## Division

<table>
<thead>
<tr>
<th>Contractor</th>
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<tbody>
<tr>
<td>SFHN: ZSFG/LHH JHS/BHS</td>
<td>$ -</td>
<td>$ 3,777,908</td>
<td>-</td>
<td>01/01/2019 - 12/31/21</td>
<td>$ -</td>
<td>$ 1,100,000</td>
<td>$ 1,100,000</td>
<td>100%</td>
<td>New Original</td>
<td></td>
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</tbody>
</table>

### Purpose:
The requested action is the approval of one of four new contracts for a proposed total contract amount of $3,777,908 and a proposed contract term from 1/1/19 - 12/31/21 (3.0 years), to provide Pharmacy Registry Temporary Personnel services for the Zuckerberg San Francisco General Hospital (ZSFG), Laguna Honda Hospital (LHH), Behavioral Health Services (BHS) and Jail Health Services (JHS). The proposed contract is authorized under RFP 1-2018 which allows for the selection of multiple contractors to provide services at DPH Pharmacy locations. Each contractor selected under this RFP is presented as separate contract in this report to the Health Commission.

### Reason for Funding Change:
N/A. This is a new contract.

### Target Population:
Pharmacists, Pharmacy Technicians, Pharmacy Clerks and Consultant Pharmacists will ensure that pharmacy related services continue uninterrupted for patients who receive services at the Zuckerberg San Francisco General Hospital (ZSFG), Laguna Honda Hospital (LHH), Behavioral Health Services (BHS) and Jail Health Services (JHS).

### Service Description:
This contract provides Pharmacists, Pharmacy Technicians, Pharmacy Clerks and Consultant Pharmacist for use during periods of unusually high patient activity or low staffing due to absenteeism, retirement, or the inability to acquire qualified personnel. The Contractor is available to provide qualified registry Pharmacists and/or Technicians per each of six (6) pharmacy locations and/or areas (e.g. ZSFG Outpatient Pharmacy; ZSFG Storeroom; ZSFG Inpatient Pharmacy; LHH Pharmacy, Behavioral Health Services and Jail Health Services Pharmacy) on any single day. The Consultant Pharmacies Technicians would provide expertise in clinical pharmacy applications to assist the Department to maintain, enhance, and the transition to implementation, and optimization phases of current and new EPIC systems. Specialized as-needed consulting services are time limited and variable, depending on the specialized need. An Epic Willow certified pharmacist will assist with the Epic- Willow which links pharmacists, doctors, nurses and other industry professionals and facilities to a single order record for each patient, to reduce the likelihood of adverse drug interactions, and to increases patient safety.

### UOS (annual):
Refer to Table 1 for the Rate Schedule for various rates per staff.

### UDC/NOC (annual)
UDC is variable based on utilization of services.

### Funding Source(s): General Fund

### Selection Type
RFP 1-2018 Temporary, On-Call, Pharmacy Registry Personnel Services

### Monitoring
The SFHN Pharmacy Administrator will be responsible for tracking all expenditures on a monthly basis, as well as annual achievement of deliverables detailed in the RFP.
SFHN - ZSFG/LHH JHS/BHS

**Rx relief**

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<tr>
<td>SFHN - ZSFG/LHH JHS/BHS</td>
<td>Rx relief</td>
<td>$ -</td>
<td>$3,777,908</td>
<td>$3,777,908</td>
<td>-</td>
<td>01/01/2019 - 12/31/2021</td>
<td>$ -</td>
<td>$1,100,000</td>
<td>$1,100,000</td>
<td>100%</td>
<td>New Original</td>
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**Purpose:** The requested action is the approval of one of four new contracts for a proposed total contract amount of $3,777,908 and a proposed contract term from 1/1/19 - 12/31/21 (3.0 years), to provide Pharmacy Registry Temporary Personnel services for the Zuckerberg San Francisco General Hospital (ZSFG), Laguna Honda Hospital (LHH), Behavioral Health Services (BHS) and Jail Health Services (JHS). The proposed contract is authorized under RFP 1-2018 which allows for the selection of multiple contractors to provide services at DPH Pharmacy locations. Each contractor selected under this RFP is presented as a separate contract in this report to the Health Commission.

