Community Triage
Response Initiative
Crisis Stabilization Unit

SF Community Behavioral Health Services 2014
Crisis Triage Proposal-Overview

- 4 City-wide Mobile Treatment Teams
- Youth Crisis Stabilization Unit
- 24/7 Warmline
Initiative 4-year Outcomes

- Triage services delivered to 23,800 individuals
- Reduction of hospitalizations and length of stay
- Reduction in use of ER Rooms for crisis triage
- Reduction of PES usage for youth
- Reduction of use of high-end services
- Increased delivery of family-focused care
- Provision of trauma-sensitive services
- Increased level of coordination among crisis services
<table>
<thead>
<tr>
<th>Previous System</th>
<th>Proposed System</th>
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<tbody>
<tr>
<td>Youth admitted to PES or ER</td>
<td>Youth seen at family-friendly unit</td>
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<tr>
<td>Youth hospitalized out-of-county</td>
<td>SF-based stabilization unit</td>
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<tr>
<td>Unnecessary hospitalizations</td>
<td>Family focused interventions</td>
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<tr>
<td>Limited referral systems</td>
<td>Easier access to immediate follow-up</td>
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Who is being served in the CSU?

- Traumatized children and families
- Families trying to keep their child safe
- Children experiencing depression
- Children experiencing anxiety
What does the CSU do?

- Work with children and their families
- Retain children safety in SF
- Provide immediate symptom relief
- Ensure helpful follow up services
- Reduce ER and PES use for families
What will 5150 ability add?

• Eliminate children and families being re-traumatized in adult settings
• Relieve SFPD by accepting children efficiently
• Reduce unnecessary hospitalizations by providing family focused, immediate care and follow up