

CCSF Shared Priority

Health, Housing, and Human Services will adopt a “whatever it takes” approach to place our most vulnerable clients experiencing homelessness with significant behavioral health needs into housing or other safe settings.

The three-month pilot to implement Street-to-Home plans will include assigning care coordinators, dispatching interagency response teams, and prioritizing timely access to resources that include low-barrier and intensive treatment services, disability services, housing navigation services and benefits.

Lessons from this pilot group will be applied to better serve all people experiencing homelessness in San Francisco.



Partners

Department of Public Health (DPH)

Department of Homelessness and Supportive Housing (HSH)

Department of Human Services (DHS)

Department of Aging and Adult Services (DAAS)

Fire Department Emergency Medical Services (SFFD EMS)

Community Partners



Measures of Success

- Successful placement into housing or other safe setting
- Improved quality of life scores Adult Needs and Strengths Assessment (ANSA)
- Reduced avoidable use of Urgent/ Emergent Services
- Increased engagement in behavioral health treatment services
- Increased enrollment in benefits (Medi-Cal, SSI, CAAP, CalFresh)

We’re taking a population-focused, interagency approach that builds on evidence-based practices to

Identify:

- Assess and prioritize via HSH Coordinated Entry
- Rank based upon DPH health conditions

Engage:

- Activate Alerts
- Appoint Single Care Coordinator
- As needed, appoint:
 - HSH Housing Navigator
 - Case Manager
 - “High Intensity Care Team” first responders

Prioritize:

- Develop individualized “Street-to-Home” plans
- Prioritize access to:
 - Treatment
 - Housing
 - In-Home Support
 - Benefits

San Francisco Whole Person Care

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Updated 10/16/19