**Reason for Funding Change:** N/A. This is a new contract.

**Target Population:** Pharmacists, Pharmacy Technicians, Pharmacy Clerks and Consultant Pharmacists will ensure that pharmacy related services continue uninterrupted for patients who receive services at the Zuckerberg San Francisco General Hospital (ZSFG), Laguna Honda Hospital (LHH), Behavioral Health Services (BHS) and Jail Health Services (JHS).

**Service Description:** This contract provides Pharmacists, Pharmacy Technicians, Pharmacy Clerks and Consultant Pharmacist for use during periods of unusually high patient activity or low staffing due to absenteeism, retirement, or the inability to acquire qualified personnel. The Contractor is available to provide qualified registry Pharmacists and/or Technicians per each of six (6) pharmacy locations and/or areas (e.g. ZSFG Outpatient Pharmacy; ZSFG Storeroom; ZSFG Inpatient Pharmacy; LHH Pharmacy, Behavioral Health Services and Jail Health Services Pharmacy) on any single day. The Consultant Pharmacies Technicians would provide expertise in clinical pharmacy applications to assist the Department to maintain, enhance, and the transition to implementation, and optimization phases of current and new EPIC systems. Specialized as-needed consulting services are time limited and variable, depending on the specialized need. An Epic Willow certified pharmacist will assist with the Epic- Willow which links pharmacists, doctors, nurses and other industry professionals and facilities to a single order record for each patient, to reduce the likelihood of adverse drug interactions, and to increases patient safety.

**UOS (annual):** Refer to Table II for the Rate Schedule for various rates per staff.

**UDC/NOC (annual):** UDC is variable based on utilization of services.

**Funding Source(s):** General Fund

**Selection Type:** RFP 1-2018 Temporary, On-Call, Pharmacy Registry Personnel Services

**Monitoring:** The SFHN Pharmacy Administrator will be responsible for tracking all expenditures on a monthly basis, as well as annual achievement of deliverables detailed in the RFP.
### SFHN - ZSFG/LHH
#### JHS/BHS
**Contractor:** Asereth Medical Services Inc.

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<tr>
<td>SFHN - ZSFG/LHH JHS/BHS</td>
<td>$6,942,500</td>
<td>$3,777,908</td>
<td>($3,164,592)</td>
<td>01/01/2011 - 12/31/2019</td>
<td>01/01/2019 - 12/31/2021</td>
<td>$1,060,000</td>
<td>$1,100,000</td>
<td>$40,000</td>
<td>4%</td>
<td>New Original</td>
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</table>

**Purpose:** The requested action is the approval of one of four new contracts for a proposed total contract amount of $3,777,908 and a proposed contract term from 1/1/19 - 12/31/21 (3.0 years), to provide Pharmacy Registry Temporary Personnel services for the Zuckerberg San Francisco General Hospital (ZSFG), Laguna Honda Hospital (LHH), Behavioral Health Services (BHS) and Jail Health Services (JHS). The proposed contract is authorized under RFP 1-2018 which allows for the selection of multiple contractors to provide services at DPH Pharmacy locations. Each contractor selected under this RFP is presented as a separate contract in this report to the Health Commission. Asereth Medical Services is an ongoing vendor, reselected to continue services under RFP 1-2018.

**Reason for Funding Change:** The proposed annual funding reflects the proposed annual budget, while the prior annual amount reflects actual expenditures in FY18-19. Please see the accompanying memo for further explanation of the FY19-20 proposed budget allocation and proposed Total Contract Amount With Contingency.

**Target Population:** Pharmacists, Pharmacy Technicians, Pharmacy Clerks and Consultant Pharmacists will ensure that pharmacy related services continue uninterrupted for patients who receive services at the Zuckerberg San Francisco General Hospital (ZSFG), Laguna Honda Hospital (LHH), Behavioral Health Services (BHS) and Jail Health Services.

