



## San Francisco Department of Public Health

Greg Wagner  
Acting Director of Health

City and County of San Francisco  
London N. Breed  
Mayor

### **Director's Report for Health Commission Meeting of December 4, 2018**

*A current overview of issues affecting the state of public health in San Francisco*  
<https://www.sfdph.org/dph/comupg/aboutdph/insideDept/dirRpts/default.asp>

#### **DPH Air Quality and Mutual Aid response**

On November 8<sup>th</sup>, a wild fire ignited in Butte County. As a result, San Francisco experienced unusually poor air quality. In response to the wildfire smoke and Butte County's request for mutual aid, the Department of Public Health (DPH) activated their Department Operations Center (DOC) and continued operations and management of the incident through November 28.

San Francisco had air quality in the red ("unhealthy") range starting November 9 until November 15 when air quality moved into the purple ("very unhealthy") range. Throughout this time, all City agencies including the Department of Emergency Management, Fire, Police, Human Services, Rec and Park, Homelessness, Human Resources, Public Health and more worked collectively to respond quickly to conditions as they arose.

Because DPH serves some of San Francisco's most vulnerable residents, we had an important role to play and provided support and recommendations to other City departments as well. DPH distributed a total of 19,502 N-95 masks to City employees and for the Homeless Outreach Team (HOT) to distribute to the most vulnerable populations who were unable to find air relief indoors. Primary care mass-texted approximately 2,000 patients with diagnoses of asthma or emphysema, reminding them to call their pharmacy if they needed their rescue inhaler. The SF Health Network Call Center Staff worked on Veteran's Day holiday and handled 864 calls. The Respite and Sobering Center provided extra mats and chairs so that HOT could get more unsheltered people inside out of the unhealthy air. In addition, DPH outreached to hospitals, community agencies, and critical partners to coordinate and deliver services. DPH also closely monitored the 911 system, EMS, and hospital emergency rooms, which remained within normal volume and suggested that people who could were staying indoors and taking necessary steps to protect themselves.

In terms of mutual aid, DPH coordinated a total of 20 healthcare professionals to assist Butte County in the caring of their sheltered evacuees with medical needs. Among the group of responders, two were our very own Public Health Nurses and the remaining 18 were nurses, EMTs and doctors from the City's healthcare volunteer database. In addition, two other DPH employees were deployed to Butte County to assist in the ongoing work within their emergency operations center (EOC).



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### **DPH launches youth cannabis campaign**

On November 26<sup>th</sup>, the San Francisco Department of Public Health (SFDPH) announced the “Truth or Nah” youth cannabis campaign in response to the state’s change in cannabis laws, which made adult-use cannabis legal for adults. The campaign is designed to provide facts to youth, and dispel myths, so that they can make well-informed decisions. The campaign is focused on reaching diverse groups and will appear on interior ads on Muni buses in English, Spanish, and Chinese. It includes a website (<https://www.truthornahsf.org/>) and multilingual posters and postcards at select locations throughout the City, including at San Francisco Unified School District (SFUSD) middle and high school sites.

Truth or Nah encourages youth to “ask the right questions” and “find the right answers.” This Q&A theme features three colors -- green, blue, and yellow -- reflecting three answers -- truth, meh and nah, respectively — answering the questions. By providing reliable facts, the campaign intends to reduce the negative consequences associated with cannabis consumption for young people, and encourage the prevention or delay of cannabis use.

As part of the first phase of this multi-year campaign, SFDPH is publishing two messages to inform youth about the health impacts of cannabis. An additional eight questions and answers will incorporate messages to increase awareness of cannabis effects and offer youth tools for critical thinking and decision-making support. In an effort to reach outside of schools, phase two will include social media advertisements on Instagram and video PSAs.

### **Epic EHR update**

On December 3rd, the Epic Electronic Health Record (EHR) project celebrated a major milestone as they transitioned from Build into Testing (Phase 3). Phase 3 is one of the longest and most critical phases, taking up six months of the 18-month implementation process. During this time, the project team will focus on testing the EHR to ensure that it works as expected when they go live August 2019.

