1) **CALL TO ORDER**
Present: Commissioner James Loyce, Jr., M.S., President
Commissioner Dan Bernal, Vice President
Commissioner Edward A. Chow M.D.
Commissioner Cecilia Chung
Commissioner Suzanne Giraudo, Ph.D.
Commissioner Laurie Green, MD

Excused: Commissioner Tessie Guillermo

The meeting was called to order at 4:03pm.

2) **APPROVAL OF THE MINUTES OF THE HEALTH COMMISSION MEETING OF DECEMBER 17, 2019**

   **Action Taken:** The Health Commission unanimously approved the December 17, 2019 minutes.

3) Grant Colfax, Director of Health, gave the report. The full report can be viewed at:
   http://www.sfdph.org/dph/comupg/aboutdph/insideDept/dirRpts/default.asp

**Medi-Cal Expands Coverage to Undocumented Immigrants up to age 26**
California’s Medi-Cal program has expanded again, and now includes coverage for some undocumented immigrant adults. Governor Newsom authorized the expansion as part of the state’s FY 2019-20 budget, providing full-scope Medi-Cal to eligible young adults ages 19 through 25, regardless of immigration status. Statewide, approximately 90,000 people could benefit in the first year of the expansion. Enrollment opened January 1.

Initial estimates suggest the Medi-Cal expansion applies to 1,000 to 2,000 individuals in San Francisco. The San Francisco Department of Public Health (DPH) has been working with the Human Services Agency to notify eligible San Franciscans, including transitioning those who qualify from Healthy San Francisco to Medi-Cal. This is a good opportunity to remind residents about the availability of Medi-Cal. Immigrants are not penalized for receiving Medi-Cal benefits when they apply for a green card. There are no changes to the public charge rules...
as the courts have issued an injunction and the federal government cannot implement or enforce the rule indefinitely at this time.

The Department of Public Health will continue to provide health care services through our clinics and hospitals in the San Francisco Health Network, regardless of immigration or lack of insurance. Everyone is welcome and we encourage all San Franciscans to get the care they need and deserve.

**Mayor Breed issues budget instructions to City Departments**

On December 16, 2019, Mayor London Breed issued Budget Instructions to department heads to guide the budget process for Fiscal Years 2020-21 and 2021-22. Mayor Breed directed department heads to prioritize identifying funding to help people suffering on the City’s streets, and propose targeted efficiencies and reductions to their departmental budgets to address the deficit. The City is projecting a budget shortfall of approximately $420 million over the upcoming two budget years, out of an annual general fund budget of $6 billion. The shortfall is the result of the rate of revenue growth slowing while costs are rising. The shortfall must be balanced by June 1st, 2020, when the proposed budget is submitted to the Board of Supervisors.

Mayor Breed indicated that a priority for the coming year is to provide housing, shelter and services for people who are struggling on San Francisco’s streets. This includes the Mayor’s efforts to open 1,000 new shelter beds by the end of 2020. One of Mayor Breed’s priorities for the coming year is Mental Health SF, which was approved unanimously by the Board of Supervisors on December 10th. Mental Health SF is an overhaul of San Francisco’s mental health system and guarantees mental health care to San Franciscans who lack insurance or who are experiencing homelessness, including a focus on delivering services to the 4,000 people who are homeless and suffering from both mental health and substance use disorder. The Department of Public Health is currently in the process of developing a set of budget proposals to bring to the Health Commission in February.

**Public Health Lab meets all requirements after lab inspection**

In December, two Department of Public Health Laboratories were given a Certificate of Compliance after a Clinical Laboratory Improvement Amendments (CLIA) Lab inspection. Inspections took place at City Clinic Lab and the main Public Health Lab at 101 Grove Street. Both labs met all the requirements with no errors and citations. The Certificate of Compliance is valid until 2021 December.

**City ensured safety during New Year’s Eve celebration**

On December 31, 2019, the Department of Public Health’s Emergency Medical Services Agency (EMSA) and Public Health Emergency Preparedness and Response (PHEPR) collaborated to staff the City and County of San Francisco Emergency Operations Center to support the efforts of law enforcement, Emergency Medical Services (EMS), public works, and public transit personnel who were in the field providing services and ensuring the safety of people and infrastructure during the New Year’s Eve celebration. Throughout the New Year’s Eve activation, EMSA and PHEPR facilitated communication among partner agencies including regional, state, and federal authorities, monitored and managed surge in the EMS system, and coordinated public health and medical resources when needed.

