MEMORANDUM

DATE: May 30, 2014

TO: Dr. Edward Chow, Health Commission President, and Members of the Health Commission

FROM: Barbara A. Garcia, MPA, Director of Health
Roland Pickens, MHA, Director of San Francisco Health Network

RE: San Francisco Department of Public Health (SFDPH) Security Update

In response to the unfortunate death of patient Lynne Spalding Ford, The California Department of Public Health, on behalf of the Center for Medicare and Medicaid Services, conducted an investigation of the incident (October 30, 2013 – November 8, 2013). In addition, at the request of Mayor Edwin Lee, The University of California, San Francisco Medical Center completed an independent and comprehensive review of San Francisco General Hospital and Trauma Center’s (SFGH) safety and security systems and facilities (March 24, 2014). Lastly, the San Francisco Sheriff’s Department (SFSD) developed its own Corrective Action Plan in response to the incident.

Attached, please find the Summary of Key Findings, Recommendations and Improvements Related to Hospital Safety and Security. This document consolidates the findings and recommendations of the above listed reviews and corrective action plan. The third column of the chart describes improvement efforts and their current statuses. Please note that this document was presented at the SFGH Joint Conference Committee on May 13, 2014, although some of the improvement statuses have been updated since. Future major cost related to these improvements (e.g., Hospital Security Program Manager position, budget related to new Memorandum of Understanding between SFDPH and SFSD) will be included in the Mayor’s Budget for 2014-2015.