The major testing cycles include: Interface Testing; Application Testing, Mapped Record Testing; Charge Testing; Integrated and Parallel Revenue Cycle Testing (PRCT); End-User Testing, as well as Device Integration, Conversions, and Other Focused Testing Initiatives. Subject Matter Experts and analysts from across the organization will be involved in testing the system at various points, and will serve as a key source for input and signoff that Epic is working well according to the tests (or test “scripts”) that we will try within the system. This is the final step before Phase 4 Training and Phase 5 Go-live. As a reminder, ZSFG, Laguna Honda, Primary Care Clinics and the Behavioral



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Health Center are included in the Wave 1 August 3, 2019 go-live, followed by the remainder of SFDPH, which will go-live in a series of subsequent waves.

### **CARF Survey**

The Commission on Accreditation of Rehabilitation Facilities (CARF) survey of the Opioid Treatment Outpatient Program (OTOP) is complete. The surveyors provided ZSFG staff with an exit conference including a description of each category they assessed the OTOP Program against.

The survey indicated no recommendations for improvement. Their feedback described what we do here as “Best Practice.” They commented positively on the integration with other services at ZSFG and in the community. They described the calm environment created by the staff as being an integral part of the success many experience accessing services. They were complementary about the clinical environment, both the architecture and state of repair of Building 80/90, and the care and creativity taken to decorate information and affirmation boards throughout the facility. They also commented positively about the innovative use of grants, especially the Yoga program. The survey team noted that staff were well-supported by leadership, and appreciated the daily staff meetings that set the tone for each day.

### **Perinatal Oral Health Round Table**

On November 1<sup>st</sup>, SF Health Plan, SF Department of Public Health, and Delta Dental (Denti-Cal) hosted a Perinatal Oral Health Round Table to support the ongoing work of protecting the health of San Francisco pregnant women and their babies. Over 50 dental and medical providers attended the event and shared thoughts on how best to ensure early access to dental care. This inter-professional forum provided a space to establish and expand partnerships, troubleshoot issues, and develop best practices that are both feasible and effective.

Prior to the event, an assessment survey was sent to medical and dental providers to better understand barriers in regards to pregnant women’s access to dental care. The issues informed the topics of the round table, which were presented by SF leaders in both the medical and dental field including Dr. Susan Fisher-Owens, MD, Dr. Misa Perron-Burdick, MD, Dr. Irene Hilton, DDS, MPH, and Dr. Marco Reyes, DDS and Delta/Denti-Cal representative Jennifer Swaney. The 2018 Perinatal Oral Health Round Table is a great example of the collaborative work being done citywide to support the implementation of the [San Francisco Children’s Oral Health Strategic Plan 2014-](#)



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[2020](#), coordinated by CavityFree SF in collaboration with the Comprehensive Perinatal Services Program and Child Health and Disability Prevention Program.

### **BHS Pharmacy VSM**

During the week of October 22-26, Community Behavioral Health Services (CBHS) Pharmacy and other key stakeholders, including client representation, collaborated in a one-week rapid improvement Value Stream Mapping (VSM) event focused on optimizing pharmacy services for low-threshold buprenorphine treatment. The week focused on mapping the current state and designing a future state map that centered on improving buprenorphine services.

The CBHS Pharmacy's buprenorphine improvement journey will continue with two workshops: Kaizen 1 & 2. Kaizen 1 focuses on improving the workspace and leads to kaizen 2, which focuses on improving the pharmacy's workflow. This work is in direct alignment with the health department's strategic initiative on Homelessness and Street Conditions, along with a breadth of important activities across the department in this area.

CBHS Pharmacy provides low-barrier buprenorphine treatment amongst high risk persons marginally housed or experiencing homelessness in collaboration with prescribers from the Street Medicine Team, Tom Waddell, Ward 86 & 93, and others.

