Director’s Report for Health Commission Meeting of

April 7, 2015

A current overview of issues affecting the state of public health in San Francisco

http://www.sfdph.org/dph/comupg/aboutdph/insideDept/dirRpts/default.asp

Health Commission Holds Meeting at Mission Neighborhood Centers
The Department of Public Health sincerely thanks Mission Neighborhood Centers for hosting this very special Health Commission meeting at their Mission location. Engaging with the community is an essential part of our and the Health Commission’s work, and we are delighted to be present at such an important community space. The Department would also like to extend a very special thank you to Mr. Santiago Ruiz, Executive Director of Mission Neighborhood Centers, for welcoming us and providing a space where the community’s thoughts and health concerns can be heard. The Department is also grateful for his cooperation and assistance in organizing this meeting. Mr. Ruiz has been a champion for cultural diversity and health equity in the Latino community for over thirty years, and we all look forward to hearing his opening remarks today.

500 Applicants attend Registered Nurse Job Fair for SFGH’s New Hospital
The hiring fair hosted at Laguna Honda Hospital on March 28 was a big success. About 500 nurses attended to learn more about positions at the new hospital at San Francisco General Hospital and Trauma Center. Applicants attended sessions with DPH Labor Relations Director, Willie Ramirez, to learn how the hiring process will flow. Most people heard about the event on Indeed.com, Facebook, NPR radio, and the SFDPH website. The Biz Journal also featured the press release about the event in an online article.

Thanks to all the Nurse Managers, Nurse Administration, DHR, and DPH HR staff who helped. The event was well organized, well attended, and Laguna Honda staff were outstanding hosts!

National Nutrition Month welcomes over 200 Participants
The SFGH Community Wellness Program partnered again with staff from Food & Nutrition Services, Gardeners, and Outpatient Nutritionists to welcome over 200 participants to experience the joy of healthy eating and active living. On March 26, participants sampled seasonal, fresh food prepared by our wellness chef and shared recipes from our guest chefs, like pineapple & black bean salsa in lettuce cups.
Our nutritionists and community partners provided fun, interactive, nutrition education by completing a passport to health experience- entering them in our raffle where more than 15 participants won prizes from crock-pots, to Tenderloin Cookbook by Leah’s Pantry, Gardening Kits, and SFGH Cafeteria gift cards. The always amazing SFGH Gardeners hosted an herb seedlings giveaways station teaching people how to cultivate their own plants. Chef Catherine McConkie led exciting cooking demonstrations, showing how to make peanut butter and jelly granola bars and overnight oats in mason jars. In addition, Cal Fresh staff provided information about the program and enrolled participants on site.

The Community Wellness Program would like to extend a warm thank you to all the student volunteers and interns who assisted with the coordination and implementation of National Nutrition Month Celebration.

**ICD 10 Compliance Date: Oct 1, 2015**

On October 1, 2015, the International Classification of Codes, Edition 9 (ICD-9) used to report medical diagnoses and inpatient procedures will be replaced by ICD-10 codes. The change to ICD-10 does not affect CPT coding for outpatient procedures and physician services. ICD-10 is the classification system currently being used by the majority of the world. The US is the only industrialized nation not using ICD-10 codes.

There are two main reasons that the transition to ICD-10 is necessary:

1. Payors cannot pay claims fairly using ICD-9 since the classification system does not accurately reflect current technology and medical treatment. Significantly different procedures are assigned to a single ICD-9 procedure code.

2. The healthcare industry cannot accurately measure quality of care using ICD-9. It is difficult to evaluate the outcome of new procedures and emerging health care conditions when there are imprecise codes. Most importantly, we have a mission to improve our ability to measure health care services provided to our patients, enhance clinical decision-making, track public health issues and conduct medical research.

There will be continuing communication around ICD-10 in every other edition of the Director’s Report.

**Alice Chen Moderates Health Reform Panel, Broadcast on KQED in April**

Alice Chen, Chief Medical Officer of the San Francisco Health Network (SFHN), recently moderated a panel at the Commonwealth Club on March 16, about health reform’s impact on women. The panelists included: Lupe Rodriguez, Director of Public Affairs - Alameda, San Mateo, Santa Clara and Coast Counties, Planned Parenthood Mar Monte and Carlina Hansen, Executive Director, Women’s Community Clinic, San Francisco and Claire Brindis, Director, Bixby Center for Global Reproductive Health, UCSF. The podcast audio is available on the Commonwealth Club website.

**Primary Care Shares and Learns Best Practices at IHI Conference in Dallas**

SFHN Primary Care was well-represented at the 16th Annual International Summit on Improving Patient Care in the Office Practice & the Community which took place in Dallas. Dr. Claire Horton (GMC Med Dir), Dr. Reena Gupta (GMC Asst Med Dir) and Winnie Tse (Primary
Care QI Analyst) taught a workshop on "Teaching the Triple Aim to Learners at All Levels.” Kit Chan (CPHC Nurse Manager) presented a poster on "San Francisco Health Network Nurse-Run Orientation Clinic.” Dr. Marianna Kong (Family Medicine R3) presented a poster on "Team-Based Care in Teaching Clinics: What Do High-Functioning Teams Have in Common?” Congratulations to all our presenters for their successful presentations.

**Cyndy Comerford selected as 2015 Presidio Institute Cross Sector Leadership Fellow**

On March 17, The Presidio Institute announced the selection of 24 professionals from businesses, non-profits, academia, philanthropy and government to participate in the Cross Sector Leadership (CSL) Fellows program, a year-long, multi-city program created in partnership with BlackRock, McKinsey, the United States Office of Personnel Management, and the White House Office of Social Innovation and Civic Participation.

Cyndy Comerford, Manager of Planning, Policy and Analysis with the Environmental Health branch of DPH was selected as one of this year’s fellows. She was selected through a competitive application process based on her records and personal achievement, her ability to contribute to the program, as well as her desire to apply that learning across government, non-profit and for-profit sectors to develop solutions to difficult problems.

Congratulations Cyndy and best wishes going into the program.

**Barbara Garcia Scholarship at CA Institute of Integral Studies for Graduate Students**

The Institute of Integral Studies (CIIS) has approved the Barbara A. Garcia Scholarship for students pursuing graduate studies at CIIS; the scholarship will be between $2,500 and $4,000 depending on financial need. It will be inaugurated for the incoming academic year.

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The Whistleblower Program, operated by the Controller’s Office, receives complaints regarding the misuse of City funds, improper activities by City officers and employees, deficiencies in the quality and delivery of government services, and wasteful and inefficient City government practices. There are a number of ways to file a complaint. Go to [www.sfcontroller.org](http://www.sfcontroller.org) and click on the Frequently Requested tab to access the Whistleblower complaint instructions in the drop down menu.