole Person Care Summary, an integrated data system, makes it easy to view a “whole person” profile of a client by centralizing essential health, behavioral, and social information on vulnerable populations.

Whole Person Care Summary
Serves as a reference tool to provide a snapshot of a client’s current care, risk factors, service and diagnostic by integrating cross-system data from 15 CCSF data sources.

TYPES OF DATA

Social Determinants
Benefits
Jail
Homeless Outreach
Housing / Shelter / Navigation Center

Health
Behavioral
DORE Urgent Care
Residential + Outpatient
PES + Inpatient
Sobering Center
Medical
ED + Inpatient
Medical Respite
Primary Care + Specialty
Shelter Health + Street Medicine
Urgent Care

FEATURES

Introduction
Brief synopsis of the client and their diagnostic history

Care Team Members
Lists providers currently working with the client

Financial Benefits
Displays income and insurance the client is receiving

Future Health Appointments
Displays future health appointments from LCR

Housing History
Displays length and frequency of homelessness

And much more!

Access Whole Person Care Summary via
DPHnet Homepage, Avatar, LCR / Invision, eCW, Pulsecheck, and WebConnect.

Interested in Learning More?
Contact ccmshelp@sfdph.org or (415) 255-3521 to request an account and schedule a training session.

Check out the Whole Person Care Summary user guide!

Directions: Open the QR code reader or camera on your device. Scan the QR code. Tap on the message to open the user guide.