**Service Description:** This contract provides Pharmacists, Pharmacy Technicians, Pharmacy Clerks and Consultant Pharmacist for use during periods of unusually high patient activity or low staffing due to absenteeism, retirement, or the inability to acquire qualified personnel. The Contractor is available to provide qualified registry Pharmacists and/or Technicians per each of six (6) pharmacy locations and/or areas (e.g. ZSFG Outpatient Pharmacy; ZSFG Storeroom; ZSFG Inpatient Pharmacy; LHH Pharmacy, Behavioral Health Services and Jail Health Services Pharmacy) on any single day. The Consultant Pharmacies Technicians would provide expertise in clinical pharmacy applications to assist the Department to maintain, enhance, and the transition to implementation, and optimization phases of current and new EPIC systems. Specialized as-needed consulting services are time limited and variable, depending on the specialized need. An Epic Willow certified pharmacist will assist with the Epic-Willow which links pharmacists, doctors, nurses and other industry professionals and facilities to a single order record for each patient, to reduce the likelihood of adverse drug interactions, and to increases patient safety.

**UOS (annual):** Refer to Table III: Rate Schedule for various rates per staff.

**UDC/NOC (annual):** UDC is variable based on utilization of services.

**Funding Source(s):** General Fund

**Selection Type:** RFP 1-2018 Temporary, On-Call, Pharmacy Registry Personnel Services

**Monitoring:** The SFHN Pharmacy Administrator will be responsible for tracking all expenditures on a monthly basis, as well as annual achievement of deliverables detailed in the RFP.
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</thead>
<tbody>
<tr>
<td>SFHN - ZSFG/LHH</td>
<td>Nor-Cal Medical Temps</td>
<td>$3,047,500</td>
<td>$3,777,908</td>
<td>$730,408</td>
<td>01/01/2011 - 12/31/2019</td>
<td>01/01/2019 - 12/31/2021</td>
<td>$602,913</td>
<td>$1,100,000</td>
<td>$497,087</td>
<td>45%</td>
<td>New Original</td>
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**Purpose:** The requested action is the approval of one of four new contracts for a proposed total contract amount of $3,777,908 and a proposed contract term from 1/1/19 - 12/31/21 (3.0 years), to provide Pharmacy Registry Temporary Personnel services for the Zuckerberg San Francisco General Hospital (ZSFG), Laguna Hospital (LHH), Behavioral Health Services (BHS) and Jail Health Services (JHS). The proposed contract is authorized under RFP 1-2018 which allows for the selection of multiple contractors to provide services at DPH Pharmacy locations. Each contractor selected under this RFP is presented as separate contract in this report to the Health Commission. Nor-Cal is an ongoing vendor, reselected to continue services under RFP 1-2018.

**Reason for Funding Change:** The proposed annual funding reflects the proposed annual budget, while the prior annual amount reflects actual expenditures in FY18-19. Please see the accompanying memo for further explanation of the FY19-20 proposed budget allocation and proposed Total Contract Amount With Contingency.

**Target Population:** Pharmacists, Pharmacy Technicians, Pharmacy Clerks and Consultant Pharmacists will ensure that pharmacy related services continue uninterrupted for patients who receive services at the Zuckerberg San Francisco General Hospital (ZSFG), Laguna Hospital (LHH), Behavioral Health Services (BHS) and Jail Health Services.

**Service Description:** This contract provides Pharmacists, Pharmacy Technicians, Pharmacy Clerks and Consultant Pharmacist for use during periods of unusually high patient activity or low staffing due to absenteeism, retirement, or the inability to acquire qualified personnel. The Contractor is available to provide qualified registry Pharmacists and/or Technicians per each of six (6) pharmacy locations and/or areas (e.g. ZSFG Outpatient Pharmacy; ZSFG Storeroom; ZSFG Inpatient Pharmacy; LHH Pharmacy, Behavioral Health Services and Jail Health Services Pharmacy) on any single day. The Consultant Pharmacies Technicians would provide expertise in clinical pharmacy applications to assist the Department to maintain, enhance, and the transition to implementation, and optimization phases of current and new EPIC systems. Specialized as-needed consulting services are time limited and variable, depending on the specialized need. An Epic Willow certified pharmacist will assist with the Epic- Willow which links pharmacists, doctors, nurses and other industry professionals and facilities to a single order record for each patient, to reduce the likelihood of adverse drug interactions, and to increases patient safety.