**City prepared for cold winter weather**

As San Francisco continues to experience cold and wet weather, hospitals have started seeing an increase in patients coming in to escape the cold. Some of these patients have displayed the signs and symptoms of hypothermia, including severe cases. Initial data supports an elevated risk to vulnerable populations, particularly those that are unsheltered and/or experiencing homelessness.

The Health Department urges members of the public to bundle up and wear layers if you plan to celebrate the season outdoors. Most at risk for hypothermia are older adults and infants, so be sure to check on those who live alone and keep babies and young children bundled up and close by. DPH is working with the Department of Emergency Management to coordinate messaging outreach.
Health Department educates public about mobile food vendors and food safety
The holiday season attracts a large number of people to San Francisco and calls for celebration with outdoor activities and food. The risk of foodborne-illness becomes greater with the increased amount of unauthorized food vendors and people in the City. To help prevent the risk of food-borne illness, the Environmental Health Branch’s Food Safety Team conducted educational outreach to non-permitted mobile food vendors on January 3, 2020. Members of the public can also help prevent food-borne illness by purchasing mobile food vendors displaying a current inspection decal issued by the San Francisco Department of Public Health. This decal signifies that the vendor has passed all code requirements and is permitted to operate within San Francisco.

Flu season update
The 2019-20 influenza season began earlier this season compared to last, with laboratory-confirmed flu detections trending upward starting in early November. Detections have continued trending upward during December. San Francisco has had 2 small flu outbreaks season-to-date, 1 flu death in a person under 65 years of age, and Northern California Kaiser data have shown average rates of Pneumonia/Influenza hospitalizations for this time of year. Vaccination efforts are continuing and those who have not yet gotten a flu shot should still get one. Getting a flu shot is the best way to protect yourself and your loved ones against the flu.

Healthy department reminds public to stay healthy, safe and away from the ED during holiday season
Throughout the month of December 2019, the Health Department urged the public to practice healthy habits and to stay safe during holiday festivities. The Health Department ran a social media campaign on Twitter, highlighting the top 10 holiday health tips, including reducing sugar intake, washing your hands, and practicing gratitude. In addition, the Health Department issued a press release with four more tips any member of the public can adopt such as practicing food safety and staying up to date with vaccinations. Dr. Chris Cowell, Chief Emergency Medicine at Zuckerberg San Francisco General, shared tips on how to stay safe and not need to pay a visit to the Emergency Department during the holidays on a Health Check segment with KTVU.

Voter-approved construction will improve health services at 3 neighborhood clinics serving more than 12,000 San Franciscans
In 2020, three public primary care clinics will be under construction to improve health care services for San Francisco residents at Maxine Hall Health Center in the Western Addition, Castro-Mission Health Center in the Castro, and Southeast Health Center in the Bayview. The clinics are part of the San Francisco Health Network, a division of the San Francisco Department of Public Health. The three capital projects, totaling $63 million, are mainly funded through the 2016 Public Health and Safety Bond, approved by 79% of San Francisco voters. The improvements at Maxine Hall Health Center and Castro-Mission Health Center will increase the number of patient rooms, make the buildings safer in case of an earthquake, and improve accessibility for people who have disabilities. Southeast Health Center will move its primary care services to a new, larger 22,000-square-foot facility that will be built next to the existing clinic. Together, these projects will bring updated and modern health care facilities to more than 12,000 San Franciscans of all ages who are patients at the clinics.

