

CHINATOWN PUBLIC HEALTH CENTER

華埠公共衛生局



Chinatown Public Health Center (CPHC) Strives to ...

Provide accessible, compassionate, integrated, comprehensive, quality primary care and promote wellness to San Franciscans of all ages, with attention to recent immigrants, the poor and those with limited English proficiency.

We Are Dedicated Public Servants

- 14 out of the current 45 employees have served SF for more than a quarter century.
- We speak a total of 16 languages & dialects.



We Provide An Array of Services

- Primary care
- Community health education
- Medical nutrition therapy & public health nutrition
- Integrated PC behavioral health
- Pediatric dentistry
- Podiatry and optometry
- Dementia assessment
- Tuberculosis screening & outreach
- Hepatitis B screening & vaccination
- Refugee, asleep & newcomers' outreach
- Women, Infant & Children supplemental nutrition



We Foster Community Partnerships

99 Ranch Supermarket
African Immigrant and Refugee Resource Center
American Cancer Society
American Heart Association
American Red Cross-Bay Area
APA Family Support Services
API Wellness Center
APIAHF
Arab Cultural and Community Center
Arriba Juntas
Asian American Donor Program
Asian Family Support Center
Asian Women's Resource Center
Asian Women's Shelter
Asian Week Foundation
Bay Area Community Resources
Blue Cross of California
Breast Cancer Emergency Fund
California Transplant Donor Network
Cameron House
Cancer Detection Programs
Cancer Support Group
Catholic Charities of San Francisco
Chinatown Community Development Center
Chinese Community Health Care Association
Chinese Community Health Plan
Chinese Community Health Resource Center
City College of San Francisco
Central American Resource Center
Charlotte Maxwell Complementary Clinic
Chinatown Beacon Center
Chinatown Families Economic Self-Sufficiency

Chinese for Affirmative Action
Chinese Healing Arts
Chinese Hospital
Chinese Newcomers Service Center
Clean Water Action
Community Youth Center
California Pacific Medical Center / Foundation
Excelsior Family Connections
Golden Gate Regional Center
Gordon J Lau Elementary School
Interfaith Coalition for Immigrant Rights
International Institute of the Bay Area
International Rescue Committee
Japanese Community Youth Council
Jean Parker Elementary School
John Yehall Chin Elementary School
Kai Ming Inc.
Kaiser Permanente
Lifeline
Lifemark Service Center
Medi-Cal Health Connections
Natural Beauty Salon
NEMS
Network for a Healthy California
NICOS Chinese Health Coalition
Office of the District Attorney
On Lok Lifeways
Portola Family Connections
Project Open Hand
Purple Moon Dance Project
Richmond Area Multi-Services
Saint Anthony Free Medical Clinic

Saint Anthony Foundation
Saint Francis Memorial Hospital
Self Help for the Elderly
SF Chinatown Lions Club Vision Care Foundation
San Francisco Community Consortium Clinics
San Francisco Health Plan
San Francisco Hepatitis B Free Campaign
San Francisco Unified School District
SingTao Daily
Southeast Asian Community Center
St. Mary's Chinese Day School
St. Mary's Medical Center
Survivors International
Susan G. Komen for the Cure
University of California, Cooperative Extension
University of California, San Francisco
University of California, Berkeley
University of California, Davis
Upwardly Global
Welcome Back Center – San Francisco
Wu Yee Children's Services
YMCA

