### SFHN/HIV Health Services

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<tbody>
<tr>
<td>SFHN/HIV Health Services</td>
<td>Regents of University of California San Francisco Positive Health Program</td>
<td>$4,550,202</td>
<td>$5,202,032</td>
<td>$651,830</td>
<td>3/01/11-6/30/18</td>
<td>3/01/11-6/30/19</td>
<td>$585,202</td>
<td>$599,475</td>
<td>$14,273</td>
<td>2.44%</td>
<td>New / Continuing</td>
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#### Purpose:
The requested action is the approval of contract amendment with the Regents of the University of California San Francisco (UCSF) Positive Health Program to support the Womens Center of Excellence program that provides Ambulatory Outpatient Medical Care services. This amendment will extend the term for one additional year and include the annual Cost of Doing Business (CODB) increase. These services are continuing services previously approved by the Health Commission. These services were solicited under RFP 20-2010. DPH is requesting approval for the continuation of services with UCSF Positive Health Program for the period of 3/01/11-6/30/19. These services will be resolicited to continue after 6/30/19.

#### Reason for Funding Change:
The increase represents the annual Cost of Doing Business (CODB) allocation.

#### Target Population:
Low income women with HIV that are uninsured with no other source of care, and that fit the definition of severe need as defined by the HIV Health Services Planning Council. The program specifically targets women with advanced HIV-related illness or complex medical problems that cannot be managed at other SF Ryan White program sites.

#### Service Description:
- **Primary Care:** comprehensive multidisciplinary medical assessments and treatment including medical history, physical exams with a gynecological component, breast and cervical cancer screening, general medical care, individualized care plans, and referral to specialty, ancillary, and tertiary services as needed.
- **Case Management Hours:** comprehensive psychosocial intake and assessments, development, implementation, monitoring, reassessment, and follow-up of individual care plans, and consultation with other service providers as needed.
- **Substance Abuse Counseling Hours:** pre-treatment substance abuse counseling services based on a harm reduction model that assists the client in determining whether her substance abuse is an issue that she is ready to address; referral to treatment and ongoing follow-up and emotional support.
- **Treatment Adherence Hours:** is primarily provided in the context of primary medical care, with essential support from pharmacist, case managers, social workers, and peer advocates. Adherence services are driven by a protocol in which all patients are referred to the pharmacist for consultation prior to antiretroviral initiation or change and medi-sets are provided to improve adherence.
- **Coordination, Planning, and Evaluation Hours:** program planning and ongoing management and coordination of all aspects of the Center’s services including quality assurance and program evaluation as well as coordination of communication between and among all collaborative partners providing services through the Center.

#### UOS (annual):
- **Primary Care:** $42,306/195 = $216.95, **Case Management:** $290,630/3,517 = $82.64, **Substance Abuse:** $24,143/400 = $60.36, **Treatment Adherence:** $113,387/723 = $156.83, **Coordination, Planning & Evaluation:** $129,009/1,418 = 90.98

#### UDC (annual):
300

#### Funding Source(s):
Federal Ryan White Part A, General Fund

#### Selection Type
RFP 20-2010

#### Monitoring
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<tbody>
<tr>
<td>SFHN/HIV Health Services</td>
<td>Westside Community Mental Health Center Inc</td>
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<td>$1,383,329</td>
<td>7/01/10-6/30/18</td>
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<td>$516,896</td>
<td>$529,503</td>
<td>$12,607</td>
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**Purpose:** The requested action is the approval of a contract amendment with the Westside Community Mental Health Center Inc. to provide HIV related Home Health Care and AIDS Case Management services to support home bound, multi-diagnosed individuals with HIV/AIDS from African American, Latino, Asian Pacific Islander and Native American communities living in San Francisco. This amendment will extend the term for one additional year and include the annual Cost of Doing Business (CODB) increase. These services are continuing services previously approved by the Health Commission. These services were solicited under RFP 3-2010. DPH is requesting approval for the continuation of services with Westside Community Mental Health Center Inc. for the period of 7/01/10-6/30/19. These services will be resolicited to continue after 6/30/19.