**UDC (annual):** Refer to Table IV: Rate Schedule for various rates per staff.

**UDC/NOC (annual):** UDC is variable based on utilization of services.

**Funding Source(s):** General Fund

**Selection Type** RFP 1-2018 Temporary, On-Call, Pharmacy Registry Personnel Services

**Monitoring+C37** The SFHN Pharmacy Administrator will be responsible for tracking all expenditures on a monthly basis, as well as annual achievement of deliverables detailed in the RFP.
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</thead>
<tbody>
<tr>
<td>SFHN/ZSFG/LHH</td>
<td>Cross Country Staffing, Inc.</td>
<td>$24,652,390</td>
<td>$9,840,000</td>
<td>$(14,812,390)</td>
<td>7/1/17 - 6/30/19</td>
<td>7/1/19 - 6/30/20</td>
<td>$11,638,804</td>
<td>$8,785,715</td>
<td>$(2,853,089)</td>
<td>-32%</td>
<td>New Original</td>
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**Purpose:** The requested action is the approval of a new one (1) year contract for a proposed Total Contract Amount with Contingency of $9,840,000 and a term of 7/1/19 - 6/30/20 to provide as needed traveling nurse registry personnel for the San Francisco Department of Public Health. This is an existing vendor, with a new contract under a new RFP. DPH is currently negotiating two additional nursing registry contracts with two separate contractors awarded under the same RFP 2-2019, to diversify the contractor pool, ensure availability of nursing registry personnel, and thus prevent interruptions to patient care.

**Reason for Change:** The reduction of $14,812,390 from the prior year contract total is primarily due to the difference in the length of the term between the current and proposed contracts, and the fact that there were costs included in the prior contract related to the ZSFGH rebuild that are not reflected in the proposed contract.

**Target Population:** The target population is patients at of San Francisco Health Network (SFHN): Zuckerberg San Francisco General Hospital and Laguna Honda Hospital supported by registered nurses, LVN’s, CNA, PCA’s.

**Service Description:** As needed nurse registry personnel (RN’s, LVN’s, CNA’s), for the Zuckerberg San Francisco General Hospital, Laguna Honda Hospital.

**UOS (annual):** UOS of service are based on patient census. For 2018-19 total census was 91,324 hours for combined RN’s, LVN’s, CNA registry staffing services at corresponding hourly rates.

**UDC/NOC (annual):** N/A

**Funding Source(s):** General Funds

**Selection Type:** RFP 2-2019, Admin Code 2.1

**Monitoring:** The contract services will be monitored by the responsible SFDPH Program Administrator who will ensure all tracking if information related to the accomplishment of the project is achieved.
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<tbody>
<tr>
<td>DPH IT</td>
<td>Dataway</td>
<td>$5,387,753</td>
<td>$6,813,375</td>
<td>$1,425,622</td>
<td>7/1/2017-6/30/2019</td>
<td>7/1/2019-12/31/2019</td>
<td>$2,136,200</td>
<td>$1,272,877</td>
<td>$                              (863,323)</td>
<td>-67.82%</td>
<td>Third Amendment</td>
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**Purpose:** The requested action is the approval of Amendment Three to increase the current Not to Exceed Amount from $5,387,753 to $6,813,375 and to extend the term by six months from 7/1/2017-6/30/2019 to 7/1/2019-12/31/2019 to provide network and security support services. This contract was previously approved by the Health Commissions on December 2018 for the period of 1/1/2019 - 6/30/2019 (6 Months) for a Not to Exceed of Amount of $5,387,753. The proposed contract is authorized under a Sole source 21.30. An RFP will be issued before Dec, 2019 and a contract will be negotiated to start 1/1/20 to extend CheckPoint licenses and related maintenance support only.

**Reason for Funding Change:** The requested increase of $1,425,375 is to provide services for an additional six months, and to finalize the transition of network and security services to DPH employees on January 1, 2020. The proposed Annual Amount of $1,272,877 (without contingency) represents six (6) months of funding which if annualized would total $2,545,274 and which would increase the annual difference between 2017-18 and 18-19 to $409,554 instead of ($863,323).

