SFHN
Influenza Vaccination Taskforce

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SFHN Goals 2020-21

Offer vaccination to everyone touched by SFHN services during telehealth and (limited) in-person visits, during a time of reduced staffing.

Support community vaccination in neighborhoods with less access to vaccines, especially the Southeast corridor and the Mission.
Taskforce Objectives

• Support a coordinated response for the 20-21 Flu vaccination season
• Disseminate info and guidance for vaccination operations during the COVID 19 pandemic
• Support all services that see patients and clients to vaccinate (including non-traditional sites, such as behavioral health, home services, etc)
• Collaborate with SFDPH to create infrastructure that could later support COVID vaccination
Taskforce participation

- Laguna Honda
- ZSFG
- Primary Care
- Jail Health Services
- TB (PHD) Clinic
- Occupational Health
- MCAH
- Whole Person Integrated Care
- Health at Home
- Behavioral Health
Taskforce Implementation

- Infrastructure support work around inventory tracking and distribution

- **Documentation and reporting** in Epic and CAIR

- **Communications** website and promotional materials

- QI metric development and support to overcome operational barriers

- My Chart/Text outreach starting in November
Staff vaccination efforts

- **ZSFG Occupational Health**
  - Identified Flu Vaccine Champions
  - Launched online flu vaccine consent form, used QR tracking
  - 77.5% compliance rate as of mid-October

- **Laguna Honda Hospital**
  - Paired staff vaccination with weekly COVID testing
  - 76% staff vaccination rate mid-Oct

- **SFHHS**
  - Added DPH flu clinic at 25 Van Ness
  - JHS staff dedicated clinic for Sheriff’s dept

- **BHS**
  - 1380 Howard
SFHN flu vaccinations during COVID
Primary Care, ZSFG, LHH

• All telehealth patients referred to flu clinics
• Streamlined Epic workflows
• Expanded access
  – Primary Care: Weekend flu clinics
  – ZSFG: Radiology and other diagnostic services
• 4 Pop up flu clinics at ATS sites:
  – ZSFG Carr (Mission)
  – Southeast Health Center (Bayview)
  – HopeSF (Sunnydale/Excelsior)
  – Maxine Hall (Western Addition)

1083 Vaccinated at ATS’s as of 10/28
(34% do not have SFHN Primary Care Home)
SFHN flu vaccinations during COVID
New Service Areas

• Engaged new service areas to target key vulnerable populations
  – WPIC with SIP sites
  – Community BHS including 1380 Howard
  – Health at Home
  – PHD TB clinic
Measuring vaccine campaign success

Number of Vaccines Administered - SFHN

<table>
<thead>
<tr>
<th>Category</th>
<th>Sept - Oct 26, 2020</th>
<th>Sept - Oct 26, 2019</th>
</tr>
</thead>
<tbody>
<tr>
<td>All Sites Total</td>
<td>9,251</td>
<td>6,963</td>
</tr>
<tr>
<td>Primary Care</td>
<td>5,597</td>
<td>6,048</td>
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<tr>
<td>ATS Sites</td>
<td>0</td>
<td>872</td>
</tr>
<tr>
<td>Specialty Care</td>
<td>1,788</td>
<td>712</td>
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<tr>
<td>ZSFG Inpatient</td>
<td>282</td>
<td>101</td>
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<tr>
<td>LHH Inpatient</td>
<td>94</td>
<td>57</td>
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<tr>
<td>WPIC</td>
<td>84</td>
<td>45</td>
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<tr>
<td>BHS</td>
<td>59</td>
<td></td>
</tr>
<tr>
<td>Home health*</td>
<td>12</td>
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<tr>
<td>Jail Health*</td>
<td>463</td>
<td></td>
</tr>
</tbody>
</table>

* 2019/20 Data not available
% of Influenza Vaccination and Declines among Primary Care In-person visits
Oct 1-26th, 2020

<table>
<thead>
<tr>
<th>Group</th>
<th>Declined %</th>
<th>Vaccinated %</th>
</tr>
</thead>
<tbody>
<tr>
<td>American Indian Or Alaska Native</td>
<td>46%</td>
<td></td>
</tr>
<tr>
<td>Black Or African American</td>
<td>16%</td>
<td></td>
</tr>
<tr>
<td>Decline To Answer</td>
<td>15%</td>
<td></td>
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<tr>
<td>White</td>
<td>10%</td>
<td></td>
</tr>
<tr>
<td>Other</td>
<td>7%</td>
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</tr>
<tr>
<td>Native Hawaiian Or Other Pacific Islander</td>
<td>7%</td>
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</tr>
<tr>
<td>Latinx</td>
<td>3%</td>
<td></td>
</tr>
<tr>
<td>Asian</td>
<td>8%</td>
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</tr>
<tr>
<td>Grand Total</td>
<td></td>
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</tr>
</tbody>
</table>

N=6, 446, 539, 142, 142, 26, 1782, 446, 485, 1434, 4393
Key successes and learning

- Pop-up sites kickoff and collaboration with CD/C3 team
- Coordination of flu vaccine inventory and storage to facilitate capacity planning
- OSH QR tracking for staff across SFHN needed
- Development and goal setting of key metrics, with a focus on health disparities
- Roles and personnel needed to coordinate future vaccination within SFHN
Acknowledgements

Our flexible and persistent operational leaders across Ambulatory Care

The CD and C3 teams who continue to strengthen collaboration with SFHN, even as city-wide work grows.

Taskforce leads
• Jaime Martin
• Rachel Stern
• Susan Fisher-Owens
• Ellen Chen