Request for approval of a new contract with Public Consulting Group for Information Technology consulting services, to conduct a role-based access gap risk analysis, develop a remediation plan utilizing best practices, and consult in implementation of the remediation plan, in the amount of $299,880, for the term of April 1, 2017 through March 31, 2018 (1 year).

Number of years DPH has been doing business with this organization: 0

PROPOSED:

Mode(s) of Service & Unit of Service Definition

<table>
<thead>
<tr>
<th>No. of Clients</th>
<th>Number of Units</th>
<th>Unit Cost</th>
</tr>
</thead>
<tbody>
<tr>
<td>Project Management</td>
<td>24</td>
<td>$153.00</td>
</tr>
<tr>
<td>Draft Remediation Plan</td>
<td>880</td>
<td>$153.00</td>
</tr>
<tr>
<td>Final Remediation Plan</td>
<td>396</td>
<td>$153.00</td>
</tr>
<tr>
<td>As-Needed Remediation Implementation</td>
<td>450</td>
<td>$153.00</td>
</tr>
</tbody>
</table>

1 UOS of Service = 1 billable hour

Hourly rate is inclusive of all expenses
Explanation of Service Change and Variances:

This is a new service.

Nondiscrimination and Cultural competency:

The Contractor will participate in applicable cultural competency requirements for the upcoming year.

Other Significant Issues:

In preparation for the Department’s planned implementation of a new Electronic Health Record (HER) system, Public Consulting Group (PCG) will provide Information Technology (IT) consulting services to conduct an access gap risk analysis of the Department’s current role-based access processes, develop a remediation plan to address identified gaps and create new processes and governance strategies to ensure the utilization of best practices. This contract will help overcome challenges around role-based access, bridging gaps between groups such as IT, Human Resources, Payroll and others.

Founded in 1986 and headquartered in Boston, Massachusetts, PCG has nearly 2,000 professionals in over 50 offices around the U.S., in Canada, and in Europe who deliver consulting approaches and technologies to public sector clients. PCG primarily serves public sector education, health, human services, and other state, county, and municipal government clients.

Public Consulting Group was selected under RFQ CON 2015-17, administered by the Controller’s Office. The Controller’s Office City Performance Unit of the City Services Auditor Division of the Controller’s Office and the Department are jointly working on select projects in support of the Electronic Health Record project.

Listing of Board of Directors, Owners of 10% or More of the Firm, and Executive Director:

Owners 10% or more:
William S. Mosakowski
Stephen P. Skinner

Directors:
William Mosakowski, CEO
Stephen P. Skinner
T. McLean Brown
Marc Fenton
Kathleen Fallon
Grant Blair
John J. Shaughnessy

There are seven board members, no current vacancies and no term limits.

Recommendations:

The Department recommends approval of this contract.