Public Health Accreditation: Road MAPP to Quality Improvement, Performance, and Impact

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The San Francisco DPH PHABulous Team

April 13, 2012
The San Francisco DPH PHABulous Core Team!

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Background and Review

Updates and Examples

Charting the Future
What is public health?

Ensuring the conditions in which people can be healthy.
Population Health transformations

**Nationally**
- Patient Protection and Affordable Care Act
- National Prevention Strategy
- National Quality Strategy (for Health Care Improvement)
- Healthy People 2020;

**Locally—San Francisco DPH**
- Population Health and Prevention Systems Integration
- San Francisco Health Care Services Master Plan
- DPH Integrated Delivery System planning
- DPH 5-Year Budget Strategic Planning
- SF Community Transformation Grant
- DPH Public Health Accreditation
Vision and Mission

Vision of the SF Department of Public Health Vision
To protect and promote the health of all San Franciscans

Mission of SFDPH Public Health Accreditation (proposed)
To transform SFDPH into a learning, high-performance organization.
We are one health department with a shared vision/mission;

Use holistic, integrated approaches

- Socio-ecological health models (address social determinants)
- Population health approach (optimize summary measures)
- Life-course approach (improve health “at every stage of life”)
- Systems approach (understand/transform complex systems);

Address health inequities, not just disparities

Use and promote science-based priority setting

Build stakeholder trust through value-based partnerships

Promote and support innovation, discovery, and translation

Use evidence-based practices and develop practice-based evidence
Purpose of Accreditation

National public health department accreditation consists of

- Adopt a set of quality standards;
- Measure performance against those standards;
- Recognize those health departments that meet the standards.

Public health department accreditation aims to

- Improve performance and quality of practice;
- Improve accountability to our stakeholders;
- Improve management and develop leadership.
Public health department accreditation standards address a range of core public health programs and activities including, for example,

- Disease and injury prevention and control
- Health protection and health promotion
- Environmental and occupational health
- Maternal, child, and adolescent health
- Public health emergency preparedness
- Public health laboratory services
- Management / administration
- Leadership and governance
- Linking to clinical services
SFDPH Public Health Accreditation "Triple Aim" Efficiencies
Accreditation will demonstrate DPH’s capacity to deliver the three core functions and the ten essential services of public health.

The PHA Domains also includes management and administration, and governance.
Public Health Accreditation and the National Prevention Strategy
PHAB accreditation process consists of seven steps:

1. Pre-application,
2. Application,
3. Documentation Selection and Submission,
4. Site Visit,
5. Accreditation Decision,
6. Reports, and
7. Reaccreditation.
2. Application

a. Submission of following documents

The application process begins once a health department submits a completed application form and required supporting material. This material includes, but is not limited to, a letter of support by the health department’s appointing authority and three prerequisite documents, updated in the last 5 years:

1. Community Health Assessment (CHA) and profile;
2. Community Health Improvement Plan (CHIP),\(^a\) and
3. Departmental Strategic Plan.\(^b\)

\(^a\)The CHA/CHIP must be conducted using a community engagement process, be a resource for the entire city, and incorporate social determinants of health.

\(^b\)The Strategic Plan respresents DPH’s plan to address CHIP components for which DPH is accountable.
How? MAPP: Mobilizing for Action through Planning and Partnerships

Projects
- HCSMP
- PHP-SI, CTG-SF
- DOE Healthy Homes
- Community Vital Signs

Partners
- Community Benefits Partnership
- UCSF SF-HIP
- SFSU MPH Program
Public Health Accreditation aligns with selected projects

*Submitted for Public Health Accreditation Eligibility
Public Health Accreditation Domains

1. Assess
2. Investigate
3. Inform and educate
4. Community Engagement
5. Policies and Plans
6. Public Health Laws
7. Access to care
8. Workforce
9. Quality Improvement
10. Evidence-based Practices
11. Administration and Management
12. Governance
Standards for Domain 1: Assess

Conduct and disseminate assessments focused on population health status and public health issues facing the community

1.1: Participate in or Conduct a Collaborative Process Resulting in a Comprehensive Community Health Assessment

1.2: Collect and Maintain Reliable, Comparable, and Valid Data That Provide Information on Conditions of Public Health Importance and On the Health Status of the Population

1.3: Analyze Public Health Data to Identify Trends in Health Problems, Environmental Public Health Hazards, and Social and Economic Factors That Affect the Publics Health

1.4: Provide and Use the Results of Health Data Analysis to Develop Recommendations Regarding Public Health Policy, Processes, Programs, or Interventions
Standards for Domain 2: Investigate

Investigate health problems and environmental public health hazards to protect the community

2.1: Conduct Timely Investigations of Health Problems and Environmental Public Health Hazards

2.2: Contain/Mitigate Health Problems and Environmental Public Health Hazards

2.3: Ensure Access to Laboratory and Epidemiologic/Environmental Public Health Expertise and Capacity to Investigate and Contain/Mitigate Public Health Problems and Environmental Public Health Hazards

2.4: Maintain a Plan with Policies and Procedures for Urgent and Non-Urgent Communications
Standards for Domain 12: Governance

Maintain capacity to engage the public health governing entity

12.1: Maintain Current Operational Definitions and Statements of the Public Health Roles, Responsibilities, and Authorities


12.3: Encourage the Governing Entity's Engagement In the Public Health Departments Overall Obligations and Responsibilities
Standards for Domain 8 (Workforce) and 9 (Quality Improvement)

Maintain a competent public health workforce

8.1: Encourage the Development of a Sufficient Number of Qualified Public Health Workers
8.2: Assess Staff Competencies and Address Gaps by Enabling Organizational and Individual Training and Development

Evaluate and continuously improve processes, programs, and interventions

9.1: Use a Performance Management System to Monitor Achievement of Organizational Objectives
9.2: Develop and Implement Quality Improvement Processes Integrated Into Organizational Practice, Programs, Processes, and Interventions
Road MAPP to Public Health Accreditation
Summary

1. Background and Review
2. Updates and Examples
3. Charting the Future
Public Health Accreditation: www.phaboard.org

National Association of County and City Health Officials: http://www.naccho.org/topics/infrastructure/
