



San Francisco Department of Public Health

Grant Colfax, MD
Director of Health

City and County of San Francisco
London N. Breed
Mayor

Director's Report for Health Commission Meeting of May 19, 2020

A current overview of issues affecting the state of public health in San Francisco

<https://www.sfdph.org/dph/comupg/aboutdph/insideDept/dirRpts/default.asp>

San Francisco's path to recovery

It has been two weeks since the new stay home Health Order took effect across San Francisco and the Bay Area region. Today, there are over 2,100 San Francisco residents with confirmed cases of COVID-19. And, sadly, a total of 36 San Franciscans have died. The San Francisco Department of Public Health (DPH) sends our condolences to their loved ones. While San Francisco and the Bay Area keep up the good work that has gotten us this far, the Health Department and in City government will be preparing for the future by continuing to follow the science, data and facts and build out the public health infrastructure to support a gradual reopening and eventual recovery. We will be watching five key indicators, in the Bay Area and at the state level, to track our progress.

These 5 indicators include

1. Hospital capacity – watching our hospitalizations to ensure that our health system is prepared to serve patients with COVID-19 and other conditions
2. Personal protective equipment – sufficient supplies for health care workers for 30 days
3. Testing – we are continuing to expand testing
4. Contact tracing – and supporting people to isolate and quarantine, and
5. Surveillance for outbreak detection and response

Our recovery as a community will depend on our ability to protect the most vulnerable, and to maintain a health system that can respond to continued outbreaks. DPH will keep a close eye on the data, so that we can move forward, or pause, or increase restrictions, depending on the spread of the virus in the community.

Curbside pickup

We must also support businesses with clear guidelines so that they can operate as safely as possible, for their staff and customers, and our community as a whole. In that effort, the Health Department has issued new directives to businesses that are allowed to operate now, such as restaurants, delivery services and grocery stores. These directives also apply to the expanding group of businesses that are beginning to reopen May 18. In collaboration with the Mayor's Office of Economic and Workforce Development and the Economic Recovery Task Force, we highlight five important criteria that businesses need to follow to be safe in the current coronavirus environment:



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1. Create a Health and Safety Plan
2. Ensure social distancing and face covering at work
3. Provide the proper equipment and cleaning materials, including hand sanitizing and handwashing
4. Protect customers by marking off 6-foot areas, installing plexi-glass protective barriers when possible and cleaning high-touch surfaces, AND
5. Ending self-service of food items and the handling of produce without purchasing it

All of the new Health Directives are posted on the Department of Public Health [website](#). Visit [sf.gov/curbside](https://www.sfdph.org/curbside) for the most complete, up-to-date information to ensure your business is compliant with all health regulations.

Testing

As of today, over 44,000 people in San Francisco have been tested, and an average of 7% have tested positive. We are continuing to strive for our goal of universal access to testing for all San Franciscans.

Today, we are able to test anyone that match any of the below criteria:

- any worker that serves San Francisco and who leaves their home to work can get tested for COVID-19, regardless of symptoms or exposure.
- any person living in San Francisco with at least one symptom of COVID-19 or who has been exposed to someone with a confirmed case of COVID-19 can get tested.
- any person who has come in close contact with a confirmed case, regardless of symptoms

On May 18, the City announced the creation of three new COVID-19 testing opportunities in San Francisco, including the City's first mobile testing site and testing for familiar in Hunters View. Increasing access to testing is an important part of the City's efforts to mitigate the spread of the coronavirus in San Francisco. The expanded testing opportunities is another step toward the City's goal of universal access to testing for all San Franciscans.

Mobile Testing Site -- The City is collaborating with Verily to operate a mobile COVID-19 testing site, which is the first mobile testing site in San Francisco. The site will begin offering walk-through COVID-19 testing in the Tenderloin on Wednesday, May 20. It will initially operate at the Tenderloin Recreational Center, after which it will move to another high-need neighborhood.