**Reason for Funding Change:** The increase represents the annual Cost of Doing Business (CODB) allocation.

**Target Population:** Home bound, multi-diagnosed individuals with HIV/AIDS from African American, Latino, Asian Pacific Islander and Native American communities living in San Francisco. Clients served by this program do not qualify for the Westside Medi-Cal Waiver Program. Clients that are Medi-Cal eligible will be served by the Westside Medi-Cal Waiver Program. Medi-Cal eligible clients with very limited incomes and a Medi-Cal share of cost that is a heavy financial burden may qualify for this program.

**Service Description:**
- **Home Health Care Services:** Paraprofessional Care: (homemaker, home health aide, or personal attendant care) - Supportive services and assistance of daily living in the home to allow a patient to continue living independently. These services include nonmedical and non-nursing assistance such as housekeeping, running errands, escort to medical appointments, and preparing meals.
- **Case Management Services:** Case management for people with HIV disease is a service that links and coordinates assistance from multiple agencies and caregivers who provide psychosocial, medical and practice support. The purpose of case management is to encourage clients to obtain the highest level of independence and quality of life consistent with their functional capacity and preference for care.

**UOS (annual):**
RN Case Management Hours = $304,097/2,434 = $124.94, Social Work Case Management Hours = $225,407/2,094 = $107.64

**UDC (annual):** 80

**Funding Source(s):** General Fund

**Selection Type**
RFP 3-2010

**Monitoring**
### SFHN/HIV Health Services

- **Regents of University of California San Francisco Alliance Health Project**

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**Purpose:** The requested action is the approval of a new contract as a result of RFP 41-2017 with the Regents of the University of California San Francisco (UCSF) Alliance Health Project (AHP) to support the HIV-related system-wide Outpatient Mental Health services. This new contract is a continuation of services with UCSF AHP, as a result of RFP 41-2017. The UCSF AHP was the sole vendor to respond to the solicitation. DPH is requesting approval for the new contract agreement for the continuation of services with UCSF Alliance Health Project for the period of 3/01/18-6/30/22.

**Reason for Funding Change:** No change in annual funding.

**Target Population:** People living with HIV/AIDS in the San Francisco Eligible Metropolitan Area (EMA) who are also low income and/or un-insured / under-insured / and/or homeless and who have symptoms, other health problems, or functional impairments resulting from mental health or substance use disorders. The vast majority of these clients are from the following at-risk populations: men who have sex with men (MSMs); the homeless or marginally housed; transgendered persons; persons of color; newly diagnosed persons; undocumented persons; bi/monolingual persons; substance users including IVDU; persons new to San Francisco; and persons recently released from prison or with criminal justice histories.

**Service Description:** This program provides HIV-related Outpatient Mental Health Services to people living with HIV in order to reduce symptoms and functional impairments resulting from mental health or substance use disorder. Staff conduct outreach in various ways including presence at community and health events. Case managers also meet with clients in their homes, at hospitals, in shelters or on the streets (depending where a client is living) to engage clients in care. AHP also has a quarterly publication, AHP Updates, describing our current support group schedule and promoting specific programs.

**UOS (annual):**
- Crisis intervention Hours: $245,932/984 = $249.93
- Substance Counseling/Case Management Hours = $74,619/828 = $90.12
- Psychiatry Encounter = $358,896/1,104 = $324.91
- Mental Health Service Hours $1,532,265/10,944 = $140.01

**UDC (annual):** 955

**Funding Source(s):** State Grant, Federal Ryan White Part A Grant, General Fund

**Selection Type**
- RFP 41-2017

**Monitoring**
**Contracts Report - June 2018**

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**Purpose:** The requested action is the approval of a new contract for the period of 4/1/18-12/31/18 (9 months) with the Public Health Foundation Enterprises, Inc, dba Heluna Health for the provision of fiscal management services. The subject contract is the result of the recently completed RFQ 36-2017 - Category I. Program Administration and Support Services. This contract will provide support under the project fiscal management, program administration and support services modality. Of the total funding amount of $537,172, a total of $59,685 will be paid for fiscal management services, with the balance of $477,487 to be used for the services described below.

