1) CALL TO ORDER
Present: Commissioner David Pating, MD, Chair
Commissioner Cecilia Chung, Member
Commissioner Belle Taylor-McGhee, Member

The meeting was called to order at 2:16pm.

2) APPROVAL OF JANUARY 19, 2016 COMMUNITY AND PUBLIC HEALTH COMMITTEE MINUTES
Action Taken: The Committee unanimously approved the minutes.

3) OFFICE OF EQUITY AND QUALITY IMPROVEMENT PERFORMANCE IMPROVEMENT ACTIVITIES
Israel Nieves-Rivera, Director Office of Equity and Quality Improvement, gave the presentation.

Commissioner Comments/Follow-Up:
Commissioner Taylor-McGhee asked if Environmental Health is adequately staffed to monitor of 8,000 restaurants. Dr. Tomas Aragon, SFDPH Health Officer and Director of the Population Health Division, stated that more staff will be hired and added that a full overview of this issue will be presented at the 2/16/16 full Health Commission budget item.

Commissioner Pating asked how many staff are in the Office of Equity and Quality Improvement. Mr. Nieves-Rivera stated that there are seven staff in the unit working on many projects.

Commissioner Chung asked how quality indicator measures are set for food inspection. Dr. Aragon stated that there will be a strategic planning process and a Lean process for Environmental Health.
Commissioner Pating asked when will the changes from these planning process take effect. Mr. Nieves-Rivera stated that it will take approximately one year.

Commissioner Taylor-McGhee asked whether the planning processes could delay natural progress in these areas. Dr. Aragon stated that planning must be conducted to move towards a “True North” goal.

Commissioner Pating stated that he would like reports on the intermediate goals, not just the “True North metrics.”

Commissioner Chung asked if the SFDPH is applying the Lean process to initiatives such as Vision Zero. Mr. Nieves-Rivera stated that the Vision Zero project uses a results-based approach.

4) **SAN FRANCISCO HEALTH NETWORK TRUE NORTH METRICS**
Alice Chen MD, San Francisco Health Network Chief Medical Officer, gave the presentation.

**Commissioner Comments/Follow-Up:**
Commissioner Taylor-McGhee asked how data gaps are determined. Dr. Chen stated that the Network does not choose measures because data is available or develop measures that there is no data to use. They attempt to work around data systems to which they have access. She added that is incorporates IT and quality improvement activities.

Commissioner Taylor-McGhee asked if the metrics will result in improving patients’ lives. Dr. Chen stated that the intention of the metrics is to improve patients’ quality of care.

Commissioner Chung asked that future presentations include additional information regarding General Fund-supported activities and other revenue sources. She added that the Health Commission is particularly interested in efficiently managing all General Fund activities.

Commissioner Pating asked that a future presentation on the Network’s specialty services be included in a review of quality metrics. Dr. Chen stated that each ambulatory care section will present twice a year to the committee. Commissioner Pating stated once a year is sufficient unless a second presentation is warranted by data or new information.

5) **EMERGING ISSUES**
This item was not discussed.

6) **PUBLIC COMMENT**
Dr. Derek Kerr stated that he is worried about the SFDPH creating expectation of continuous improvement. He added that if there is a problem, workers may not be motivated to report issues if there are problems.

7) **ADJOURNMENT**
The meeting was adjourned at 3:30pm.