MINUTES
HEALTH COMMISSION MEETING
Tuesday August 21, 2018, 4:00 p.m.
101 Grove Street, Room 300
San Francisco, CA 94102

1) CALL TO ORDER
Present: Commissioner Edward A. Chow M.D., President
Commissioner James Loyce, Jr., M.S., Vice President
Commissioner Cecilia Chung
Commissioner Dan Bernal
Commissioner Laurie Green, MD
Commissioner Tessie Guillermo
Commissioner David J. Sanchez Jr., Ph.D.

Excused: Commissioner Dan Bernal

The meeting was called to order at 4:04pm.

2) APPROVAL OF THE MINUTES OF THE HEALTH COMMISSION MEETING OF AUGUST 7, 2018

Action Taken: The Health Commission unanimously approved the minutes.

3) DIRECTORS REPORT

Greg Wagner, Acting Director of Health, gave the report. The full report can be viewed at:
http://www.sfdph.org/dph/comupg/aboutdph/insideDept/dirRpts/default.asp

Mayor London Breed, SFPD, SFMTA, SFDPH and SFUSD enforce traffic safety for Back-to-School Week

On August 17th, the San Francisco Police Department (SFPD), joined by Mayor London Breed, the San Francisco Municipal Transportation Agency (SFMTA), the San Francisco Department of Public Health and the San Francisco Unified School District outlined strategies designed to make streets safer for children as students return to school on Monday, August 20.

In support of the City’s Vision Zero goal to eliminate all traffic deaths by 2024, 20 schools across San Francisco have been identified as being located near streets with documented speeding concerns. These are: Garfield, Roosevelt, ER Taylor, Cleveland, Daniel Webster, Sunnyside, Alvarado, Alice Fung Yu, Rosa Parks, Commodore Sloat, Lafayette, Lakeshore, Argonne, Ulloa, Sutro, Jose Ortega, Alamo, Sunset, George Peabody, and Sheridan.
The SFPD will be enhancing traffic enforcement near these schools for the entire week of the 20th in addition to its ongoing traffic enforcement efforts. The SFMTA will staff a total of 187 crossing guards at 151 corners at 106 schools citywide. In addition, the SFMTA is repainting approximately 90 crosswalks bright yellow to make them more visible to motorists, and is providing a supplemental, after-school service to escort students from their schools to regular bus routes.

The Vision Zero “Safe Routes to School” initiative is providing educational materials printed in English, Cantonese and Spanish for law enforcement officers to distribute to members of the public. These materials feature safety tips for drivers, bicyclists and pedestrians to enhance safe travel in school zones. Traffic safety is essential to ensure trips to and from school are safe.

**Environmental Health Branch receives visit from delegates from Korea**

On June 28th, Staff from Environmental Health’s Program on Health, Equity, and Sustainability (PHES) hosted 18 assistant directors from local governments in the Republic of Korea to share examples of how data has been used to support healthy urban development in San Francisco.

Meg Wall Shui, from PHES, presented on her work developing the Central Market/Tenderloin Data Portal, an interagency and non-profit partnership to support quality of life improvement in the Tenderloin and Central Market Corridor by using data for collective impact. PHES staff also invited Andi Nelson from the Planning Department to present on their Community Stabilization and Anti-Displacement Program and Lindy Ly from Chinatown Community Development Center to present on the Sustainable Chinatown project. The group had a vibrant discussion about collaboration in government and how data can help inform targeted programming.

**Healthy Mother’s Workplace Program is Honored**

The Healthy Mother’s Workplace Awards Program was recently given a National Achievement Award by the National Association of Commissions.

The Healthy Mothers Workplace Coalition promotes the health of new parents and their children by improving working conditions and perinatal healthcare practices. This group’s annual awards for employers with strong family-friendly workplace policies have encouraged San Francisco employers to improve policies covering tens of thousands of employees. Legal Aid at Work manages the efforts of the coalition, which includes government agencies, nonprofit organizations, community groups, and employers.

This unique program that launched in 2013 is made possible through partnerships with the following agencies: San Francisco Breastfeeding Promotion Coalition, Boys & Girls Clubs of San Francisco, Child Care Law Center, San Francisco Department on the Status of Women, San Francisco Department of Public Health, San Francisco WIC, San Francisco Small Business Commission, UCSF National Center of Excellence in Women’s Health, U.S. Dept. Health & Human Services’ Office of Women’s Health, and the Legal Aid Society – Employment Law Center.

