2013-14 Accomplishments

- San Francisco Health Network Launch
- Restructuring of Population Health Division
- Restructuring of Information Technology
- Development of Office of Managed Care
- Information security initiative
- Development of transition plan and staffing model for new hospital
- Expansion of primary care
- Funding for IT Infrastructure investments
- Elimination of the structural deficit
- Development of a capital project leadership structure
- Development of the Business Intelligence Unit
- CARE Task Force process and recommendations
- Passage of Laura’s Law
- Universal Healthcare Council process and recommendations
- Passage of Health Care Security Ordinance Amendments
- Passage of e-cigarette legislation
Background

- October 2012, HC established 5-year budget priorities:
  - Integrated Delivery System
  - Public Health Accreditation
  - Financial and Operational Efficiency

- Aligns with Health Reform’s Triple Aim:
  - Better health for individuals
  - Better health for populations
  - Lower per capita cost
Strategic Planning for these Priorities

- 2012 – Sierra Systems engaged to assess Information Technology
- 2013 – HMA engaged to establish an integrated delivery system
- 2013 – Population Health Division strategic planning to prepare for accreditation
Creating a Unified Strategic Plan

- Significant planning was underway
  - Represented work of many plus engagement of staff and community
  - Differing formats and focus
- Unified Strategic Plan
  - Leverages this work
  - Eliminates duplication of effort
- Controller’s Office reviewed SFDPH’s strategic planning efforts to highlight key points aligning with HC priorities
2014-2017 Unified Strategic Plan

Our Strategic Plan is aligned with the federal health reform triple aim: better health for populations, better care for individuals and lower per capita costs.

1. Better health for populations
   Through accreditation of Population Health Division:
   - Conduct community health assessments, surveillance, epidemiology, and research to support citywide efforts
   - Lead public health system efforts to ensure healthy people and healthy places

2. Better care for individuals
   Through development of the SF Health Network, our integrated delivery system:
   - Provide and manage care for network members
   - Patients cared for at the right place, the right level and the right time
   - Increase the value of services to our patients, clients, staff, and all San Franciscans

3. Lower per capita costs
   Through operational and financial efficiency:
   - Eliminate gaps, reduce duplication and maximize resources
   - Build an integrated financial and operational infrastructure
   - Accomplish meaningful use of information technology
   - Foster a learning environment and maintain a workforce that supports the cultural and linguistic needs of patients and clients
   - Conduct and promote data-driven, strategic health policy that reflects community engagement and improves health for all San Franciscans
Next Steps/Timeline

- Narrative context to be developed by SFDPH staff
- Discussion/review by Health Commission
- Modification, as necessary
- Approval by Health Commission
- Internal distribution and education