Agenda

• Charity Care Ordinance
• Charity Care Evolving Landscape
• Annual Report – Major Findings for Fiscal Year 2015
• Reporting Guidelines – DPH Recommendation
Charity Care Ordinance: Overview

• San Francisco Charity Care Ordinance 163-01 passed in 2001

  • Requires hospitals to notify patients about free and discounted services

  • Requires hospitals to annually report the amount of Charity Care to DPH

“Charity Care is emergency, inpatient, and outpatient medical care, including ancillary services, provided to those who cannot afford to pay and without expectation of reimbursement”
Charity Care Ordinance: Reporting Hospitals

Chinese Hospital Association of San Francisco

Dignity Health: Saint Francis Memorial Hospital
Dignity Health: St. Mary’s Medical Center

Kaiser Permanente: Kaiser Foundation Hospitals, SF *

Zuckerberg San Francisco General Hospital*

Sutter Health: California Pacific Medical Center
Sutter Health: St. Luke’s Hospital

University of California, San Francisco Medical Center*

* Reports voluntarily
Charity Care Landscape: Timeline

- **2001:** SF Charity Care Ordinance passed
- **2007:** Healthy San Francisco program started
- **2010:** ACA signed into law by President Obama
- **2011-2013:** ACA Preparation Period
  1. Healthy San Francisco
  2. SF PATH
  3. Get Covered! SF
- **2013:** SF Health Care Services Master Plan adopted
- **2014-2016:** ACA-initiated health insurance
  1. Medi-Cal Expansion up to 138% FPL
  2. Covered California Health Exchange
- **2017:** New Administration
  Efforts to Repeal & Replace the ACA
  Ex/ American Health Care Act - HB 1628
Charity Care Landscape: ACA Impact in San Francisco

Uninsured Rate cut in half since the ACA:
- 2013 Uninsured Rate: 9.2%
- 2014 Uninsured Rate: 7.2%
- 2015 Uninsured Rate: 4.8%

81% policies subsidized on Covered California:
- 36,560 active members
- 81% policies subsidized in 2016

Medi-Cal enrollment almost doubled due to the expansion:
- 91,507 new enrollees since Jan 2014

Pre-ACA: Peak Enrollment of Healthy SF & SF PATH:
- September 2013
- 65,650 San Franciscans
- 85% of uninsured

97% of San Franciscans are insured or covered by Healthy SF:
- Insured or covered by HSF

Since ACA: Current Enrollment of Healthy SF:
- FY 2015-2016
- 14,404 San Franciscans
- 35% of uninsured
Goal: Understand and present trends related to charity care in San Francisco

- Focuses on:
  - 1) patients and services
  - 2) zip code/residential trends
- Tracks traditional charity care and HSF populations
- Engages representatives from the reporting hospitals for development and review
- Completed and presented to the Health Commission annually
Charity Care Report: Major Findings for FY 2015

- Charity care patients and expenditures decreased, likely attributable to the ACA
- Impact of ACA appears to be more significant for the Healthy San Francisco (HSF) population
- Medi-Cal shortfall increased for half the reporting hospitals
- Decline in charity care patients’ utilization of all services (emergency, outpatient and inpatient services)
- Little change in the residential trends for charity care
Charity Care Report: Patients and Expenditures

Number of HSF and Non-HSF Charity Care Patients, FY 2010 to FY 2015

- HSF saw a 74.6 percent decrease in expenditures, compared to a 27.7 percent decrease for non-HSF expenditures.

Total Charity Care Expenditures (in Millions), FY 2010 to FY 2015

FY 2015 saw the most significant decline in the number of unduplicated patients for overall charity care.
Charity care expenditures decreased by $93.7 million and Medi-Cal Shortfall increased by $8 million from FY 14 to FY 15.
Charity Care Report: Utilization of Services

There is a 72% decline in the utilization of services by charity care patients in FY 2015 – largely due to the HSF population.

Proportionally, emergency services represent a higher percent of all services compared to FY 2013/2014. The proportion of outpatient services declined to 71% in FY 2015.
There was little change in the residential trends of traditional charity care patients, with a majority being San Francisco residents.

Charity Care Reported Residence, FY 2010 to FY 2015

- **San Francisco**: 76%, 76%, 77%
- **Homeless/Other**: 12%, 13%, 12%
- **Bay Area**: 8%, 8%, 7%
- **California**: 3%, 3%, 3%
- **Out of State**: 44,381, 42,482, 45,901

Districts 6, 9, 10 and 11 continue to represent the highest proportions of traditional charity care patients.

Proportion of Traditional Charity Care Patients, Districts 6, 9, 10, and 11
Charity Care Reporting Guidelines: Update

In 2015, the Commissioners requested that DPH look into the Reporting Guidelines & recommend whether changes should be made to match the Charity Care landscape (possibly beginning with the FY 2016 report).

Process:

- DPH led three workgroup meetings with reporting hospital representatives (January-March 2017)
- DPH analyzed potential options to change reporting guidelines and its effects (i.e. ability to capture the evolving charity care landscape)
Charity Care Reporting Guidelines: Recommendation

• Current Recommendation:
  No changes to the reporting guidelines

• Reasoning:
  Since the 2016 presidential election, there has been uncertainty with the ACA and therefore charity care overall. In order to accurately showcase data trends & have consistent data to analyze potential ACA changes, the best option is to make no changes to the reporting guidelines.

  With our strong partnership with local hospitals, we will help continue to improve the Charity Care report and strengthen our safety net in San Francisco.
Thank You!

- **Next Steps:**
  - Collect & Incorporate feedback from Commissioners
  - Present to the Full Health Commission on May 2, 2017