HEALTH CARE SERVICES MASTER PLAN
CONSISTENCY DETERMINATION
APPLICATION REVIEW: Jewish Home

November 4, 2014
Purpose:
- Identify current and future health needs in San Francisco
- Achieve and maintain equitable access to health care services

9 HCSMP recommendations with supporting guidelines, incentivizing those that:
- increase access for underserved
- low-income
- vulnerable populations

Projects that meet size and use thresholds assessed by SFDPH for consistency with HCSMP
# Possible Consistency Determination Outcomes

<table>
<thead>
<tr>
<th>Consistent and Recommended for Incentives</th>
<th>Projects that, on balance, meet the guidelines identified as “Eligible for Incentives” by providing services or serving a target population in a manner that specifically addresses those guidelines. Projects that meet this designation may be favorably considered for expedited review and/or other incentives, depending on the project’s health care benefits.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Consistent</td>
<td>Projects that, on balance, positively impact health or health care access and may address one or more of the HCSMP Recommendations and/or Guidelines not identified as “Eligible for Incentives.”</td>
</tr>
<tr>
<td>Inconsistent</td>
<td>Projects that address none of the HCSMP Recommendations or Guidelines, or adversely affect a service identified in the HCSMP Recommendations or Guidelines.</td>
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</tbody>
</table>
About Jewish Home

- Established in 1871
- CMS-rated 5-star 355-bed skilled nursing facility
- Specializes in programs, services, and care for older adults
- Existing facilities provide
  - Short-term stay/rehabilitation and long-term skilled nursing care
  - Psychiatric acute care
  - Outpatient clinic services
Residents and Patients Served

- 270 long-term care residents
- 80-85 short-term stay patients daily
- 10-12 acute psychiatric patients daily
- 76% from San Francisco
- 77% ages 76-100
- 94.6% of long-term care residents on Medi-Cal
- 43% speak Russian as their primary language
- Common diagnoses for short-term stay residents include Alzheimer’s, dementia, heart failure, and paralysis
Proposed Project

- **Changes to Existing Services**
  - Add two assisted living and/or memory care buildings, plus a potential third assisted living and/or independent living building
  - Expand existing acute psychiatric care facility by approximately 5,000-6,000 square feet
  - Double the number of acute psychiatric care beds – 12 to 24
  - Maintain approximately same level of skilled nursing facility beds
New Services: “The Square"
- A central location for service, support, and community for older adults and their caregivers
- 30,000+ square feet to provide medical care, support services, and wellness programs
- Services for community-dwelling older adults to include:
  - Medical care and wellness programs
  - Counseling and support groups
  - Adult day care
  - Site-serving pharmacy
  - Social programs
  - Education and entertainment
Proposed Project (cont.)

- The Square (cont.)
  - Service projections
    - 7,000 primary care visits
    - 1,400 dental visits
    - 750 behavioral health visits
    - Transportation to medical care
    - Multi-language capacity
SFDPH staff finds that Jewish Home’s proposed project:

- Increases the availability and accessibility of culturally competent primary care among vulnerable populations and areas, consistent with Guideline 3.1.2
  - Primary care services will be significantly expanded

<table>
<thead>
<tr>
<th>Current Primary Care Services</th>
<th>Projected Primary Care Services</th>
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<tbody>
<tr>
<td>5,000 visits annually</td>
<td>12,000 visits annually</td>
</tr>
<tr>
<td>12-15 providers</td>
<td>17-20 providers</td>
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- Service expansion for a largely older, limited English speaking population
Increases the availability and accessibility of dental care among vulnerable subpopulations, consistent with Guideline 3.1.6

- Dental care services will be significantly expanded

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<tr>
<th>Current Dental Visits</th>
<th>Projected Dental Visits</th>
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<tbody>
<tr>
<td>723 visits annually</td>
<td>1,400 visits annually</td>
</tr>
</tbody>
</table>

- Service expansion for a largely older, limited English speaking population
Demonstrates the ability and commitment to deliver and facilitate access to specialty care for underserved populations, consistent with Guideline 3.1.10

- 3,140 on campus and 864 off campus visits currently provided each year
- Van and driver, providing 900 trips annually free of charge
- Outside transportation contractor provides 150 rides a year
- Dedicated staff to be hired to coordinate transportation for residents, patients and members of The Square
SFDPH Review (cont.)

- Expands community-based behavioral health services, consistent with Guideline 3.2.4
  - Community-based behavioral health services will be expanded

<table>
<thead>
<tr>
<th>Current Behavioral Health Services</th>
<th>Projected Behavioral Health Services</th>
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</table>
| • Social workers assigned to residents  
  • Psychiatric care is provided as needed | • 750 new behavioral health visits annually  
  • 670 new support group sessions annually  
  • Case managers assigned to all Square members |
Works in collaboration with DAAS to promote a continuum of community-based long-term supports and services to address isolation and senior's basic daily needs, consistent with Guideline 3.3.2

- A wide range of partners will deliver a continuum of programs, services, and resources for older adults, families, and caregivers, including:
  - Medical care and wellness programs
  - Counseling and support groups
  - Adult day care
  - A café
  - Site-serving pharmacy
  - Social programs, education, and entertainment
Works in collaboration with DAAS to **promote a continuum of community-based long term supports and services** to address isolation and senior’s basic daily needs, consistent with Guideline 3.3.2

- A wide range of partners will deliver a continuum of programs, services, and resources for older adults, families, and caregivers, including
  - medical care and wellness programs
  - counseling and support groups
  - adult day care
  - a café
  - site-serving pharmacy
  - social programs, education, and entertainment
Provides transportation options from low-income areas and areas with documented high rates of health disparities health care facilities, consistent with Guideline 3.5.4

- Van and driver, providing 900 trips annually free of charge to current low-income residents
- Outside transportation contractor provides 150 rides a year
- Dedicated staff to be hired to coordinate transportation for residents, patients and members of The Square
Questions?

Thank you