Health Department continues to prepare City resilience for emergency disasters
During November and December 2019, the Public Health Emergency Preparedness and Response team (PHEPR) hosted multiple trainings and exercises. These events and activities included a full Department Operations Center exercise to practice our responses to an extreme heat event, the first-ever city-wide emergency exercise series for all of San Francisco’s skilled nursing facilities, a psychological first aid training for community members and any city employee, and the city’s first ever Public Safety Power Shut-off (PSPS) drill with NERT volunteers practicing wellness check-ins for power-dependent vulnerable populations. By hosting and conducting various types of exercises and trainings, PHEPR continues to deepen and strengthen relationships and preparedness across the health department, other City agencies, and our communities.
DPH in the News (Dec 11 – Dec 31 2019)
SF Chronicle, Dec 30 2019, Suspected fentanyl OD turns night of partying into tragedy for popular Oakland men

KTVU, Dec 21 2019, ZSFG doesn’t want to see you over the holidays
https://www.youtube.com/watch?v=MdSF4ktytzE8&feature=youtu.be&fbclid=IwAR3EBW2UPJedodyz_VrNYokRfAK0aqswXt7d7AXvSRfh6TRMj9Us5WISPwK

QUEERTY, Dec 15 2019, These donation-worthy organizations are out to crush HIV. They are getting close.

SF Chronicle, Dec 13 2019, Drug treatment admissions in SF are down. Could that be a good sign?

KHN, Dec 13 2019, San Francisco hopes to improve care for people with mental illness living on streets

SF Chronicle, Dec 11 2019, New online tracking system shows how many SF addiction treatment beds sit empty
https://www.sfchronicle.com/politics/article/New-online-tracking-system-shows-how-many-SF-14900246.php

Helio, Dec 11 2019, MSM, transgender women who use methamphetamine may benefit from mirtazapine
https://www.healio.com/psychiatry/sexuality/news/online/%7Bf38d6ab5-1169-46bd-8ae8-d2d677fb62e3%7D/msm-transgender-women-who-use-methamphetamine-may-benefit-from-mirtazapine

RideApart, Dec 10 2019, Harley Santa delivers toys
https://www.rideapart.com/articles/387112/harley-santa-delivers-toys/

CBS, Dec 8 2019, CBS, Santa rides in on Harley, delivers toys to kids at SF General Hospital
### December 2019
Governing Body Report - Credentialing Summary  
(12/9/19 MEC)

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### Current Statistics – as of 12/2/2019

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<td>Courtesy Staff</td>
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<td>Affiliated Professionals (non-physicians)</td>
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### Applications in Process

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<td>SFGH Reappointments in Process</td>
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<td>01/01/2020 to 03/31/2020</td>
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December 2019  
Health Commission - Director of Health Report  
(12/5/19 MEC)

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<tr>
<th>New Appointments</th>
<th>December</th>
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<td>Reinstatements</td>
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<tr>
<td>Changes in Privileges</td>
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<tr>
<td>Additions</td>
<td>0</td>
<td>1</td>
</tr>
<tr>
<td>Voluntary Relinquishments</td>
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<td>Proctorship Completed</td>
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**Current Statistics – as of 12/03/2019**

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<td>As-Needed Medical Staff</td>
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<td>External Consultant Medical Staff</td>
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<tr>
<td>Courtesy Medical Staff</td>
<td>2</td>
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<tr>
<td>Affiliated Health Practitioners</td>
<td>13</td>
</tr>
<tr>
<td>TOTAL MEMBERS</td>
<td>112</td>
</tr>
</tbody>
</table>

| Applications in Process            | 1     |
| Applications Withdrawn this month  | 0     |

**Commissioner Comments:**
Commissioner Giraudo asked if the DPH inspects and oversees the permitting process for food trucks. Dr. Tomas Aragon, DPH Health Officer and Director of the DPH Population Health Division, stated that all food trucks must be inspected and obtain a permit from the DPH. He noted that each truck should have documentation on its premises of permitting and inspection information.

4) **GENERAL PUBLIC COMMENT**
Jon Edmond Abraham stated that it is deplorable the way organizations in charge of supporting older gay men and women fall short of their goal. He added that the HIV Community Council is dropping the term AIDS, which means “out of sight, out of mind.”