**Healthy Retail SF Celebrates 10th Store Opening**

On August 10th, the Healthy Retail SF Program, in collaboration with a host of community partners, celebrated its 10th store refresh with the grand re-opening event of Sav-Mor Mart at its new location at 4522 Third Street (between LaSalle and McKinnon) in the Bayview. As a community market that has been serving the Bayview for over 20 years, Sav-Mor will now offer more fresh produce from local sources as well as a larger variety of healthful choices for its customers.

Sav-Mor Mart is the 10th retailer to take part in the Healthy Retail SF program. Other Bayview stores include Palou Market, Lee’s Market, and Friendly Market. Healthy Retail SF was created by legislation in
2013 as a result of grassroots efforts to provide healthier food options in the Bayview and the Tenderloin. Healthy Retail SF is led by the Mayor’s Office of Economic and Workforce Development (OEWD) in partnership with the San Francisco Department of Public Health.

The grand re-opening of Sav-Mor Mart was an opportunity for residents to learn about the new healthy options available right on Third Street. At the open house-style event, neighbors met the owners, checked out the new store, sampled healthy snacks and learned about healthy eating resources available in the neighborhood and throughout San Francisco.

**Human Resources Team enters Phase 2 in Epic project**

DPH Human Resources (HR) is now in Phase 2 of the Epic Project, which entails reviewing the department’s 260 classifications to determine workflow changes, if any, post Epic Go-Live on August 3rd, 2019. This review will help inform the future state workforce model to appropriately staff the department and ensure continuity of care with the adoption of the new Epic System.

As of June 30th, 2018, Phase 1 was completed on time after hiring the Epic Implementation team of 74. The Epic HR team reviewed over 1,500 resumes, conducted over 250 interviews and hired the team in an average of 6 weeks from position approval to the candidates’ start work date. Phase 3 will be to hire a permanent team to maintain, improve and optimize the Epic System. In addition, Human Resources is inviting the department’s union partners to a meeting for a high level overview of the Epic Implementation, the project’s status and training, transition and go-live timelines.

**Introducing Our New ZSFG Website**

We recently launched our first-ever dedicated website for our hospital, ZSFGCare.org. Having an effective website can help support all the work we do and the care we provide to our patients. For many of our current and prospective patients, their caregivers, and members of the San Francisco Health Network (SFHN), our site will be the first point of entry to our organization. We are building a front door that is welcoming, engaging, and most of all, provides the information and resources they need.

One-third of our website visitors are coming to us from their mobile phones, so we designed a website that is mobile-friendly. Because being inclusive and accessible is high priority, our full website is completely translated into our three most predominant languages: English, Spanish and Chinese. In addition, we provided landing pages with information in Russian and Tagalog languages. We also set out to speak to the user in simple language to accommodate different educational levels in health.

The visuals selected throughout the web pages embody all of our culture, including what we thrive in, human connection. As more and more people visit us online, we are hopeful that our True North functions will shine in every page. We are excited to launch our digital front door, and to have a space for us to tell our story to the world, all a part of presenting a more positive patient experience. Go to [ZSFGcare.org](http://ZSFGcare.org) to check it out today!

**DPH in the News (Aug 2 – Aug 16)**

NBC, Aug 15 2018, People taking HIV-prevention pill may get more primary care

KTVU, Aug 15 2018, Gun violence activist shot five times in Bayview Hunters Point
Health Commission
August 21, 2018
Page 4

Hoodline, Aug 15 2018, Bicyclist killed in Tenderloin collision identified as 66-year-old SF resident

Deccan Chronicle, Aug 15 2018, People taking HIV-prevention pill may get more primary care

TechCrunch, Aug 14 2018, RideAlong is helping police officers de-escalate 911 calls with data designed for the field


Cal-OSHA Reporter, Aug 10 2018, San Francisco human waste problem: how employees who clean it up are protected
https://www.cal-osha.com/articles/

CBS, Aug 8 2018, Beware of bats rabid bat found in Sutter County home

Brexit News, Aug 8 2018, SF proposes an end to free tech lunches
http://www.brexit-news.de/san-francisco-proposes-an-end-to-free-tech-lunches/

SF Chronicle, Aug 4 2018, Navy failed to alert SF about tainted shipyard water supply

NY Times, Aug 2 2018, Health officials prepare to track electric scooter injuries

SF Gate, Aug 2 2018, Camp Mather extends closure to Aug. 12 due to fire by Yosemite
https://m.sfgate.com/bayarea/article/Camp-Mather-extends-closure-to-Aug-12-due-to-13128013.php

4) GENERAL PUBLIC COMMENT

David Cauham, SEIU 1021, stated that he is concerned about short-staffing practices in the San Francisco County Jails, primary Jail 2. He stated that staff are fatigued and morale is low.

