



San Francisco Department of Public Health

Grant Colfax, MD
Director of Health

City and County of San Francisco
London N. Breed
Mayor

Director's Report for Health Commission Meeting of August 6, 2019

A current overview of issues affecting the state of public health in San Francisco

<https://www.sfdph.org/dph/comupg/aboutdph/insideDept/dirRpts/default.asp>

Epic is live!

On August 3rd, we implemented our first electronic health record system, Epic. With this new system, patient and client records created at Zuckerberg San Francisco General Hospital, Laguna Honda Hospital, and our primary and specialty care clinics, will seamlessly connect so that the most vulnerable members of our population will receive an even higher level of care. Many of our patients cross between these facilities and clinics, and now their records will do the same. This is one of the most pivotal moments in the history at the San Francisco Department of Public Health and represents the culmination of years of planning, preparation and hard work, ultimately resulting in a resource for our department that connects our entire network of care. With Epic, we will see significant improvements to quality, safety, efficiency, patient experience and the overall performance of our San Francisco Health Network. Never in the history of the organization has improvement work been undertaken that touches all parts of the health care delivery process simultaneously – clinical, financial, and operations. The commitment that every staff member has displayed in preparing through training, attending events, and being engaged in this process has ensured success during the launch, and beyond. This weekend and Monday, it was inspiring to see, in real time, the incredible work, assistance, commitment, and successes already happening with EPIC. While there are and will continue to be challenges, our transformation has commenced. My thanks to the hundreds of people who have made EPIC such a success.

Laguna Honda patient incident update

We have been continuing to cooperate with the California Department of Public Health (CDPH), which conducted an investigation on behalf of the federal Centers for Medicare and Medicaid Services (CMS) of incidents of patient abuse at Laguna Honda Hospital. These incidents were announced to the public on June 28th by Mayor Breed, President of the Board of Supervisors Yee, and Health Director Colfax.

Laguna Honda received a formal Statement of Deficiencies from CDPH on July 23rd. This report details results of the investigation, which includes information obtained during a survey that was conducted June 4 to 10, and a focused medication management survey June 28 to July 3. In addition to the findings surrounding resident abuse, the report also describes findings about quality of care.



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We submitted a formal Plan of Correction to CDPH and CMS on August 2nd. This plan describes how we are establishing new and updating current standards and processes to address the deficiencies identified by our regulatory partners.

We expect CDPH to return soon, perhaps this month, to verify our plan of correction was implemented and possibly to conduct a full re-licensing survey of Laguna Honda. I am confident that together, we will be able to demonstrate to our regulatory partners how we have improved as an organization.

Our mission at Laguna Honda is to provide a welcoming, therapeutic and healing environment for the residents we have the privilege to care for. All residents at Laguna Honda Hospital and Rehabilitation Center deserve to receive the highest level of care delivered by professional, compassionate staff.

Hunters Point Shipyard Building 606 update

On July 25th, the San Francisco Police Department employees of Building 606 at the Hunters Point Shipyard received an update and final report from the Department of Public Health (DPH), Occupational Safety and Health Program on the health and safety testing of their building. The employees have been updated periodically, as test results were completed. Previous updates happened on September 26 and December 10, 2018.

All of the test results confirm that there is no evidence of health hazards at Building 606 related to the Shipyard cleanup and restoration. The update included that the radiological health and safety screening of the interior and exterior of the building conducted in January 2019 found no indication of radiological contamination or other radiation concerns within Building 606 or in the immediate vicinity, or on the driving route through the Shipyard to Building 606.

The testing conducted over the past year addressed the following employee concerns:

- Indoor air quality/HVAC operation
- Dust testing for asbestos, lead and radiation
- Drinking water quality
- Characterization of soil pile for disposal
- Radiological health and safety screening to test the work environment and the commute through the Shipyard to and from B606

DPH will continue to provide occupational safety and health services to the employees at Building 606, and follow up on any concerns they have.



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Health Department Works to Prevent Increase in Congenital Syphilis

In May 2019, the Department of Public Health activated the Department Operations Center (DOC) in order to prevent congenital syphilis. The anticipated duration of this emergency response is six to twelve months. This activation will require extensive intradepartmental coordination between branches in the San Francisco Health Network and Population Health Division in order to provide culturally competent, comprehensive testing, case management, education, and outreach to address the complexity of health needs required to prevent congenital syphilis.

Among the eight objectives of the activation, DPH is equally aiming to (1) prevent congenital syphilis in San Francisco by providing rapid, wraparound care for at high-risk priority populations until delivery or termination of pregnancy, (2) coordinate a community education plan for syphilis prevention and awareness (3) coordinate an outreach & engagement plan, and (4) coordinate response activities with existing syphilis program to address increasing syphilis rates in other communities on top of strengthening DPH's reporting pathways, data tracking, and staffing capacity.

Historically, the number of syphilis cases in women in San Francisco has been low. The majority of syphilis cases continue to be among gay and bisexual men and other men who have sex with men. However, cases of early (infectious) syphilis in women have increased 144 percent from 2017-2018 (71 cases in 2018). The first quarter of 2019 had the same number of early cases among females as the first quarter of 2018, and it is expected that this elevated number of cases will continue. There were no reported congenital syphilis cases in 2018 and 2 reported cases of congenital syphilis in 2019 to date. However, increases in syphilis in people with the capacity to get pregnant are usually followed by increases in congenital syphilis cases.