The mobile testing site has the capacity to conduct several hundred tests per day. Online appointments are strongly encouraged; however, staff from GLIDE and Code Tenderloin will be onsite to register individuals who have barriers to registering online. GLIDE and Code



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Tenderloin will help create a familiar and welcoming presence at the testing site.

Verily's Baseline COVID-19 Program provides a connected solution to support individuals from screening through testing and receipt of their test results. For each deployment of the mobile testing site, the City and Verily will collaborate with trusted community organizations, to help raise awareness about the site and connect people to other services. While the mobile site is located in the Tenderloin, the City will be working with GLIDE and Code Tenderloin to conduct community outreach about the site and ensure the site remains safe and accessible for everyone in the neighborhood.

Testing Site at City College – A second COVID-19 testing site will open today at the City College Student Health Center. This site is open to any California resident and is part of the State's efforts to increase testing access in areas with the highest need. The State identified zip codes throughout California that have a lack of COVID-19 testing access, including the 94112 zip code in San Francisco, which encompasses the Excelsior and OMI neighborhoods. The City's Emergency Operations Center has worked with the State to operationalize this additional testing resource in the city.

The site offers COVID-19 testing by appointment and is operated by OptumServe, which is funded through a contract with the State of California. It has the capacity to conduct around 130 tests per day.

Testing in Bayview-Hunters Point – the City continues to focus on areas that have been disproportionately impacted, which includes the Bayview-Hunters Point neighborhood. In addition to having one of the highest rates of cases in the City, there are unique risk factors inherent to many families in this community, including higher rates of multigenerational households, chronic diseases like hypertension and diabetes, transient housing, and essential workers. In order to support vulnerable communities served by the Bayview Child Health Center, the City and partner organizations will be bringing testing directly to families in their neighborhood from Wednesday, May 20, through Friday, May 22, and continuing every Friday thereafter for the foreseeable future.

Testing will occur in conjunction with preexisting social services programming in the Hunters View community. Residents will have the option of pre-registering for testing and receiving a telehealth visit or signing up same day and having a live visit with a clinician prior testing. Anyone testing positive will have access to a hotel room to quarantine in order to prevent the spread of the virus within their household. Additionally, mask and hand sanitizer will be distributed as part of hygiene kits provided along with food distribution and



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educational resources for children. This initiative builds upon HOPE SF and the Human Rights Commission's work to lead with community and uplift a culturally competent and inclusive approach to the City's disaster response.

Testing in San Francisco – In addition to these three new sites, there are several other options for testing – including your own health care provider, the two CityTestSF sites, and the four Department of Public Health Community Test Sites. Please call 311 or visit [SF.gov/GetTestedSF](https://sf.gov/GetTestedSF) for more information—and to see a map of all the test sites in the City.

The next steps of our expansion of testing will include people living in congregate settings and health care workers. And, we are working with our partners, such as UCSF and the Chan Zuckerberg Initiative. There is research underway that uses testing to help us learn more about the prevalence of the virus in the community. Three recently announced projects will test residents of the Mission, a random sample of the Bay Area, and health care workers. Each of these will provide important data and insights to help us see a clearer picture and make well-informed decisions.

Vulnerable populations

We must continue to focus on our vulnerable populations, as they will remain at highest risk from the virus as we start to open up. That means, people who are over 60, or with certain chronic health conditions. We must continue to prioritize them, and people living in congregate settings, such as long-term care facilities, homeless shelters, SROs and jail. We are working with the Human Services Agency and the Department of Homeless and Supportive Housing to provide safe housing, in hotels and shelters, for people experiencing homelessness with and without COVID-19.

Skilled Nursing Facilities

On May 7, the Health Department issued a new directive requiring all residents and staff working at the 21 skilled nursing facilities (SNFs) in San Francisco be tested for the COVID-19 virus. The SNF testing program is detailed in the [Health Order](#) and is consistent with new testing guidelines issued by the California Department of Public Health that include screening of asymptomatic residents and workers of congregate living facilities such as skilled nursing facilities.