5) **FINANCE AND PLANNING COMMITTEE**
Commissioner Chung, Committee chair, stated that the Finance and Planning Committee reviewed the June Contracts Report and a new contract request with the National Research Corporation. She noted that the Committee recommended that the full Commission approve both items on the Consent Calendar.
6) **CONSENT CALENDAR**

**Action Taken:** The Health Commission unanimously approved the following
- JUNE 2020 CONTRACTS REPORT
- REQUEST FOR APPROVAL OF A NEW CONTRACT WITH NATIONAL RESEARCH CORPORATION, IN THE AMOUNT OF $572,040, TO PROVIDE REAL TIME SURVEY SERVICES TO PATIENTS AND PHYSICIANS OF THE EMERGENCY DEPARTMENT OF ZUCKERBERG GENERAL HOSPITAL FOR THE INITIAL TERM OF JANUARY 1, 2020 THROUGH DECEMBER 31, 2020 WITH TWO ONE YEAR OPTIONS TO EXTEND THE SERVICES THROUGH DECEMBER 31, 2022.

7) **RESOLUTION HONORING WINONA MINDOLOVICH**

Eric Raffin, SFDPH Chief Information Officer, introduced the item and thanked Ms. Mindolovich for her effective leadership.

Ms. Mindolovich stated that she is grateful to have worked with such a competent and effective team. She acknowledged the importance the Health Commission and DPH Executive leadership’s support in the success of the DPH EPIC implementation.

**Commissioner Comments:**
Commissioner Bernal thanked Ms. Mindolovich for helping the DPH through a very important project. He added that he appreciated her infectious enthusiasm and her generosity to always thank her team.

Commissioner Chow noted that Ms. Mindolovich’s leadership was key to the successful implementation of the DPH electronic health record.

Commissioner Green stated that when Ms. Mindolovich initially presented the EPIC goals, they seemed unreachable, but she made sure each metric was successful. She expressed the Commission’s gratitude for Ms. Mindolovich’s effective leadership.

Commissioner Loyce thanked Ms. Mindolovich for her compassion regarding patients’ need for a centralized electronic health record system.

**Action Taken:** The Health Commission unanimously approved the resolution (See Attachment A)

8) **OFFICE OF COMPLIANCE AND PRIVACY AFFAIRS ANNUAL REPORT**

Garrett Chatfield, Acting Director, presented the item.

**Public Comment:**
Dr. Derek Kerr, presented and submitted the following written comment:
The DPH is coping with the biggest compliance and safety failure in Laguna Honda's (LHH) history. Yet, today's Compliance Report seems oblivious to it. Why did its Whistleblower Hotline miss dozens of patient abuses over 3 years? How will it better detect future violations? How will it address LHH's Culture of Silence? We are not told. There are 2 reasons why decent employees don't report wrongdoing; 1) they believe nothing will be done, 2) they fear retaliation. Today's presentation shows the number of investigations - without outcomes. The message: Nothing was done. That discourages reporting of misconduct. Therefore, substantiation rates should be disclosed. Similarly, retaliation complaints aren't mentioned. The message: Retaliation is ignored. Retaliation complaints and program responses - should be reported. Unless this program explains what it could do differently to prevent patient abuses, it shouldn't be expanded. And, Compliance Reports should come quarterly not annually.
Commissioner Comments:
Commissioner Giraudo asked if the Office of Compliance and Privacy Affairs monitors and measures quality of care. Mr. Chatfield stated that the Office of Compliance and Privacy Affairs works closely with Quality Assurance staff to understand the quality measures they use. He noted that his office primarily looks at fraud. Roland Pickens, Director of the San Francisco Health Network, stated the quality of care staff and activities fall within the Network organization. He noted that the hospital and clinics have quality departments and report data to the hospital Joint Conference Committees. He added that the Network has recently elevated quality to a separate department and appointed a Network Director of Quality. He also stated that the Network would report quality data to the full Commission.

Commissioner Giraudo asked when the Network would provide quality data to the full Commission. Mr. Pickens stated that at its next update in approximately six months, the Network will include quality data.

Commissioner Chow asked where the Office of Compliance and Privacy reports to in the DPH organization. Mr. Chatfield stated that the Director of the Office of Compliance and Privacy reports directly to the DPH Director of Health. He noted that the establishment of an Executive-level Compliance Committee will make the DPH-wide compliance activities more robust.

Commissioner Chow noted that he recently completed the DPH online compliance training and suggested that the information for the training be available to DPH employees to use as a resource. Mr. Chatfield stated that he will develop an online DPH employee resource including links to relevant DPH policies.

Commissioner Chow requested the future Compliance presentations include areas of concern and include lesson learned.

