DPH Wide Sexual Orientation and Gender Identity Data Initiative

Ashley Scarborough, MPH
PRIME Program Coordinator
Executive sponsor:
Ayanna Bennett, MD
Requirements

Local
✓ San Francisco City Ordinance passed in 2016, effective 2017

State
✓ Legislature AB-959 Lesbian, Gay, Bisexual, and Transgender Disparities Reduction Act approved 2015
✓ Senate bill SB219: Long-term care facilities: rights of residents

Federal
✓ HRSA Uniform Data System changes 2016
✓ PRIME – Public Hospital Redesign and Incentives in Medi-Cal
SO/GI Year 1 Planning

LGBTQ Access and Inclusion
• Training
• Communication
• Patient Experience

SO/GI and name and pronoun fields added:
• Electronic Health Records
• Registration
• Access cards (name only)
• Wrist bands, print outs (name and pronoun only)

Looking Forward → epic foundation includes improvements to integration of correct name and pronoun and interoperability of SO/GI data for clinical benefit
SO/GI Year 2 Planning: Epic
<table>
<thead>
<tr>
<th>Division</th>
<th>Estimated staff denominator</th>
<th>online training</th>
<th>% online trained</th>
<th>in person</th>
<th>% in person trained</th>
</tr>
</thead>
<tbody>
<tr>
<td>Population Health</td>
<td>486</td>
<td>232</td>
<td>47.74%</td>
<td>50</td>
<td>10.29%</td>
</tr>
<tr>
<td>Ambulatory Care</td>
<td>1465</td>
<td>898</td>
<td>61.30%</td>
<td>482</td>
<td>32.90%</td>
</tr>
<tr>
<td>Laguna Honda</td>
<td>1422</td>
<td>1653</td>
<td>116.24%</td>
<td>574</td>
<td>40.37%</td>
</tr>
<tr>
<td>ZSFG</td>
<td>4812</td>
<td>2875</td>
<td>59.75%</td>
<td>1083</td>
<td>37.19%</td>
</tr>
<tr>
<td>Total</td>
<td>8185</td>
<td>5658</td>
<td>69.13%</td>
<td>2189</td>
<td>26.74%</td>
</tr>
</tbody>
</table>
SO/GI Implementation

SO/GI complete among those with primary care visit in past 12 months
SO/GI Results: Sexual Minority Population

Sexual Orientation Minority (gay/lesbian/same gender loving, bisexual, questioning, not listed)

- Adult seen by Primary Care (PC)
- TAY seen by PC
- Healthcare for Homeless, estimated

% Sexual Minority (Gay, Lesbian, Bisexual, Questioning and Not Listed) as of 5/30/2019
SO/GI Results: Gender Minority Population

2.03% Adult seen by Primary Care (PC)
5.50% TAY seen by PC
6.70% Healthcare for Homeless, estimated

% Gender Minority (Transgender, Gender Non-Binary) as of 5/30/2019
SO/GI Complete by division: May Snapshot

% Patients with SO/GI complete among encounters in May by location

- ZSFG ED
- ZSFG inpatient
- Psychiatric Emergency
- ZSFG outpatient
- Primary Care
- Laguna Honda

0.00% 10.00% 20.00% 30.00% 40.00% 50.00% 60.00%
SO/GI Results: May Snapshot sexual orientation

Unique Patients with SFHN encounter and SO/GI Complete in May

12.67% Sexual Minority

Sexual Orientation pop %

- Laguna Honda
- Primary Care
- ZSFG outpatient
- Psychiatric...
- ZSFG inpatient
- ZSFG ED
Unique Patients with SFHN encounter and SO/GI Complete in May

1.75%

Gender Minority

Gender Identity pop %

- Laguna Honda
- Primary Care
- ZSFG outpatient
- Psychiatric Emergency
- ZSFG inpatient
- ZSFG ED
Preliminary Data on Health Differences Among Sexual Orientation and Gender Minority Populations

- Chlamydia Screening Women age 16-24
- Depression Diagnosis

- Cisgender
- Gender Minority
- Straight
- Sexual Minority
SO/GI Year 2 Next Steps

- Prioritize patient experience
- Respond to patient grievances
- Assist sites not fully rolled out
- Facilitate smooth transfer to EPIC
- Identify health disparities among sexual orientation and gender minority populations