### **DPH in the News (Nov 1 – Nov 29)**

Bay City News, Nov 26 2018, SF educational cannabis campaign targets youth

<https://sanfrancisco.cbslocal.com/2018/11/26/san-francisco-educational-cannabis-campaign-targets-youth/>

SF Weekly, Nov 26 2018, Youth cannabis health campaign

<http://www.sfweekly.com/news/youth-cannabis-health-campaign-tries-extra-hard-to-appear-hip/>

SF Chronicle, Nov 20 2018, Editorial: the Bay Area must add air pollution to its list of disaster plans

<https://www.sfchronicle.com/opinion/editorials/article/Editorial-The-Bay-Area-must-add-air-pollution-to-13410000.php>

KPIX, Nov 20 2018, Experts explain the E.Coli outbreak

<https://www.youtube.com/watch?v=HBhXpbPPuE>



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Mission Local, Nov 20 2018, SF to focus HIV services on homeless population

<https://missionlocal.org/2018/11/san-francisco-to-focus-hiv-services-on-homeless-population/>

SFMTA, Nov 16 2018, San Francisco Launches Third Year of Motorcycle Education Campaign Pilot

<https://www.sfmta.com/blog/san-francisco-launches-third-year-motorcycle-education-campaign-pilot>

KRON, Nov 19 2018, High demand for face masks amid bad air quality in Bay Area

<https://www.kron4.com/news/bay-area/high-demand-for-face-masks-amid-bad-air-quality-in-bay-area/1608898534>

Accuweather, Nov 18 2018, Camp Fire death toll increases to 63

<https://finance.yahoo.com/news/camp-fire-death-toll-increases-172300569.html>

Bay City News, Nov 17 2018, State grant to help SF further 'Vision Zero' goal to stop traffic deaths

<http://www.ktvu.com/news/state-grant-to-help-san-francisco-further-vision-zero-goal-to-stop-traffic-deaths>

Georgia Daily, Nov 17 2018, SF chokes under toxic fire smoke

<https://www.georgianewsday.com/news/regional/478750-san-francisco-chokes-under-toxic-fire-smoke-as-schools-and-businesses-close-due-to-air-pollution.html>

The Daily Journal, Nov 17 2018, Rain could dampen smoke

[https://www.smdailyjournal.com/news/local/rain-could-dampen-smoke/article\\_ef53c2ba-ea24-11e8-97d2-4355fc823d0b.html](https://www.smdailyjournal.com/news/local/rain-could-dampen-smoke/article_ef53c2ba-ea24-11e8-97d2-4355fc823d0b.html)

KTVU, Nov 16 2018, Mayor Breed: stay indoors as smoky air expected into the weekend

<http://www.ktvu.com/news/mayor-breed-stay-indoors-as-smoky-air-expected-into-the-weekend>

SF Gate, Nov 16 2018, Where to breathe clean air in SF this weekend

<https://m.sfgate.com/california-wildfires/article/get-away-from-smoke-sf-bay-area-breathe-clean-air-13379386.php>

BuzzFeed, Nov 16 2018, Here's What You Should Know If You Live In California And Breathe Air

<https://www.buzzfeednews.com/article/zahrahirji/california-bad-air-wildfires>

Stark Insider, Nov 15 2018, SFGH Foundation Announces 'Hearts in SF'

<http://www.starkinsider.com/2018/11/whats-happening-san-francisco-general-hospital-foundation-announces-hearts-in-sf.html>



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Buzzfeed, Nov 15 2018, Schools across Northern California are closing due to unhealthy air quality caused by wildfire smoke

[https://www.buzzfeednews.com/article/buzzfeednews/california-wildfires?utm\\_term=4ldqpho&ref=bfnsplash](https://www.buzzfeednews.com/article/buzzfeednews/california-wildfires?utm_term=4ldqpho&ref=bfnsplash)

Wired, Nov 15 2018, Construction workers toil away in SF toxic air

<https://www.wired.com/story/construction-workers-toil-away-in-san-franciscos-toxic-air/>

Washington Post, Nov 15 2018, The Energy 202: Top House Democrats don't agree on who should lead on climate change

[https://www.washingtonpost.com/news/powerpost/paloma/the-energy-202/2018/11/15/the-energy-202-top-house-democrats-don-t-agree-on-who-should-lead-on-climate-change/5becc9f91b326b392905483c/?utm\\_term=.b825796122c5](https://www.washingtonpost.com/news/powerpost/paloma/the-energy-202/2018/11/15/the-energy-202-top-house-democrats-don-t-agree-on-who-should-lead-on-climate-change/5becc9f91b326b392905483c/?utm_term=.b825796122c5)

Washington Post, Nov 14 2018, California's deadliest wildfire is also a massive air-quality problem