**Target Population:**
SFPDH Community Health Equity and Promotion Branch (CHEP). This contract supports subcontractor 510media to implement two social marketing campaigns addressing current concerns and needs of San Franciscans: (1) the need for appropriate age-related education for youth in the era of cannabis legalization (especially for those under the age of 21; (2) the impact of HIV stigma on people living with HIV as well as those who are not, and (3) education on safer injection procedures, narcan administration and self-care.

**Service Description:**
DPH is entering into a contract with Public Health Foundation Enterprises, Inc, dba Heluna Health to provide fiscal management. The PHFE dba Heluna Health services will include program administration, fiscal and human resources management, as well as establishing any necessary subcontracts or agreements with consultants in support of the cannabis campaign, the anti-HIV Stigma campaign particularly how HIV stigma contributes to people not accessing appropriate testing or engaging in care, and safer injection educational video for people who inject drugs and who are prone to infections, injuries, overdoses and accidental deaths and require education on safer injection procedures.

Of the total funding, $161,150 (General Fund) are set aside to support the Cannabis Social Marketing Campaign, $355,622 (General Fund & CDC Grant) are set aside to support the anti-HIV Stigma Social Marketing Campaign, and $20,000 (General Fund) are set aside for safer injection education video.

The **Cannabis Social Marketing Campaign** will include formative work including ethnography, stakeholder input, concept development and testing, creation and printing of materials, and placement of materials.

The **anti-HIV Stigma Social Marketing Campaign** will include formative work including ethnography, stakeholder input, concept development and testing and purchase of advertising spots and spaces.

**UOS (annual):**
The Cannabis Social Marketing Campaign: $161,150/3 UOS = $53,850; The anti-HIV Stigma Social Marketing Campaign: $353,622/3 UOS = $117,874; The anti-HIV Stigma Social Marketing Campaign: $2,000/9 UOS = $222.23; Education Video: $20,000/3 UOS = $6,666.67

A Unit of Service is equal to 1 month of fiscal management, program administration and support services.

**UDC (annual):**
n/a

**Funding Source(s):**
General Fund and Federal CDC Grant.

**Selection Type**
RFQ 36-2017 Department of Public Health As Needed Project Based Support Services
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<td>01/01/18-12/31/22</td>
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**Purpose:** The requested action is the approval of a new contract for the period of 1/1/18-12/31/22 (5 years) with the Public Health Foundation Enterprises, Inc, dba Heluna Health for the provision of fiscal management services. The subject contract is the result of the recently completed RFQ 36-2017 - Category I. Program Administration and Support Services. This contract will provide support under the project fiscal management, program administration and support services modality. Of the total annual funding amount of $937,490, a total of $104,166 will be paid for fiscal management services, with the balance of $833,324 to be used for the services described below.

**Target Population:** SFDPH Community Health Equity and Promotion Branch (CHEP). This contract support CHEP HIV Prevention program that targets people living with and at risk for HIV.

**Service Description:** DPH is entering into a contract with Public Health Foundation Enterprises, Inc, dba Heluna Health to provide fiscal management, program administration and support services. The PHFE dba Heluna Health services will provide program management, fiscal management, contract management, accounts payable, and human resources support services to the CHEP team. CHEP will use funds to hire consultants for HIV testing in community-based and medical settings, comprehensive prevention with positives, evidence-based interventions for HIV-negative people, condom distribution, and policy interventions.

CHEP’s HIV Prevention Program is responsible for implementing a comprehensive Continuum of HIV Prevention, Care, and Treatment services for people living with and at risk for HIV. Populations at risk include males who have sex with males (MSM), injection drug users (IDUs), and transfemales who have sex with males (TFSM).

