April 4, 2017

Office of Operations, Finance, and Grants Management
Accreditation Coordinator
Karen Pierce

Director, Population Health Division (PHD)
Health Officer, City & County of San Francisco
Tomás J. Aragón, MD, DrPH

Public Health Department Accreditation

Accreditation Project Update
ACCREDITATION

OUR JOURNEY TO
Submitting the Application
The Site Visit

from all PHD Branches participated. Half site visit. Subject Matter Experts 5 years, culminating in this day and PHAB Accreditation Process. For over What: We have been working on the Visitors and Specialist Leadership and staff, PHAB Site Commissioner Chow, PHD Who: DPH Leadership, Health 101 Grove Room 70, 330A, 5th Floor, 610, and Where: 25 Van Ness, Conference 2016 When: November 14th and 15th,
PHAB Interview

33 Community Partner Representatives Participated In
Signed by the director of the health department.

Consideration of strengths identified.

Improvement noted in the Site Visit Report and Description of how the we addressed areas of

With the Standards and Measures.

Affect the health department's ability to be in conformity.

Any leadership changes and other changes that may be in conformity with PHAB's Standards and Measures.

A statement that the health department continues to

Our Annual Reports must include the following:

ANNUAL REPORTS
Three Greatest Strengths

1. Empowering community organizations and residents to play a big role in promoting and protecting public health through providing technical assistance, training, and subject matter expertise so they can advocate for public health.

2. Engagement of the community in order to drive and inform research, and then transition community feedback into policy.

3. Diligence in efforts to understand how best to address health issues within its various communities; they are concerned not with just the "what" of the health status, but also the "why".
The Health Commission and documentation of feedback from various stakeholders, including
3. The SFDPH could benefit with more consistent and formal tracking services

better so that community and staff understand their roles and
2. The SFDPH could benefit from branding and marketing themselves be under development

for all is lacking, and alignment to the strategic plan appears to still
1. Quality improvement efforts are not systematic; a formal process

FOR IMPROVEMENT
THREE MOST IMPORTANT OPPORTUNITIES
The Community Health Improvement Plan
Updated Strategic Priorities approved
August 18, 2016

The Community Health Assessment
Updated and adopted
December 17, 2015

Current Status
<table>
<thead>
<tr>
<th>Action</th>
<th>Date</th>
</tr>
</thead>
<tbody>
<tr>
<td>First Annual Report submitted</td>
<td>March 2018</td>
</tr>
<tr>
<td>Improvemnt Management Dash Board published</td>
<td>October 31</td>
</tr>
<tr>
<td>System implemented</td>
<td>October 1</td>
</tr>
<tr>
<td>Strategic Plan adopted</td>
<td>July 30</td>
</tr>
<tr>
<td>Project Plan for updating PHD</td>
<td>May 26</td>
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</tbody>
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**Responsible Party**

- Tomás Aragón
- PhD
- OI Team

**2017 PROJECTED CALENDAR**
Thank you and Questions?