**Purpose:** The requested action is the approval of a new agreement for existing services with Richmond Area Multi-Services, Inc. (RAMS) for the Personal Assisted Employment Services (PAES) program. These services were solicited by RFP 14-2014 with options to extend the contract through 6/30/25. Typically, the Department would request a term extension to an existing contract up through the authorization of the RFP authority. However, in this case, the Department is creating a new contract, under the existing solicitation authority. The reason is that the City's approved contract boiler plate and template has changed so significantly that it is more efficient to initiate a new contract versus providing line-item explanations for each difference. As a result, the proposed request is approval of a new contract that essentially extends the term of the existing contract by four years from 7/1/20 to 6/30/24. There is no change in the purpose of the contract, which is to support individuals who participate in the San Francisco Human Service Agency (HSA)'s County Adult Assistance Programs (CAAP) and require employability screening for unmet needs with follow-up outpatient behavioral health treatment as indicated.

**Reason for Funding Change:** The Department is requesting the approval of a Total Contract Amount with Contingency of $9,496,002 which includes an annual amount of $2,041,792 in FY20-21. The increase of $50,130 reflects the inclusion of a projected annual Cost of Doing Business increase of 2.5%.

**Target Population:** The RAMS CAAP Counseling & Pre-Vocational Services programming serves eligible clients who are participants of the San Francisco Human Services Agency (HSA) County Adult Assistance Programs (CAAP) program. Thus, the target population reflects the criteria of HSA. Eligibility for RAMS is determined by Triage, the HSA-Workforce Development and Disability Consultation and Assessment Unit (DECU) staff, and/or RAMS Linkages (DMC) supervisor, and includes San Francisco residents (ages 18 and older) who may have a behavioral health condition (mental health and/or substance use disorder) that may create a barrier for employment for the individual. The CAAP programming includes a smaller program first piloted in FY17-18, called CAAP Linkages designed to focus on clients who are struggling with intensive substance use issues with an option of an intensive 4-6 month treatment program.

**Service Description:** To provide culturally competent outpatient behavioral health, including assessments to determine employability, screening for unmet health needs, and linkages to the 90-120 day program, serving participants of the San Francisco Department of Human Services (DHS) CAAP program to address behavioral health needs.

**UOS (annual):** CAAP Vocational and Pre-Vocational program includes the following services with (1) each unit equal to a minute of staff time: (a) Case Management-91,225 minutes ($3.55) , (b) OP Mental Health Services- 244,419 minutes ($5.57), (c) Medication Support-6,036 minutes ($8.90), (d) Crisis Intervention- 200 minutes ($7.85) and (2) each unit reported in staff hour: (a) MH Promotion- 500 hours ($173.92) and (b) Community Client Services- 200 hours ($173.92). Services for the CAAP Linkages program include the following services with (1) each unit equal to 15 minutes: (a) ODS Group Counseling- 370 15 minutes ($49.13), (b) ODS Individual Counseling- 139 15 minutes ($49.13), (c) ODS Case Management- 405 15 minutes ($49.13) and (b) each unit equal to an hour of staff time: Program Development-918 hours ($47.70)

**UDC (annual):** CAAP Vocational and Pre-Vocational-400 UDC and CAAP Linkages-50 UDC

**Funding Source(s):** General Fund, Short Doyle and Drug MediCal Federal Funds, and City's HS A Work Order.

**Selection Type:** RFP 14-2014 Department of Public Health Personal Assisted Employment Services (PAES)

**Monitoring:** Annual DPH Business Office monitoring through Business Office of Contract Compliance (BOCC)