MINUTES
HEALTH COMMISSION
COMMUNITY AND PUBLIC HEALTH COMMITTEE
Tuesday, April 18, 2017 2:00 p.m.
101 Grove, Room 302, San Francisco, CA 94102

1) CALL TO ORDER
Present: Commissioner David Pating, MD, Chair
        Edward Chow, MD

Excused: Commissioner Cecilia Chung, Member
        Commissioner James Loyce Jr., Member

The meeting was called to order at 2:06pm.

2) APPROVAL OF MARCH 21, 2017 COMMUNITY AND PUBLIC HEALTH COMMITTEE MINUTES

Action Taken: The minutes were unanimously approved.

3) COMMUNICABLE DISEASE CONTROL AND PREVENTION IN ACTION
Susan Philip, MD and Cora Hoover, MD, Disease and Control Branch, Population Health Division, gave the presentation.

Commissioner Comments:
Commissioner Pating commended Dr. Hoover on the Health Updates that are faxed to providers. He stated that they are written at an accessible reading level.

Commissioner Pating asked how the SFDPH is detecting Zika virus cases in San Francisco. Dr. Hoover stated that per CDC recommendations, all pregnant women should be screened for the Zika virus. For women who are not pregnant, only those with symptoms are screened.

Commissioner Pating asked if a person can be infected with different strains of the Zika virus. Dr. Hoover stated that data on this topic is not yet available but stated that she does not think infection by more than one strain of the virus is possible.
Commissioner Pating asked for more information regarding how the SFDPH communicates with the public regarding information regarding Zika virus. Dr. Hoover stated that information sheets have been shared with community groups serving Latino/a communities in addition to all known practicing physicians in San Francisco. She added that the SFDPH uses its connections with community providers and community groups to communicate information regarding health issues to vulnerable populations.

Commissioner Pating asked if the SFDPH is following any EBOLA cases or continuing to screen patients. Dr. Hoover stated that because the West African epidemic ended, the CDC recommended to end screening of people who are traveling to that region.

Commissioner Pating asked if the SFDPH is conducting activities to screen for the Asian Flu. Dr. Hoover stated that avian flu transmission is occurring in regions in Asian. The California stated department passes along concerns of those who travel frequently to Asia. The SFDPH sent out guidelines to medical providers to screen patients who have recently traveled to Asian and are experiencing severe flu symptoms.

Commissioner Pating asked for more information on the importance of the airport’s medical screening facility. Dr. Hoover stated that there is a CDC quarantine center at the San Francisco Airport which serves a vital role in medical screening. She receives daily updates from this center.

4) SAN FRANCISCO HEALTH NETWORK (SFHN) PRIMARY CARE UPDATE
Hali Hammer, MD, Director SFHN Primary Care, gave the presentation.

Commissioner Comments:
Commissioner Pating stated that he has visited four SFDPH health centers and observed high quality medical care and administrative services. He noted that the only improvement needed is in the physical facilities.

Commissioner Pating asked for more information regarding data collection to support the metrics contained in the presentation. Dr. Hammer stated that the metrics have been used for 18 months and are currently being reevaluated to ascertain if any should be retired. She added that targets to narrow blood pressure disparities and reducing the time for routine appointments have not been successful. However, the target for the fluoride varnish has been very successful.

Commissioner Pating asked if tracking is done for negative feedback on patient care experience. Dr. Hammer stated that grievances are tracked and efforts continue to be made to make it easier for patients to give input.

Commissioner Pating stated that he is concerned that the Gallup data is annual information. Dr. Hammer stated that there is a plan to email a selection of two to three select questions monthly to get data from staff more frequently.

Commissioner Pating requested that True North Measures data be shared quarterly with the Committee. Dr. Hammer suggested that she send the current measures being tracked monthly to the Committee so the members can determine which data they would prefer to receive regularly.

Commissioner Pating asked for more information to contextual the data on staff exhaustion. Dr. Hammer stated that this measure indicates the impact of staff serving populations that are in active trauma and have long-term histories of trauma in addition to homelessness, substance use, and mental health issues.

Commissioner Pating suggested tracking vacant positions in SFHN Primary Care. Dr. Hammer stated that due to the city-wide bureaucratic hiring process, timely hiring is not in control of any manager. She suggested tracking turnover of licensed professional staff instead.
Commissioner Chow stated that he is concerned that a summary of the Gallup Data loses the meaning of each clinic’s responses. Dr. Hammer stated that the data was summarized for the Committee presentation but is tracked by site.

Commissioner Chow requested a review of actions plans for each clinic so the Health Commission can monitor progress on action plans. He also noted that action plans should be linked to data.

5) **EMERGING ISSUES**
This item was not discussed.

6) **PUBLIC COMMENT**
There was no public comment.

7) **ADJOURNMENT**
The meeting was adjourned at 3:54pm.