**Target Population:** San Francisco Department of Public Health, DPH Information Technology, Health Information Management, Health Service System, Zuckerberg San Francisco General Hospital, San Francisco Health Network, Laguna Honda Hospital

**Service Description:** As a Check Point Support Partner (CSP), Dataway provides complete license management and renewal of software subscription licenses for Check Point and other security products that are deployed at DPH. These include Check Point Firewall and management server license, Check Point Secure VPN Client licenses, Check Point IPS licenses, ClusterXL, Check Point URL and Application Awareness. Each of these security systems require annual product maintenance for access to upgrade and security patch. Dataway provides 24x7x365 network monitoring services to DPH under the same Service Level Agreement (SLA) in effect for the management and support of all DPH firewall and network security systems. These include all wireless systems, routers, network and data center switches, and ancillary systems. Dataway will provide the firewall and security device support and additional resources that cover Network, Security and Data Center for the new Zuckerberg SF Hospital (ZSFG,) and security architecture platform on which the next generation of health information technologies (EPIC) will operate with measurable performance and reliability.

**UOS (annual):** 1 Year Check Point Security Infrastructure Maintenance Licenses. 8000 licenses x $109.11/license = $872,877 (These licenses are pre-paid in one year-increments, annually) 6 months Enterprise Security Support Services - ($225,000). Project Management rate of $175/hr 1,221 hrs = $213,750. Executive Consulting rate of $300/hr x 37hrs = $11,250. 6 months Enterprise General Technical Support Services: Network Security Engineering rate $250/hr x 700 hours = $175,000

**NOC (annual):** N/A

**Funding Source(s):** General Fund

**Selection Type:** Sole Source 21.30

**Monitoring:** The contract services will be monitored by the responsible SFDPH Program Administrator who will ensure all tracking if information related to the accomplishment of the project is achieved.
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<tr>
<td>SFHN/ ZSFG</td>
<td>CSI Healthcare IT</td>
<td>$7,441,361</td>
<td>$9,042,694</td>
<td>$1,601,333</td>
<td>02/28/19 - 09/30/20 (18 months)</td>
<td>02/28/19 - 09/30/20 (18 months)</td>
<td>$4,429,380</td>
<td>$5,914,082</td>
<td>$1,484,702</td>
<td>25.10%</td>
<td>First Amendment</td>
</tr>
</tbody>
</table>

**Purpose:** The requested action is the approval of Amendment One to increase the current Not to Exceed amount from $7,441,361 to $9,042,694 to provide resources for the Epic Electronic Health Record (EHR) Go-Live Activation and Adoption Plan, and all Go-Live activities in support of the Epic EHR Go-Live Command Center. This contract was previously approved by the Health Commission on April 2, 2019 for the period of 02/28/19 - 9/30/20 (18 months) for a Not to Exceed Amount of $7,441,361. CSI Healthcare IT was selected under RFP CAT1-P1-39-2018.

**Reason for Funding Change:** The increase of $1,601,333 in General Fund monies will provide needed additional resources for the implementation of the Epic Electronic Health Record (EHR) Go-Live Activation and Adoption Plan, and all Go-Live activities in support of the Epic EHR Go-Live Command Center. Since the first contract approval, CSI has assessed DPH’s environment and built a master go-live schedule across all DPH sites (LHH Admin, LHH, Primary Care, Building 25, Building 5, and ZSFG Campus). The schedule revealed a shortage of both Team Leaders and Project Managers for a fully supported Epic Go-Live.

**Target Population:** The target population is all staff and professionals in DPH Departments transitioning to the EPIC Electronic Health Record System.

**Service Description:** This contract provides resources for the Epic Electronic Health Record (EHR) Go-Live Activation and Adoption Plan, and all Go-Live activities in support of the Epic EHR Go-Live command center. CSI Healthcare IT will provide an Activation Leadership Team to assess SFDPH’s EHR Go-Live readiness and preparation for implementation and present recommendations to improve support and increase adoption to the new EHR. CSI will provide a team who will physically be “at-the-elbow” of DPH staff and professionals, to guide, mitigate, and support Department services through go-live, and provide turnkey processes to assure a seamless acclimation to DPH’s IT staff.