Delfinia Hardy requested that six LVN positions be added in the morning and five LVN positions be added in the evening because the inmate census has increased. She added that nurses are sometimes mandated to skip lunch and breaks. Nurses are experiencing health issues because of these stresses.

Elaine Samuels, County Jail 2 LVN, stated that the inmate population experiences complex medical issues including seizures, multiple substance abuse issues, and multiple mental health issues.
Jessica Inouye, SEIU 1021, stated that the union’s primary concerns that the impact of staffing issues on patient care.

5) **FINANCE AND PLANNING COMMITTEE**

Commissioner Chung, Committee Chair, stated that the Committee reviewed and recommended for approval all the items on the Consent Calendar.

6) **CONSENT CALENDAR**

Action Taken: The following items were unanimously approved:

- **AUGUST 2018 CONTRACTS REPORT**
- **REQUEST FOR APPROVAL OF A NEW CONTRACT WITH FUSE CORPS, IN THE AMOUNT OF $582,400, WHICH INCLUDES A 12% CONTINGENCY TO PROVIDE EXECUTIVE-LEVEL FELLOWSHIP PROGRAM SERVICES, FOR THE PERIOD JULY 1, 2018, THROUGH JUNE 30, 2022 (4 YEARS).**
- **REQUEST FOR APPROVAL OF NEW CONTRACT WITH EXPERIAN HEALTH, IN THE AMOUNT OF $2,671,424, WHICH INCLUDES A 12% CONTINGENCY, TO PROVIDE A SOFTWARE SOLUTION FOR REVENUE CYCLE MANAGEMENT SOLUTION FOR THE ELECTRONIC HEALTH RECORD PROJECT FOR THE DEPARTMENT OF PUBLIC HEALTH, FOR THE PERIOD JUNE 1, 2018 THROUGH MAY 31, 2023.**
- **REQUEST FOR APPROVAL OF A NEW CONTRACT WITH CAPITAL TRANSIT TO PROVIDE SECURE NON-EMERGENCY VAN TRANSPORTATION SERVICES IN THE AMOUNT OF $1,092,000. THE TERM OF THE CONTRACT INCLUDING OPTIONS IS FOR THE PERIOD JULY 1, 2018 TO JUNE 30, 2021 (36 MONTHS).**

7) **REVIZIONS TO THE PRISCILLA CHAN AND MARK ZUCKERBERG SAN FRANCISCO GENERAL HOSPITAL AND TRAUMA CENTER MEDICAL STAFF BYLAWS AND MEDICAL STAFF RULES AND REGULATIONS**

Clare Horton MD, Chief of Staff, presented the item.

Commissioner Comments:
Commissioner Chow congratulated Dr. Horton on her new position as ZSFG Chief of Staff.

Action Taken: The Health Commission unanimously approved the ZSFG Medical Staff Bylaws and Medical Staff Rules and Regulations.

8) **PROPOSITION Q HEARING: CPMC LICENSE CHANGE OF THE ALZHEIMER’S DAY PROGRAM FROM CPMC AND INSTITUTE ON AGING (IOA), TO BE INDEPENDENTLY LICENSED BY IOA. THE NEW LOCATION OF THE PROGRAM IS TO BE DETERMINED.**

Sneha Patil, SFDPH Office of Policy and Planning and Warren Browner MD, CPMC Chief Executive Officer, presented the item.

Public Comment:
Teresa Palmer MD, stated that she has personal experience with the program because her mother was a participant. The program is very important to keeping patients active. The proposal to move the program to the Presidio will likely cause transportation issues for participants. She urged the Health Commission to vote that the item is detrimental.

Matthew Fennell, California Nurses Association, stated the item will be detrimental to the health of San Franciscans.
Kim Tavaglione, National Union of Healthcare Workers, stated that any gap in services to seniors will be detrimental.

**Commissioner Comments:**
Commissioner Chow asked for the progress of IOA finding donors to fund its potential new location. Ms. Patil stated that IOA continues to work with multiple donors to secure a location but that there are no substantial updates since the July 17, 2018 meeting. Dr. Browner noted that the CPMC campus where the current program is located will close for most services in March 2019.

Commissioner Guillermo asked what will happen if funding and a location are not found by March 2019 when the campus closes. Dr. Browner stated that the worst case scenario is that the program will be forced to close until another location is found.

