### SUMMARY OF CONTRACT REQUEST TO THE HEALTH COMMISSION

**Contractor**
Lavender Youth Recreation and Information Center (LYRIC)  

**Address**
127 Collingwood Street  
San Francisco, CA 94114

**Contact**
Jodi Schwartz, Executive Director

**Division/Section**
SFHN - Primary Care

**Division/Section**
Exec. Administrator  
Alice Chen, MD

**Division/Section**
DPH Administrator  
Bill Blum

**Division/Section**
Program Administrator  
Beth Neary

**Division/Section**
Contract Analyst  
Kristine Ly

Request for approval of a new contract with the **Lavender Youth Recreation and Information Center (LYRIC)**, in the amount of $784,000 which includes a 12% contingency, to provide **peer navigation services for transgender and gender non-conforming youth**, for the period **October 16, 2017 through June 30 2022 (4.75 years)**.

- **Sole** Owner: X  
- **Non-Profit**  
- **DBE**  
- **RFQ- Number:**  
- **Date:**  
- **New**  
- **Renewal**  
- **Mod**  
- **Sole Source - Approval Date:** 6/2/17 (21.42)

Number of years DPH has been doing business with this organization: **18+**

**CONTRACT INFORMATION:**

<table>
<thead>
<tr>
<th>Funding Sources</th>
<th>Prior Transaction (new)</th>
<th>Proposed Transaction 10/16/17-06/30/22</th>
<th>Annualized Difference*</th>
</tr>
</thead>
<tbody>
<tr>
<td>General Fund (10/16/17-06/30/18)</td>
<td>$0</td>
<td>$140,000</td>
<td>$140,000</td>
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<tr>
<td>General Fund (07/01/18-06/30/19)</td>
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<td>General Fund (07/01/19-06/30/20)</td>
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<tr>
<td>12% Contingency Amount</td>
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<td>$84,000</td>
<td>$84,000</td>
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<tr>
<td>CONTRACTUAL TOTAL</td>
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<td>TOTAL PROGRAM</td>
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<td>Contract FTE</td>
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</table>

**PROPOSED:**

- **Mode(s) of Service & Unit of Service Definition**

<table>
<thead>
<tr>
<th>Peer Navigation Hours</th>
<th>No. Of Clients Duplicated</th>
<th>Number Of Units</th>
<th>Unit Cost</th>
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<tbody>
<tr>
<td></td>
<td>X</td>
<td>15</td>
<td>2,808</td>
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</tbody>
</table>

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HC MTG. 03/06/2018  
Page 1 of 2  
Contract ID# 1000007999
Explanation of Service:

The primary objective of this contract is to provide Peer Navigators in order to assist transgender and gender non-conforming youth (ages 12-24) in San Francisco navigate health care options.

Transgender and gender non-conforming youth encounter multiple barriers to accessing and navigating health care and behavioral health services. These obstacles include: lack of safe/welcoming environments, a space to explore healthcare options, providers who lack knowledge of services or gender affirming health care (i.e. competency), insurance coverage status which excludes needed services, inadequate resources to address mental health concerns, and a lack of continuity and support from the community. Due to all of these factors, youth need knowledgeable, skilled, and trustworthy allies who can guide them as they navigate the health care system. Within DPH, Peer Navigation services have shown positive results in advancing personal wellness goals and increasing patient satisfaction with health care outcomes and these youth could greatly benefit from this resource.

Main Functions of the two Peer Navigator positions funded through this contract:

- Peer Navigator(s) - act as a coach, working with youth to help them define, achieve and maintain individualized goals
- Community engagement and education about Peer Navigator services
- Engagement activates to connect youth to Peer Navigator(s)
- Navigators assist and guide youth with (including but not limited to):
  - Make/Accompanying youth to medical appointments
  - Helping youth communicate with medical/behavioral health professionals, as needed
  - Assisting with follow-up as necessary (lab, tests, prescriptions)
  - Helping with other supports as necessary
- Assistance and support with and thru gender affirming surgery

Monitoring Report/Program Review & Follow-Up:
The contract services will be monitored by the Department as required.

The SFDPH Program Administrator will be responsible for assessing and tracking all information related to the accomplishment of the project.

Nondiscrimination and Cultural Competency:
The Department will work closely with the contractor to ensure that their cultural competency plan is current and in compliance with Departmental procedures.

Listing of Board of Directors and Executive Director:

| Lisa McIntire, Board Co-Chair | Alexander Cook |
| John Viet, Board Co-Chair | Barbara Lin |
| Rebecca Goodstein, Secretary | Amos Lim |
| Robin Abad Ocubillo, Treasurer | Julia H. Rhee |

Recommendations:
The Department recommends approval of this contract.