Commissioner Bernal thanked Mr. Chatfield for the presentation and reiterated the importance of the DPH Office of Compliance and Privacy. He noted that there are currently four vacancies and two other positions reassigned to other areas within DPH. He asked how these staffing issues pose as a barrier to the section conducting its work. Mr. Chatfield stated that the vacancies are a challenge but that he hopeful that Human Resources will continue to progress towards hiring new employees this year.

Commissioner Bernal noted a 50% reduction in Whistleblower complaints. Mr. Chatfield stated that he is not sure of the reason for this reduction.

Commissioner Green asked if it has been possible to ascertain how best to utilize EPIC data for compliance purposes. Mr. Chatfield stated that the Executive-level committee, in development, will help review department-wide compliance data and that the DPH is still learning how to utilize EPIC as a compliance resource.

9) RESOLUTION APPROVING THE SAN FRANCISCO DEPARTMENT OF PUBLIC HEALTH’S 2020 STATE AND FEDERAL LEGISLATIVE PLANS
Sneha Patil, Director of Office of Policy and Planning, and Max Gara, Health Program Planner, Office of Policy and Planning, presented the item.

Commissioner Comments:
Commissioner Chow stated that it is important to remember that vulnerable populations should not be left alone for 72 hours in a crisis such as an earthquake. He encouraged San Francisco to continue to develop strategies to assist these populations during adverse events. He also thanked the DPH staff for adding Hepatitis vaccination and treatment to the list of policy issues to advocate for and track.
Commissioner Green asked if there is anything contained in either the federal or state legislative policies that are not in sync. Ms. Patil stated that no issue stands out as not fitting in to both federal and state legislative plans.

Commissioner Giraudo noted that Medi-Cal began reimbursing for Adverse Childhood Events (ACE) assessment and asked if this is covered in the DPH Budget and legislative plans. Ms. Patil stated that the DPH is in support of ACE screening and is still working on how best to implement it within its services. She noted that ACE screening was not incorporated into the EPIC system.

Commissioner Loyce thanked Ms. Patil and the DPH for its thorough list of items in both legislative plans.

**Action Taken:** The Health Commission voted unanimously to approve the resolution, “Approving the San Francisco Department of Public Health’s 2020 State and Federal Legislative Plans.” *(See Attachment B)*

10) **SFDPH STRATEGIC PRIORITIES**

Lisa Golden MD, SFDPH Kaizen Promotion Officer, presented the item.

**Commissioner Comments:**

Commissioner Chow asked if the priorities are for a fiscal year or calendar year timeframe. Dr. Golden stated that the priorities are broad strategies that will take multiple years to accomplish. She added that there are many metrics that are used to measure progress and that the Commission will be updated in its various committee and full Commission meetings.

Commissioner Chow asked if how these strategies fit in with other DPH True North goals. Dr. Golden stated that a challenge for the DPH is to meet all the mandated regulatory and compliance measures as well as the chosen True North measures.

Commissioner Chow suggested that the Commission consider a deeper discussion of how these priorities fit into the DPH for its annual planning session.

Commissioner Loyce suggested that families, transitional aged youth, and transgender populations be mentioned in the strategies.

Commissioner Green requested access to the A3 planning documents to get more detailed information before the Commission votes at its 1/21 meeting.

11) **OTHER BUSINESS:**

This issue was not discussed.

12) **JOINT CONFERENCE COMMITTEE REPORTS**

This item was not discussed because no JCC meetings have taken place since the last health commission meeting.

13) **CLOSED SESSIONS-QUALITY ITEMS**

CLOSED SESSION—Litigation

A.) Public Comment on all matters pertaining to the closed session.
B.) Vote on whether to hold a closed session regarding pending litigation pursuant to San Francisco Administrative Code Section 67.10(d).

C.) CONFERENCE WITH CITY ATTORNEY

Convene in Closed Session - Existing Litigation - Motion that the Health Commission convene in closed session with the City Attorney for the purpose of conferring with, or receiving advice from, the City Attorney regarding the following existing lawsuit in which a proposed settlement is being consider by the Commission, pursuant to San Francisco Administrative Code Section 67.10(d) and California Government Code Sections 54956.9 and 54956.9(e)(3) permit this closed session. Discussion in open session concerning these matters would likely and unavoidably prejudice the position of the City in the pending lawsuits listed below.