Commissioner Sanchez noted that transportation to any new location may be problematic for the participants. Dr. Browner stated that IOA has an extensive transportation network.

Commissioner Chung made a motion to defer the vote on this item for three months; Commissioner Loyce seconded the motion.

**Action Taken:** The Health Commission unanimously voted to defer the vote on this item for three months until the Institute on Aging can have time to find funding for a potential new program location.

9) **PROPOSITION Q HEARING: CLOSURE OF CPMC’S ALZHEIMER’S RESIDENTIAL CARE FACILITY.**
Sneha Patil, SFDPH Office of Policy and Planning and Warren Browner MD, CPMC Chief Executive Officer, presented the item.

**Public Comment:**
Teresa Palmer MD, stated that all local memory care units are full which means there will be at least a deficit of 10 service beds.

Matthew Fennell, California Nurses Association, stated the item will be detrimental to the health of San Franciscans.

Kim Tavaglione, National Union of Healthcare Workers, urged a vote stating that the closure is detrimental because CPMC routinely mistreats patients and their families. The closure of this unit brings a net loss of service beds to San Francisco.

**Commissioner Comments:**
Commissioner Chow noted that the Health Commission received and discussed information regarding this service closure at its July 17, 2018 meeting.

**Action Taken:** The Health Commission unanimously voted that the closure of CPMC’s Alzheimer’s Residential Care Facility will have a detrimental impact on the health care services in the community. (See attached Resolution 18-4)

10) **PROPOSITION Q HEARING: CPMC CHANGE OF MANAGEMENT OF THE FOLLOWING OUTPATIENT DEPARTMENTS FROM CPMC TO THE SUTTER PACIFIC MEDICAL FOUNDATION (SPMF):**
ST. LUKE’S CAMPUS
BREAST HEALTH/MAMMOGRAPHY CENTER
NON-INVASIVE CARDIOLOGY
DIABETES CENTER

CALIFORNIA CAMPUS
DIABETES CENTER

PACIFIC CAMPUS
OUTPATIENT PSYCHIATRY CLINIC

Sneha Patil, SFDPH Office of Policy and Planning and Warren Browner MD, CPMC Chief Executive Officer, and Kiren Rizvi-Jafry, SPMF Vice President of Operations for San Francisco, presented the item.

Public Comment:
Mark Aaronson, San Franciscans for Housing, Healthcare, Jobs, and Justice, urged the Health Commission to vote that this change will be detrimental because the transfer of services results in a loss of Health Commission Proposition Q oversight. He noted that the Proposition Q process serves an important function to the public in bringing attention to current situations in healthcare institutions. He noted that the process impacted CPMC’s decision to keep the St. Luke’s subacute unit open longer.

Ken Barnes stated that he is a physician who worked at St. Lukes for over thirty years. He reminded the Health Commission that CPMC formally dismissed its only bilingual staff and that moving these services to the foundation will take away and accountability by CPMC.

Matthew Fennell, California Nurses Association, stated the item will be detrimental to the health of San Franciscans.

Kim Tavaglione, National Union of Healthcare Workers, stated that CPMC wants to transfer these services to get away from public scrutiny. She urged the Health Commission to vote that the transfer will be detrimental.

Teresa Palmer MD, stated that the Center of Excellence in Senior Health at the St. Luke’s campus has been publicized by CPMC but no outreach to the community has been conducted by CPMC. She added that her assumption is that CPMC will maximize privileged English-speaking patients.

Commissioner Comments:
Commissioner Green asked if SPMF will accept the same MediCal reimbursement rates, with the assumption that the health plans will offer the same rates. Dr. Browner stated that this is correct.

Commissioner Chow asked for an update on the CPMC clients who are participating in services that have already been transferred to SPMF. Ms. Rizvi-Jafry stated that there has been no contracting issues with the services that have been transferred. She noted that in any situation in which SPMF needs to request continuity of care, it will attempt to get an agreement with the health plan; if the health plan does not agree, it will be the health plan’s responsibility to identify other services.

Commissioner Sanchez stated that patients trust St. Luke’s and the services that were provided onsite. Dr. Browner stated that the services are not physically moving; the transfer is an administrative move. Commissioner Guillermo asked if SPMF has a sense of any services that will not be covered by health plans in this transfer. Ms. Rizvi-Jafry stated that SPMF knows of no relevant issues.
Commissioner Guillermo asked for more information regarding SPMF’s outreach for increasing MediCal patients. Dr. Browner stated that CPMC far exceeds the MediCal goals in its Development Agreement with the City.