The City began testing LHH on May 6 and are undertaking to complete approximately 2,500 staff and resident tests by May 27 at which point we will report out the results. Color will be supporting Laguna Honda beginning this week and increasing our testing capacity.

Testing of all residents and staff at other SNFs will follow with a goal of creating a two-week testing cycle after the first round of tests are completed. The first round of complete SNF testing will take approximately one month and will primarily be administered by DPH staff. During the first round of citywide testing, DPH will train personnel at other facilities as needed so that they can begin administering the tests on their own. Once all facilities have been tested, the goal is to establish a



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regular testing cycle about every two weeks, based on what is currently known about the virus's incubation period. Testing science and technology is rapidly evolving and will continue to inform our response and testing strategy. As more information becomes available about the virus, the testing schedule may adjust.

The Tenderloin Plan

Since the beginning of the COVID-19 pandemic, the Tenderloin has seen a significant increase in unsheltered homelessness and a reduction in quality of life and safety for housed and unhoused residents alike. The Tenderloin Plan is a block-by-block plan to address the issues in the Tenderloin that are impacting quality of life for the residents of that neighborhood and is led by the Healthy Streets Operations Center (HSOC).

The Health Department fully supports this critical work as the health of the Tenderloin community has been and continues to be a priority for us. As a part of the ongoing partnership between HSOC and DPH, the health department provides outreach, street medicine, overdose prevention and opioid treatment, harm reduction and environmental health services to help protect the health and safety of people in the Tenderloin who are experiencing homelessness, and those who are housed. The Health Response Team and Street Medicine teams are expanding their outreach efforts and helping people to protect themselves from the spread of coronavirus. In addition, the Environmental Health inspectors conducted an initial assessment of areas identified in the plan, which helped to form the basis of the report. They will continue to provide input and guidance on interventions that might be necessary in the neighborhood to protect against the spread of coronavirus.

San Francisco's road ahead

We all have an important role to play as we work towards a gradual reopening and eventual recovery, which can be categorized in groups of three. The three things community members can do are (1) physical distance, (2) wear a face covering, and (3) get tested if you meet the testing criteria. Meanwhile, the city and public health leaders pledge to (1) continue to expand testing toward our goal of universal access, (2) build up our contact tracing system so it is among the best in the Country, and (3) improve our surveillance systems to detect outbreaks and respond quickly to support individuals who have been diagnosed with COVID-19 and their families. Together, with those actions we will accomplish three important things: (1) we will see a reduction in infections and deaths (2) we will experience and feel more safety and confidence, as we continue to reopen. And, (3) we ultimately will recover and enjoy more activities, even in a world where the virus remains a fact of life.

Health Department welcomes Dr. Claire Horton as San Francisco Health Network Chief Medical Officer



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The Department of Public Health is happy to announce the selection of Dr. Claire Horton as the San Francisco Health Network's Chief Medical Officer. As the senior physician in the San Francisco Health Network (SFHN), Dr. Horton will be responsible for providing effective clinical leadership, vision, direction and expertise in the oversight and operations of the SFHN with a focus on clinical integration; access, quality and cost of care; patient satisfaction and retention; and strategic initiatives and programs for enhancing clinical effectiveness.

Dr. Horton has been at Zuckerberg San Francisco General Hospital (ZSFG) since 2008 as faculty in the UCSF Department of Medicine, Division of General Internal Medicine. Over the past 12 years, she has served first as Associate Medical Director, and then as Medical Director, of the Richard Fine People's Clinic; since 2018 she has served in the elected position of Chief of Staff for ZSFG. She has a primary care practice at the Richard Fine People's Clinic and attends on the inpatient service at ZSFG. She is a dedicated educator within UCSF, serving as founder and co-director of the SF primary care residency's Health Systems and Change Management curriculum, a coach for the UCSF Center for Health Profession's Institute for Physician Leadership, and an active member of the UCSF Academy of Medical Educators.