**UOS (annual):**
1. "At the Elbow" Team Leaders 13,671 Hours x $81/hour = $1,107,358;
2. Activation Project Managers 532 Hours x $125/hour = $66,498;
3. Travel and Expense = $255,904;
4. Contingency = $171,571

**UxDC/NOC (annual):** Not Applicable

**Funding Source(s):** General Fund

**Selection Type:** RFP CAT1-P1-39-2018 HER Go-Live Support Services Including As-Needed At-The-Elbow (ATE) Support Staff

**Monitoring:** The contract services will be monitored by the Department as required. The SFDPH Program Administrator will be responsible for assisting and tracking all information related to the accomplishment of the project.
### SFHN/Office of Managed Care

**Healthy Kids**

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<tr>
<td></td>
<td>San Francisco Community Health Authority (Healthy Kids)</td>
<td>$5,910,425</td>
<td>$2,151,329</td>
<td>$(3,759,096)</td>
<td>07/1/2018 - 06/30/2019</td>
<td>07/01/2019 - 06/30/2020</td>
<td>$5,910,425</td>
<td>$2,151,329</td>
<td>$(3,759,096)</td>
<td>-175%</td>
<td>New Original</td>
</tr>
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**Purpose:** The requested action is the approval of a new contract with the San Francisco Community Health Authority to renew the currently existing administrative services for the Healthy Kids program and a proposed contract term of 7/1/2019 - 6/30/2020. The authority for this contract is granted under Sole Source Admin Code 21.42.

**Reason for Funding Change:** A decrease of $3,759,096 in General Fund support is due to the majority of members transitioning into the Medi-Cal Benefit Program. The State Department of Health Care Services (DHCS) is taking over the benefit and administrative functions for the Children’s Health Insurance Program population, and will transition this population to Medi-Cal by 10/01/19. The 2019-20 fiscal year will be used to sunset the program and ensure that all regulatory requirements are met for related health insurance. This will result in a 72% reduction in premium spending (work order from DCYF), a 41% reduction in SFHP staffing, and 53% reduction in general operations. The Healthy Kids HMO program will be sunset by the end of FY19-20.

**Target Population:** San Francisco children (ages 0 – 18) who are potentially ineligible for other publicly funded health insurance programs and who live in families with incomes 266%-322% of the Federal Poverty Level (FPL).

**Service Description:** **Healthy Kids HMO Third Party Administrator (TPA) Contract:** The Healthy Kids HMO program is comprised of services for members enrolled in the 1) County Children’s Health Insurance Program (CCHIP), which receives local, state, and federal funding, and the 2) non-CCHIP, funded by SF General Fund. (Over 99% of the members are enrolled in the CCHIP program). Third Party Administration Services for the Healthy Kids program include: enrollment outreach and process, provider relations, billing, program management, communicating program information to participants, training, assisting DPH in coordination with DHCS on the administration of Healthy Kids Program, contract review, enrollment reconciliation, mandated reporting, and other technical processes. This contract also pays premiums for children who are enrolled in the Healthy Kids program and associated Managed Care Organization (MCO) taxes.

**UOS (annual):** 10,159 estimated member months x $126.4 average member monthly premium = $1,284,098 + SFHP Staffing, $735,661 + General Operations, $131,570.