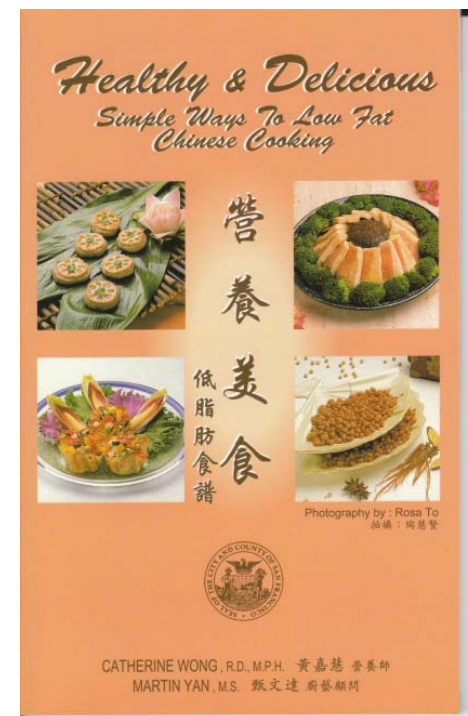
We Innovate

Obesity Prevention

- *Network for a Healthy California Chinese Project*
- We Cant obesity prevention
- *Lean to Health: Low Fat Chinese Cuisine Campaign*
- Regular press releases, TV and radio appearances, & community health fairs
- Produced multiple posters, videos, cookbooks, handbooks, and articles



健康加州網絡 - 華人計劃
Network for a Healthy California - Chinese Project



CATHERINE WONG, R.D., M.P.H. 黃嘉慧 營養師
MARTIN YAN, M.S. 甄文達 廚藝顧問

We Innovate

Cancer Disparities

- Chinese cancer support groups
- Cancer survivor peer support
- Dr. Play children support group
- Cancer advocacy training
- San Francisco Hip B Free
- Acupuncture & smoking cessation
- Research effective methods to help active & passive smokers quit



We Innovate



DC
CCDC - CPHC
Pediatric
and
Children's Mental Health
Collaboration



Chronic Disease Management & Non-Traditional Primary Care Models

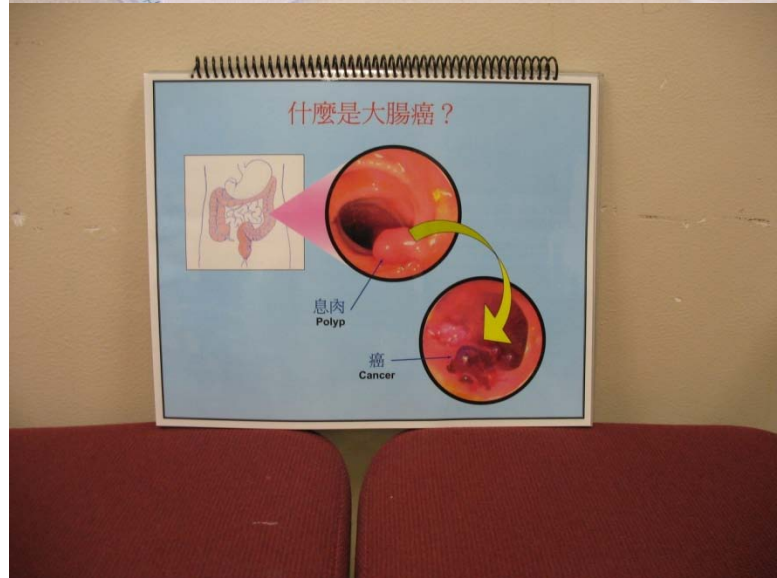
- Disability and autism clinic
- Joint pediatric & behavioral health visits
- Integrated behavioral health & primary care
- Multidisciplinary team, disease registry, population-based, chronic care models
- Primary care – public health community epidemiology: lead, vitamin D, Campylobacter & gastroenteritis



We Innovate

Community Empowerment

- Disaster Response Preparedness
 - Chinatown Disaster Preparedness Committee
 - CPR and First Aid training & certification
 - SRO families preparedness training workshops
- Technology access and support for families with disabilities
- Workforce Development
 - Chinese diabetes lay health educator curriculum development and training
 - Colon cancer prevention lay health worker training



We Serve in Groups that Impact District 3 Communities

- NICOS Chinese Health Coalition
- National Council of Asian Pacific Islander Physicians
- Chinatown Disaster Preparedness Committee
- California Health Alert Network (CAHAN)
- ACS California Chinese Unit, Leadership Council
- ACS California Division, AAPI team
- Asian American Network for Cancer Awareness, Research and Training (AANCART)
- San Francisco Hip B Free Campaign
- AHA Chinese Community Cardiac Council
- Coalition for Ashlee, Immigrant and Refugee Services (SF-CAIRS)
- San Francisco Health Plan Committees
- Chinatown Community Health Fair Planning Committee