Prior to San Francisco General Hospital, Dr. Horton served as a primary care internist at La Clínica de la Raza, a community health center network in the East Bay, as well as La Clínica's first Medical Director for Quality.

Dr. Horton will formally assume the role July 1, 2020.

Mayor London Breed Announces Updated Budget Impacts as a Result of COVID-19

On May 14, Mayor London N. Breed announced the City is facing a \$1.7 billion deficit in the current year and upcoming two-year budget as result of the economic impact of the COVID-19 pandemic. In the current year, the City must close a \$250 million shortfall. For the upcoming two-year budget, the shortfall is projected to be \$1.5 billion. These projections assume a slow recovery beginning in late 2020, but if that recovery is delayed due to continued community exposure, the projected deficit could grow.

The report summarizes current projections of the City's General Fund revenue and expenditures for the five-year period from FY 2019-20 through FY 2023-24. The City also laid out the current spending for the COVID-19 Emergency Response effort to be approximately \$375 million for the current fiscal year. Portions of this spending will be covered by federal and state support, however ongoing costs are largely unknown at this time and any ongoing coverage for these types of expenses is uncertain. The two-year deficit projections do not currently include any ongoing emergency response costs, which are likely to be significant and will add to the already steep shortfalls.



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The Mayor's Office has delayed the City's budget process given the public health emergency and will issue revised budget instructions to departments this week. In the meantime, the Mayor will introduce a balanced interim budget at the Board of Supervisors on June 1st to provide City Departments appropriation authority to continue their work at the beginning of the fiscal year. The Mayor's proposed budget will be presented to the Board of Supervisors by August 1st. The Board will review, amend and approve the proposed budget in August and September so the City adopt a final budget by September 30th.



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**SAN FRANCISCO HEALTH NETWORK
 ZUCKERBERG SAN FRANCISCO GENERAL
 HOSPITAL & TRAUMA CENTER**

May 2020

Governing Body Report - Credentialing Summary

(5/11/20 MEC)

	5/2020	07/2019 to 07/2020
New Appointments	4	109
Reinstatements		
Reappointments	72	464
Delinquencies:		
Reappointment Denials:		
Resigned/Retired:	6	132
Disciplinary Actions		
Administrative Suspension		1
Restriction/Limitation-Privileges		
Deceased		
Changes in Privileges		
Voluntary Relinquishments	15	89
Additions	9	95
Proctorship Completed	14	156

Current Statistics – as of 4/30/20		
Active Staff	550	
Courtesy Staff	560	
Affiliated Professionals (non-physicians)	280	
TOTAL MEMBERS	1390	

Applications in Process	64
Applications Withdrawn Month of May 2020	0
SFGH Reappointments in Process 6/1/20 to 8/31/20	205



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**LAGUNA HONDA HOSPITAL AND
 REHABILITATION CENTER**

April 2020
Health Commission - Director of Health Report
 (April 2, 2020 Medical Exec Committee)

	April	(FY 2019-2020) Year-to-Date
New Appointments	2	12
Reinstatements	0	0
Reappointments	1	38
Delinquencies:	0	0
Reappointment Denials:	0	0
Resigned/Retired/Separated	1	11
Disciplinary Actions	0	0
Restriction/Limitation-Privileges	0	0
Deceased	0	0
Changes in Privileges		
Additions	0	1
Voluntary Relinquishments	0	0
Proctorship Completed	3	7
Proctorship Extension	0	1

Current Statistics – as of 3/31/2020	
Active Medical Staff	34
As-Needed Medical Staff	15
External Consultant Medical Staff	48
Courtesy Medical Staff	3
Affiliated Health Practitioners	13
TOTAL MEMBERS	113

Applications in Process	1
Applications Withdrawn this month	0