



Public Health Emergency Preparedness and Response (PHEPR)

The Branch cover sheet provides an overview of your Branch. It also highlights the Branch’s purpose, measures of success, the potential risks that need to be mitigated, and the programs that the Branch is working on. This cover sheet, along with all the Branch’s program action plans, combine to form the Branch Action Plan.

SQ1. What is our Branch trying to accomplish and why? (Strategic intent: How do we know if anyone is better off?)

Strategic Direction: Assurance of healthy places and healthy people

Goal 4: Lead public health system efforts to create an upstream approach to ensuring healthy people and healthy places.

Objective 4.2: Sustain and improve the infrastructure and capacity to support core public health functions, including legally mandated public health activities.

This Branch serves the public, Department of Public Health (DPH), and partners by coordinating health emergency preparedness, response, and recovery efforts. The Branch staff acts as stewards through strategic planning, efficient allocation of resources, and leveraging of SFDPH and citywide capabilities. PHEPR promotes a culture of preparedness to ensure that in an emergency disease and injury are prevented and accessible, timely, and equitable health and clinical services are available.

Functions include:

- Focus on all-hazards public health preparedness and response planning for San Francisco and DPH
- Ensure that all populations are equally served
- Work collaboratively with partners
- Ensure transparency in goals, resources, and activities
- Integrate a culture of preparedness into everyday operations
- Empower SFDPH staff, partners, and San Francisco community to respond effectively
- Represent the Department through responsiveness, organization, and effectiveness in accomplishing our goals

SQ2. What are our measures of success? (Top 3-5 headline performance measures; what are the metrics/measures that show that people are better off?)

Headline Indicator / Strategic Map component (see Strategic Plan)	Headline Performance Measure	Program / Area / Field
Assurance of Healthy People and Places	% total DPH staff that confirm receipt of notification during a call-down drill within 60 min	Emergency Operations Coordination – Staff Call-Down Drills
Assurance of Healthy People and Places	% DOC positions with pre-identified staff	Emergency Operations Coordination – Exercises and Real-Event Activations
Assurance of Healthy People and Places	# staff fully trained (DSW & ICS trainings)	Emergency Operations Coordination – Basic Disaster Service Worker Trainings
Assurance of Healthy People and	% corrective actions that are	Emergency Operations



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Places	remediated within one year	Coordination – Corrective Actions
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SQ3. What other conditions must exist? What assumptions are being made about conditions that exist (or will exist) that need risk mitigation? For example, staff and funding needed to execute the programs, data infrastructure needed, community partners participating in which programs, etc.

<p>The following conditions must exist for PHEPR to meet its goals:</p> <ul style="list-style-type: none"> - Staff and funding to execute programs - Buy-in from DPH Leadership, Directors, and Managers to implement Department-wide emergency preparedness initiatives that will impact DPH staff - Appropriate infrastructure (e.g. Human Resources and training tracking systems) to obtain data for performance measures

SQ4. How will we get there? (The programs, areas, or fields within your Branch, which have performance measures and which ones still need them, and data development agenda for the Branch)

Program / Area / Field	Status of Performance Measure Development ○ = not started ◐ = in progress ● = completed for 2015	Has Data Development Agenda (Yes / No)
EOC Call-Down Drills	◐ = in progress	Yes
EOC Activations	◐ = in progress	Yes
EOC DSW Trainings	◐ = in progress	Yes
EOC Corrective Actions	◐ = in progress	Yes