We Train Learners to Serve Our Community

- **Educational Institutions**

- CCSF, SFSU, SFUSD, UCB, UCSF, USF, and other institutions outside California

- **Health professional disciplines**

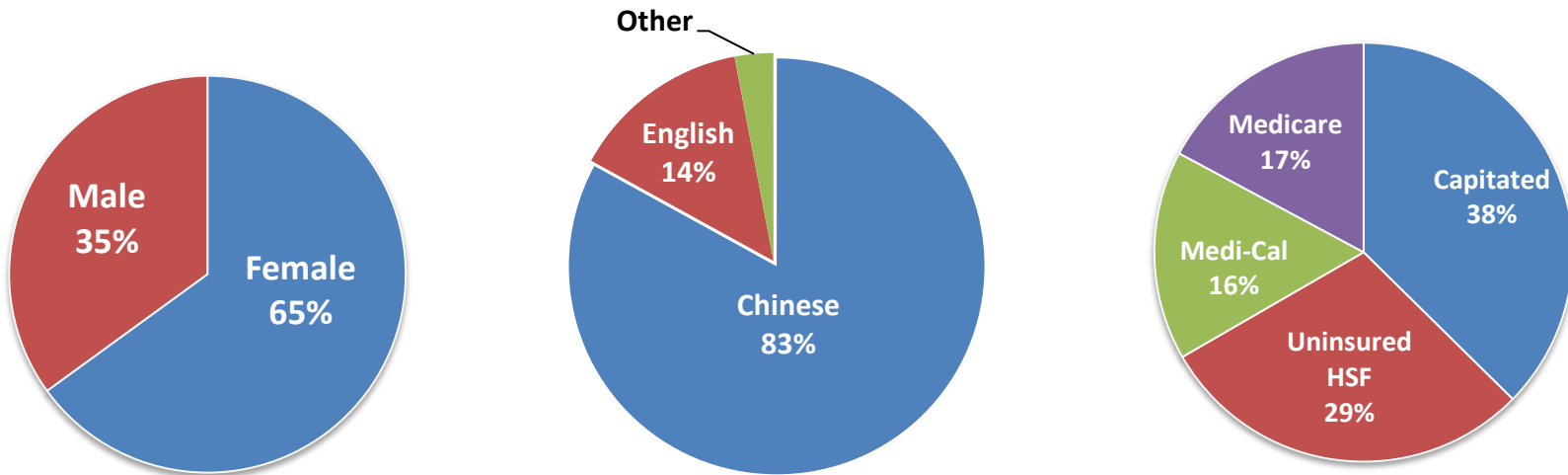
- Medicine, dentistry and dental assistant, health education, medical assistant, nursing, nutrition and nutrition assistant, pharmacy, public health, social work, and community lay health worker

We Serve Many ...