[https://www.washingtonpost.com/nation/2018/11/15/californias-deadliest-wildfire-is-also-massive-air-quality-problem/?utm\\_term=.e938b10e207e](https://www.washingtonpost.com/nation/2018/11/15/californias-deadliest-wildfire-is-also-massive-air-quality-problem/?utm_term=.e938b10e207e)

Mission Local, Nov 13 2018, San Francisco officials boost efforts to get masks to homeless people

<https://missionlocal.org/2018/11/san-francisco-officials-up-efforts-to-get-masks-to-homeless-people/>

CBS, Nov 2 2018, Documentary On First AIDS Ward Gets World Premiere At Castro

<https://sanfrancisco.cbslocal.com/2018/11/02/documentary-on-first-aids-ward-gets-world-premiere-at-castro/>

SF Chron, Nov 1 2018, Doc stories, 3rd i, Berlin and Beyond highlight November film festivals

<https://datebook.sfchronicle.com/movies-tv/doc-stories-3rd-i-berlin-and-beyond-highlight-festivals-nov-1-4>

SF Gate, Oct 31 2018, Number of people injecting drugs in SF up 50 percent in past decade

<https://www.sfgate.com/bayarea/article/Number-of-people-shooting-up-drugs-in-SF-rises-50-13333141.php>

BCN, Oct 31 2018, SF Mayor seeks to implement new conservatorship law

<https://www.nbcbayarea.com/news/local/San-Francisco-Mayor-Seeks-to-Implement-New-Conservatorship-Law-Adds-More-Beds--499197411.html>

SF Bay, Oct 31 2018, SF increases capacity in advance of conservatorship

<https://sfbay.ca/2018/10/31/sf-increases-capacity-in-advance-of-conservatorship-law/>



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**ZUCKERBERG SAN FRANCISCO GENERAL  
HOSPITAL & TRAUMA CENTER**

**November 2018**

**Governing Body Report - Credentialing Summary**

(11/6/18 MEC)

	<b>11/2018</b>	<b>07/2018 to 07/2019</b>
<b>New Appointments</b>	<b>8</b>	<b>135</b>
Reinstatements		
<b>Reappointments</b>	<b>34</b>	<b>234</b>
Delinquencies:		
Reappointment Denials:		
<b>Resigned/Retired:</b>	<b>6</b>	<b>111</b>
<b>Disciplinary Actions</b>		
<b>Administrative Suspension</b>		
<b>Restriction/Limitation-Privileges</b>		
<b>Deceased</b>		
<b>Changes in Privileges</b>		
Voluntary Relinquishments	<b>9</b>	<b>69</b>
Additions	<b>19</b>	<b>71</b>
Proctorship Completed	<b>13</b>	<b>108</b>

<b>Current Statistics – as of 8/1/18</b>		
Active Staff	<b>562</b>	
Courtesy Staff	<b>540</b>	
Affiliated Professionals (non-physicians)	<b>276</b>	
<b>TOTAL MEMBERS</b>	<b>1,378</b>	

<b>Applications in Process</b>	<b>17</b>
<b>Applications Withdrawn Month of November 2018</b>	<b>0</b>
<b>SFGH Reappointments in Process 12/01/2018 to 02/28/2019</b>	<b>108</b>



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**LAGUNA HONDA HOSPITAL AND REHABILITATION CENTER**

**November 2018**  
**Health Commission - Director of Health Report**  
(11/1/18 MEC)

	November	(FY 2018-2019) Year-to-Date
<b>New Appointments</b>	1	11
Reinstatements	0	0
<b>Reappointments</b>	8	31
Delinquencies:	0	0
Reappointment Denials:	0	0
<b>Resigned/Retired</b>	0	7
<b>Disciplinary Actions</b>	0	0
<b>Restriction/Limitation-Privileges</b>	0	0
<b>Deceased</b>	0	0
<b>Changes in Privileges</b>		
Additions	0	0
Voluntary Relinquishments	0	0
Proctorship Completed	1	1
Proctorship Extension	0	0

<b>Current Statistics – as of 07/31/2018</b>	
Active Medical Staff	36
As-Needed Medical Staff	14
External Consultant Medical Staff	45
Courtesy Medical Staff	2
Affiliated Health Practitioners	14
<b>TOTAL MEMBERS</b>	<b>111</b>

<b>Applications in Process</b>	2
<b>Applications Withdrawn this month</b>	0