**UOS (annual):**

<table>
<thead>
<tr>
<th>UDC (annual)</th>
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**Funding Source(s):** Federal CDC Grant

**Selection Type**

| RFQ 36-2017 Department of Public Health As Needed Project Based Support Services |

**Monitoring**
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<td>DPH IT</td>
<td>Dataway</td>
<td>$2,995,209</td>
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<td>7/1/17-6/30/18</td>
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**Purpose:** The requested action is the approval for a contract modification to extend the term of this contract for an additional six months, from 7/1/2017 - 12/31/2018, and to add funding for the corresponding additional time period. Dataway will continue to provide Enterprise-wide products and network and security support services for the Department of Public Health during the term of the contract. It is anticipated that a new Request for Proposals (RFP), solicitation process will be completed in the fall of 2018, with continuing services to begin January 1, 2019.

**Target Population:** San Francisco Department of Public Health

**Service Description:** Dataway provides Enterprise-wide products and network support services for the Department of Public Health. Dataway played a critical role in the IT implementation and operations of Zuckerberg San Francisco General Hospital and handled initial Network and Security Operations support. In FY16-17, Dataway transitioned nearly all of the network operational support to DPH employees. Transition of additional functions has continued during FY17-18 but is not yet complete. There are some functions that will require work until December 2018, to be fully transitioned to DPH staff. This extension applies only to those functions which cannot be transitioned to DPH staff before June 30th 2018. Specifically, the 24/7/365 Security Operations monitoring and incident response functions have not yet been put in place internally to fully take over these functions. We will continue to rely on Dataway for those functions until they are transitioned. DPH is evaluating options for the best solution to staff/support that function in the long term, and in the near term, are issuing an RFP for those functions. That RFP is expected to be issued by mid-June, with resources to transition in place before 12/31/18. The extension is needed to ensure there is no interruption in security monitoring and incident response.

**UOS (annual):** N/A

**UDC (annual):** N/A

**Funding Source(s):** General Fund

**Selection Type** Sole Source 21.3

**Monitoring**
### SFHN/ BHS

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<tr>
<th>Contractor</th>
<th>Current Total Contract Amount with Contingency</th>
<th>Proposed Total Contract Amount with Contingency</th>
<th>Change in Total Contract Amount</th>
<th>Current Contract Term</th>
<th>Proposed Contract Term</th>
<th>Prior Annual Amount without Contingency</th>
<th>Proposed Annual Amount without Contingency</th>
<th>Annual Difference (btwn. FY17-18 and FY18-19)</th>
<th>Annual Difference (%)</th>
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<tr>
<td>Netsmart Technologies Inc.</td>
<td>$31,786,819</td>
<td>$8,781,482</td>
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<td>8/1/08 - 6/30/18</td>
<td>7/1/18 - 6/30/21</td>
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<td>$(20,540,479)</td>
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**Purpose:** The requested action is the approval of a renewal contract with Netsmart Technologies Inc., for the maintenance and support services for the current Avatar software and application licenses held perpetually. This new contract is authorized under the selection type shown below, with the new contract effective July 1, 2018. Netsmart Technologies Inc. has had an existing contract for these services previously approved by the Health Commission on 06/03/2008 which maintenance continues under the proposed contract.

**Reason for Funding Change:** The original contract funding includes a perpetual software license, professional services, training, implementation, hardware and maintenance agreement. With the perpetual license, our only need moving forward, proposed in the current contract reflects only services DPH will need to maintain the Avatar Software. The current proposed contract funding contains only maintenance and support services for 3 years.

**Target Population:** n/a

**Service Description:** Netsmart Technologies, Inc. will provide The San Francisco Department of Public Health Community Behavioral Health Services with maintenance and support services for the current software and application licenses held perpetually. Netsmart Technologies, Inc. will be providing, for City’s use, required improvements, enhancements, extensions and other changes to the Licensed Software Contractor may develop.

**UDS (annual):** N/A

**Funding Source(s):** General Fund

**Selection Type** Sole Source 21.3

**Monitoring**