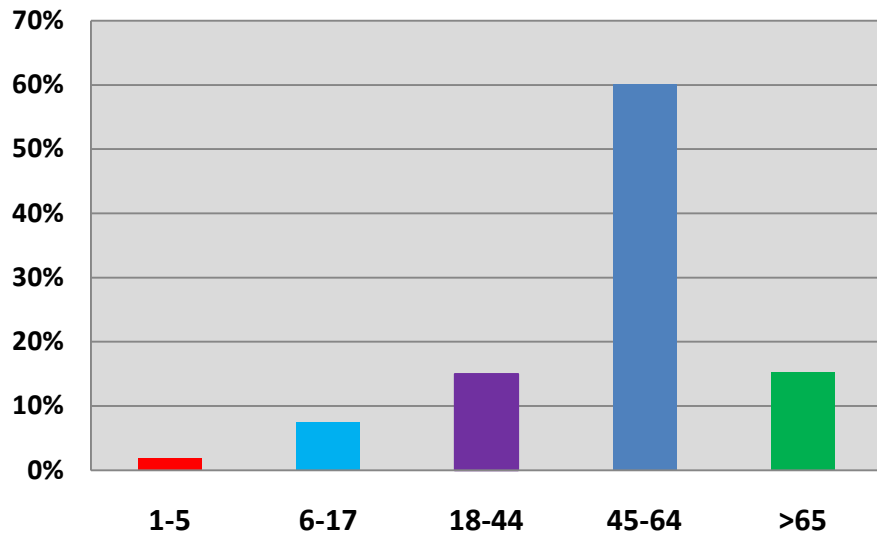
Active Patient Panel (as of 8/30/2010)	5,137
Shadow Panel (as of 7/12/2010)	771
Designated MH without prior visit	950
Annualized New Patients (4/1/10-6/30/10)	800
Total Health Center Visits	23,190
Primary Care Medical Visits	13,609
Dental Visits	1,832
Women Infant & Children (WIC) Visits	33,000
Nutrition Contacts	2,975
Health Education Contacts	3,900
Refugee & Asylee New Arrivals	1,700

Source: Visits based on actual FY09-10 data

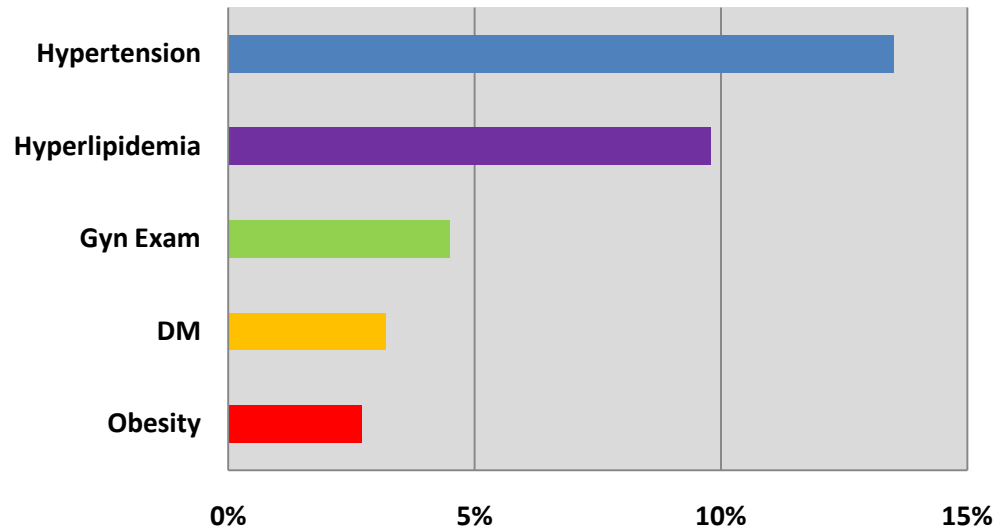
Who Do We Serve?