(After a closed session, if one occurs, the Health Commission shall adopt a motion either to disclose or not to disclose.)

Settlement of Litigation: Defendant to pay CCSF $189,884.63.

State of California; County of Alameda; County of Sacramento; County of San Francisco; County of Contra Costa; County of Sonoma; and County of Yolo ex rel. Helen Haeri Kim and Lisa Little Villela v. Families First, Inc. (Alameda County Superior Court, Case No. RG14733912)

Action Taken: The Health Commission voted not to disclose the discussion held in closed session.

14) ADJOURNMENT
The meeting was adjourned at 6:16pm.
HEALTH COMMISSION
CITY AND COUNTY OF SAN FRANCISCO
Resolution No. 20-1

HONORING WINONA MINDOLOVICH

WHEREAS, Winona Mindolovich has served the City and County of San Francisco as an exceptional leader at the Department of Public Health (DPH) for 21 years; and

WHEREAS, Winona provided steady leadership, vision, and direction as the Acting Chief Information Officer during the implementation of the transformational Epic electronic health record system across DPH; and

WHEREAS, Winona led this momentous work with a sense of compassion and focus on patient care influenced by the shared example of her own health care experience; and

WHEREAS, Winona created powerful connections with people by recognizing the unique humanity of each person around her and will be remembered for her genuine and lasting commitment to those with whom she worked; and

WHEREAS, Winona leaves a legacy of inclusion, equity, and diversity, especially by supporting and inspiring women in the field of information technology; and

WHEREAS, Winona will be retiring from City employment to enjoy her family and new home in Monterey.

RESOLVED, That the San Francisco Health Commission honors Winona Mindolovich for her outstanding service and leadership.

I hereby certify that the San Francisco Health Commission at its meeting of January 7, 2020 adopted the foregoing resolution.

________________________
Mark Morewitz, MSW
Health Commission Executive Secretary
HEALTH COMMISSION
RESOLUTION NO. 20-2

APPROVING THE SAN FRANCISCO DEPARTMENT OF PUBLIC HEALTH’S
2020 STATE AND FEDERAL LEGISLATIVE PLANS

WHEREAS, The San Francisco Department of Public Health’s (SFPDH) Strategic Plan prioritizes engagement in state and federal advocacy in order to ensure that health policy changes are consistent with Department priorities; and

WHEREAS, SFPDH’s advocacy activities are coordinated in the Office of Policy and Planning, which, through legislative analysis, participation in statewide coalitions, and collaboration with community partners and colleagues from other counties, reviews and analyzes health-related legislation for the Department and the City; and

WHEREAS, A number of important issues that will have a significant impact on achievement of SFPDH’s budget priorities and the citywide Community Health Improvement priorities will likely be considered by state and federal legislative bodies in 2020, including health care reform and Medi-Cal, behavioral health, maternal, child and adolescent health, hospital and county health funding, and population health and prevention; and

WHEREAS, SFPDH participates in a number of statewide associations representing various county health professionals, including health executives, health officers, public hospital executives, and behavioral health directors, to ensure that San Francisco positions are represented in coalition positions on legislation; and

WHEREAS, SFPDH coordinates engagement in state and federal policymaking and legislative advocacy through the Mayor’s Office of Legislative and Government Affairs to advocate for health policy that is consistent with SFPDH and citywide priorities; and

WHEREAS, The City maintains lobbyists in Washington, DC and Sacramento, with whom SFPDH staff works to ensure that health policy positions approved by the Mayor’s Office and consistent with SFPDH priorities are represented in federal and state advocacy; and

WHEREAS, SFPDH’s 2020 state and federal legislative plans reflect SFPDH’s health policy priorities, and are an important tool for the City to advocate for health policy and legislation;

NOW, THEREFORE, BE IT RESOLVED, That the Health Commission approves SFPDH’s 2020 federal and state legislative plans.

I hereby certify that at the San Francisco Health Commission at its meeting of January 7, 2020 adopted the foregoing resolution.

_____________________________________
Mark Morewitz
Executive Secretary to the Health Commission