DPH in the News (Jul 17 – Aug 5 2019)

PRNewswire, Aug 5 2019, Canopy Health, SF Health Network announce collaboration that will expand hospital-based midwifery access in SF

<https://www.prnewswire.com/news-releases/canopy-health-san-francisco-health-network-announce-collaboration-that-will-expand-hospital-based-midwifery-access-in-san-francisco-300896404.html>

SF Chronicle, Aug 4 2019, Don't throw away that cup! S.F. pushes reusables, but it won't be easy

<https://www.sfchronicle.com/business/article/Don-t-throw-away-that-cup-S-F-pushes-14278566.php>.

BAR, Jul 31 2019, SF Homeless project: Editorial: LGBT homelessness at crisis level

<https://www.ebar.com/news/news/279687>

SF Examiner, Jul 31 2019, Popeye's shut down due to roach infestation



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<https://www.sfexaminer.com/news/popeyes-shut-down-due-to-roach-infestation/>

SF Gate, Jul 31 2019, Cockroach infestation shuts down San Francisco Popeyes

<https://m.sfgate.com/food/article/popeyes-san-francisco-divisadero-cockroaches-14270394.php>

Kaiser Health, Jul 30 2019, New SF protocol for HIV prevention drug reduces pills required

<https://patch.com/california/san-francisco/new-sf-protocol-hiv-prevention-drug-reduces-pills-required>

SF Chronicle, Jul 28 2019, SF wants to stop people from buying e-cigarettes online

<https://www.sfchronicle.com/business/article/SF-wants-to-stop-people-from-buying-e-cigarettes-14190640.php?psid=edm0g>

Becker's Hospital, Jul 25 2019, ZSFG inks first contract with commercial payer

<https://www.beckershospitalreview.com/payer-issues/zuckerberg-san-francisco-general-inks-first-contract-with-commercial-payer.html>

SF Weekly, Jul 25 2019, Drug users face extra health challenges with uptick in homeless sweeps

<http://www.sfweekly.com/news/drug-users-face-extra-health-challenges-with-uptick-in-homeless-sweeps/>

WA Blade, Jul 25 2019, Thousands attend HIV/AIDS conference in Mexico City

<https://www.washingtonblade.com/2019/07/25/thousands-attend-hiv-aids-conference-in-mexico-city/>

Daily Kos, Jul 25 2019, On SF's 2019 point-in-time count survey

<https://www.dailykos.com/stories/2019/7/25/1874351/-On-San-Francisco-s-2019-Point-in-Time-Count-Survey>

BAR, Jul 24 2019, Confab highlights latest HIV science

https://www.ebar.com/news/news/279361/confab_highlights_latest_hiv_science

Aidsmap, Jul 22 2019, Promising HIV vaccine to be tested with gay men and trans people

<http://www.aidsmap.com/news/jul-2019/promising-hiv-vaccine-be-tested-gay-men-and-trans-people>

SF Chronicle, Jul 22 2019, Bold measure fall of SF ballot after supervisors pull back rushed proposals

<https://www.sfchronicle.com/politics/article/Bold-measures-fall-off-SF-ballot-after-14114245.php>

BAR, Jul 17 2019, SF Suicide Prevention merges with Felton Institute



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<https://www.ebar.com/news/news/279061>



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**ZUCKERBERG SAN FRANCISCO GENERAL
 HOSPITAL & TRAUMA CENTER**

July 2019
Governing Body Report - Credentialing Summary
 (7/18/19 MEC)

	7/2019	07/2018 to 07/2019
New Appointments	23	218
Reinstatements		
Reappointments	63	652
Delinquencies:		
Reappointment Denials:		
Resigned/Retired:	29	222
Disciplinary Actions		
Administrative Suspension		
Restriction/Limitation-Privileges		
Deceased		
Changes in Privileges		
Voluntary Relinquishments	15	169
Additions	10	153
Proctorship Completed	26	335

Current Statistics – as of 06/28/2019		
Active Staff	542	
Courtesy Staff	522	
Affiliated Professionals (non-physicians)	281	
TOTAL MEMBERS	1345	

Applications in Process	109	
Applications Withdrawn Month of July 2019	2	
SFGH Reappointments in Process 08/01/2018 to 10/31/2019	152	



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LAGUNA HONDA HOSPITAL AND REHABILITATION CENTER

July 2019
Health Commission - Director of Health Report
(7/3/19 MEC)

	July	(FY 2019-2020) Year-to-Date
New Appointments	3	3
Reinstatements	0	0
Reappointments	5	5
Delinquencies:	0	0
Reappointment Denials:	0	0
Resigned/Retired	4	4
Disciplinary Actions	0	0
Restriction/Limitation-Privileges	0	0
Deceased	0	0
Changes in Privileges		
Additions	0	0
Voluntary Relinquishments	0	0
Proctorship Completed	0	0
Proctorship Extension	0	0

Current Statistics – as of 07/02/2019	
Active Medical Staff	33
As-Needed Medical Staff	17
External Consultant Medical Staff	46
Courtesy Medical Staff	2
Affiliated Health Practitioners	12
TOTAL MEMBERS	110

Applications in Process	2
Applications Withdrawn this month	0