Age

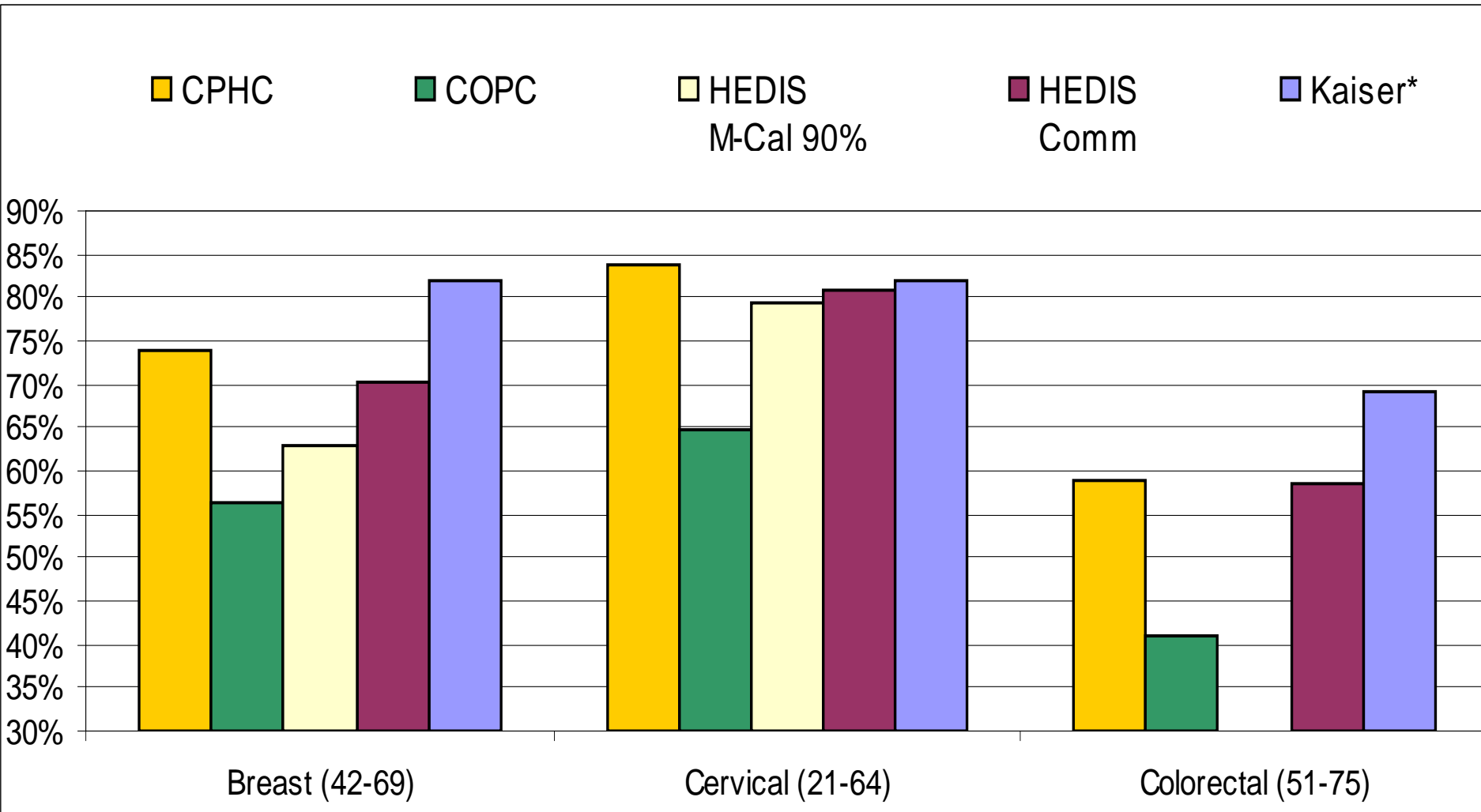


Top Diagnoses



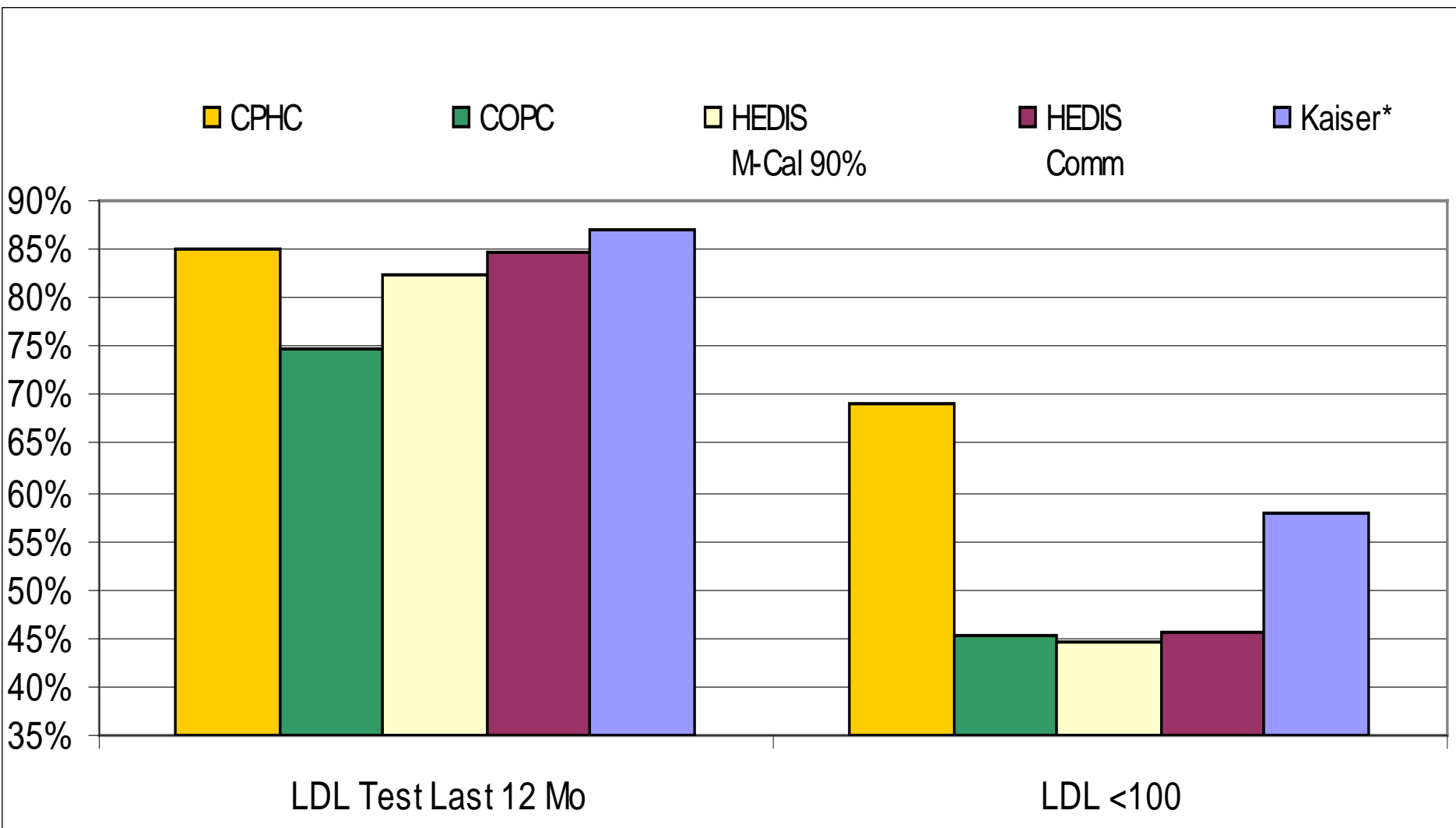
Source: FY 2009-2010 Data

We Deliver Quality Outcomes Cancer Screening



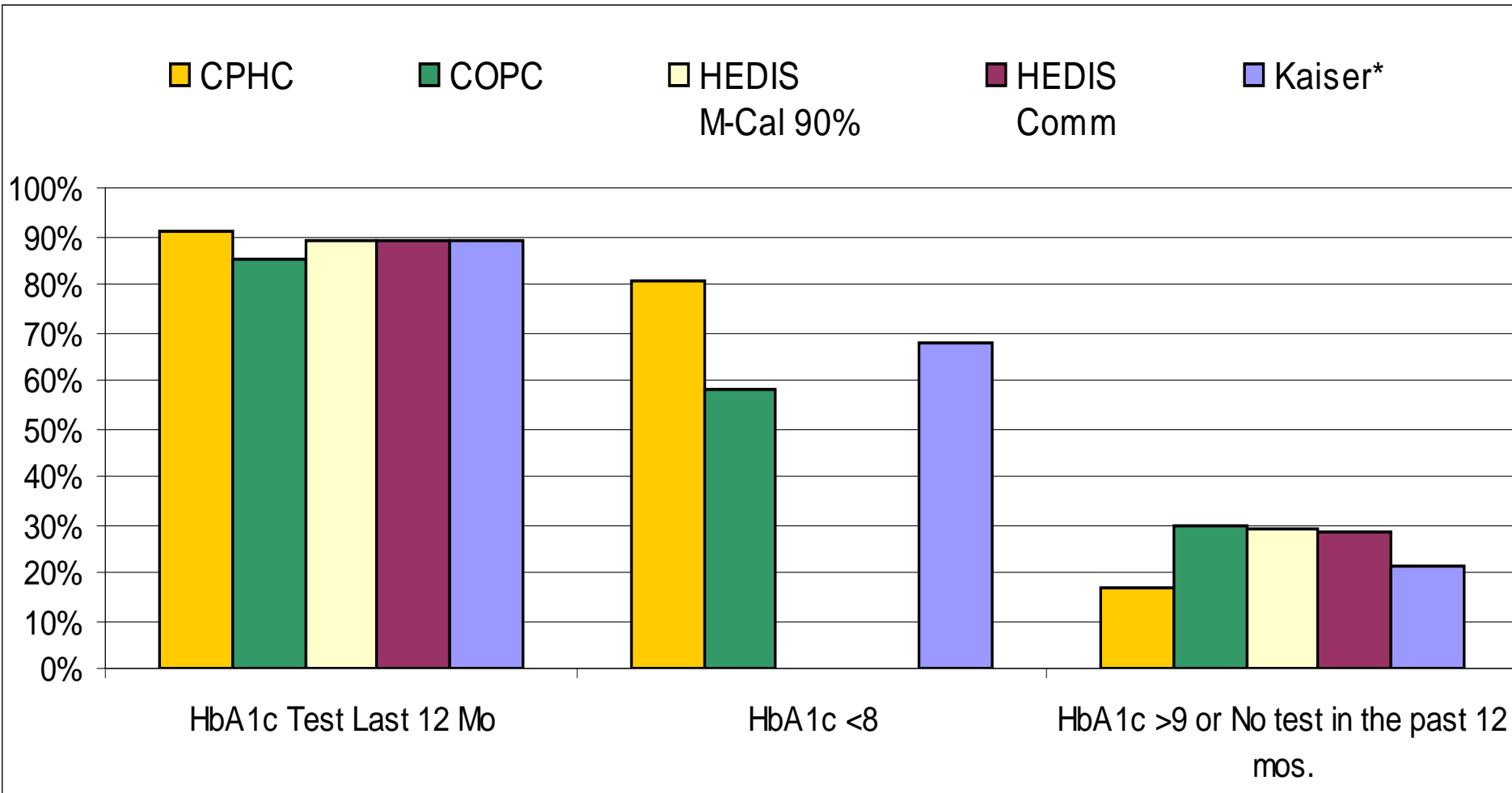
We Deliver Quality Outcomes

Diabetes Lipid Testing & Control



We Deliver Quality Outcomes

Diabetes Testing & Control



Challenges

- Access to bilingual/bicultural, primary care services in other district health centers
- Timely access to primary care services
- Timely access to specialty/diagnostic services at SFGH
- Lack of adult dental services
- Lack of onsite behavioral health services
- Limited resources to assume the “public health” liaison role to the Chinese community
- Fragmented clinical information systems
- An aging Chinatown community and the need for geriatric clinical services and expertise
- Civil service personnel constraints
- Access to bilingual/bicultural health end materials

Strategic Priorities

- Implement electronic health record
- Integrate behavioral health & primary care
- Collaborate with IOA to screen older adults for behavioral health problems
- Transition to advance access scheduling
- Redesign PC services to be client-centered, population-focused, team-based and data-driven
- Continue to engage the community:
 - Disaster response preparedness
 - Obesity prevention
 - Cancer disparities advocacy and research
 - “Public health” liaison and leadership