Commissioner Green asked if SPMF will accept straight MediCal for all its service lines. Ms. Rizvi-Jafry stated that the Foundation will look at contracts on a case-by-case basis.

Commissioner Chow noted that the transfer of these services will mean that the Health Commission will not have jurisdiction to hold Proposition Q hearings on the services in the future. This will result in less public accountability.

Commissioner Guillermo stated that there is little known impact on the patient population at this time. She made a motion to delay the vote on this item for four months. Commissioner Green seconded the motion.

Commissioner Chung stated that she thinks the transfer will be detrimental to the health of San Franciscans.

Commissioner Green stated that if the Health Commission delays its vote, it may receive more information.

Commissioner Loyce stated that for the services that have already been transferred, there has already been a loss of Proposition Q oversight.

Commissioner Guillermo stated that the transfer represents a health delivery model change and she is unsure if the change will make a difference in service delivery. She requested information from patients and service providers to get better context of this decision.

Commissioner Chung requested information on how the transfer will impact the 7,500 patients.

**Action Taken:** The Health Commission unanimously voted to defer the vote on this item for four months.

11) **OTHER BUSINESS:**

This item was not discussed.

12) **JOINT CONFERENCE COMMITTEE REPORTS**

Commissioner Sanchez, Committee Chair, stated that the August 14, 2018 LHH JCC was primarily a closed session to review credentials and quality reports.

13) **CLOSED SESSION**

A) Public comments on all matters pertaining to the closed session

B) Vote on whether to hold a closed session (San Francisco Administrative Code Section 67.11)

C) Closed Session pursuant to Cal. Government Code Sections 1156, 1156.1, 1157, 1157.5 and 1157.6: Health and Safety Code Section 1461; and California Constitution, Article I, Section 1:

**FOR DISCUSSION AND POSSIBLE ACTION: CONSIDERATION OF CREDENTIALING MATTERS**

D) Reconvene in Open Session: Motions and vote on whether to disclose any or all of the closed session discussions, San Francisco Administrative Code Section 67.12(a)
**Action taken:** The Health Commission voted not to disclose the discussion held in closed session.

14) **ADJOURNMENT**
The meeting was adjourned at 5:46pm.
HEALTH COMMISSION
CITY AND COUNTY OF SAN FRANCISCO
Resolution No. 18-4

DETERMINING THAT THE CLOSURE OF THE CPMC IRENE SWINDELLS ALZHEIMER’S RESIDENTIAL CARE PROGRAM WILL HAVE A DETRIMENTAL IMPACT ON HEALTH CARE SERVICES IN THE COMMUNITY.

WHEREAS, California Pacific Medical Center (CPMC), a non-profit hospital and member of Sutter Health, operates acute care hospitals at four campuses in San Francisco: California Campus; Davies Campus; Pacific Campus; and St. Luke’s Campus; and

WHEREAS, the Irene Swindells Alzheimer’s Residential Care Program (Swindells) is located on the California campus, and serves residents with moderate to severe Alzheimer’s and dementia often through the end of life; and

WHEREAS, On April 15, 2018, in compliance with the Community Health Care Planning Ordinance (Proposition Q), CPMC notified the Health Commission that it plans to close Swindells by the end of 2018; and

WHEREAS, CPMC has been working with Elder Care Alliance (ECA) to open 14 new beds in a new neighborhood called the Oasis at the ECA AlmaVia of San Francisco campus;

WHEREAS, all Swindells residents will be given the option to move to the Oasis neighborhood of ECA AlmaVia of San Francisco campus with no changes to their patient rates for the duration of their stay; and

WHEREAS, the Health Commission commends CPMC for moving some Swindells residents to ECA AlmaVia and subsidizing their cost of care; and

WHEREAS, the closure of the Swindells Alzheimer’s Residential care unit will result in a net loss of 10 RCFE beds in San Francisco serving patients with dementia or Alzheimer’s; and

WHEREAS, In accordance with Proposition Q, the San Francisco Health Commission held public hearings on July 17, 2018 and August 21, 2018, regarding the closure of the CPMC Irene Swindells Alzheimer’s Residential Care Program; and

NOW, THEREFORE, BE IT RESOLVED, that the CPMC Swindells closure will have a detrimental impact on the health care services in the community; and be it

I hereby certify that the San Francisco Health Commission at its meeting of August 21, 2018 adopted the foregoing resolution.

_____________________________________
Mark Morewitz
Executive Secretary to the Health Commission