**UDC/NOC (annual):** 2,581

**Funding Source(s):** General Fund, State and Federal Funding

**Selection Type:** Administrative Code 21.42

**Monitoring:** The contract services will be monitored by the Department as required. The SFDPH Program Administrator will be responsible for assisting and tracking all information related to the accomplishment of the project.
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<th>Division</th>
<th>Contractor</th>
<th>Current Total Contract Amount with Contingency</th>
<th>Proposed Total Contract Amount with Contingency</th>
<th>Change in Total Contract Amount</th>
<th>Current Contract Term</th>
<th>Proposed Contract Term</th>
<th>Prior Annual Amount without Contingency</th>
<th>Proposed Annual Amount without Contingency</th>
<th>Annual Difference (btwn. FY17-18 and FY18-19)</th>
<th>Annual Difference (%)</th>
<th>Requested Action</th>
</tr>
</thead>
<tbody>
<tr>
<td>SFHN/Office of Managed Care</td>
<td>San Francisco Community Health Authority (Healthy SF)</td>
<td>$8,229,228</td>
<td>$5,612,514</td>
<td>$(2,616,714)</td>
<td>07/01/2018 - 06/30/2019</td>
<td>07/01/2019 - 06/30/2020</td>
<td>$7,347,525</td>
<td>$5,011,173</td>
<td>$(2,336,352)</td>
<td>47%</td>
<td>New Original</td>
</tr>
</tbody>
</table>

**Purpose:** The requested action is the approval of a new contract for a total contract amount of $5,612,514 and the proposed term of 7/1/2019 - 6/30/2020. This contract will continue currently existing Third Party Administrative (TPA) services for the Healthy San Francisco (HSF) program. The FY18-19 contract also included TPA services for the SF City Options program, which are not included in the proposed contract.

**Reason for Funding Change:** The total contract funding decrease of $2,616,714 is due to the removal of the SF City Options Third Party Administrative activities from the HSF TPA contract. The SF City Options TPA will become a stand-alone separate contract.

**Target Population:** The target populations are all of San Francisco’s uninsured adult residents (including employees eligible for Healthy San Francisco) who are potentially ineligible for other government subsidized health benefits programs (such as Media-Cal) and will be screened and may be determined eligible and enrolled in the Healthy San Francisco Program.

**Service Description:** **Healthy San Francisco TPA Contract:** For Healthy SF, administrative services include: providing in language enrollment assistance and customer services, provider relations to HSF network providers, trouble shooting and training to certified application assistants, data file and encounters processing, participant billing and payment processing, communication to participants, maintaining public facing marketing and collateral (website, flyers, etc.) and reporting, and other functions.

**UOS (annual):** 162,504: hours See Table V for FTE’s and hourly rates: 1) Personnel Costs, $3,874,002 + 2) Operating Costs, $1,137,171 = $5,011,173.

**UDC/NOC (annual)** 16,898

**Funding Source(s):** General Fund

**Selection Type** Source Administrative Code 21.42

**Monitoring** N/A
<table>
<thead>
<tr>
<th>Division</th>
<th>Contractor</th>
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</thead>
<tbody>
<tr>
<td>SFHN/Office of Managed Care</td>
<td>San Francisco Community Health Authority (HSF Private Providers)</td>
<td>$3,552,821</td>
<td>$4,760,866</td>
<td>$1,208,045</td>
<td>07/1/2018 - 06/30/2019</td>
<td>07/01/2019 - 06/30/2020</td>
<td>$3,172,162</td>
<td>$4,250,773</td>
<td>$1,078,611</td>
<td>25%</td>
<td>New Original</td>
</tr>
</tbody>
</table>

**Purpose:** The requested action is the approval of a new contract in the total contract amount of $4,760,866 for a term of 7/1/2019 - 6/30/2020 to continue the currently existing services in providing reimbursement to non-SFHN health care providers participating in the Healthy San Francisco provider network, and ambulance companies who provide covered ambulance transports.

**Reason for Funding Change:** An annual increase of $1,078,611 is due to a projected 56% percent increase in project member months in 2019-20 and a 2.5% COLA increase to providers. The increase in projected member months is due to the anticipated impact of the current Federal administration's policy changes that are anticipated to encourage individuals to enroll in Healthy San Francisco instead of enrolling in Medi-Cal.

**Target Population:** The target population is Healthy San Francisco participants who are enrolled with a non San Francisco Health Network (SFHN) medical home and those Healthy San Francisco members with covered ambulance transports.

**Service Description:** HSF Private Provider Contract: Provides reimbursement to non-SFHN health care providers participating in the Healthy San Francisco private provider network, and ambulance companies who provide covered ambulance transports to SFHN participants.

**UOS (annual):** 98,590 estimated member months X $33.70 avg per member per month = $3,322,811 + $928,290 (other payments)

**UDC (annual):** 8,216

**Funding Source(s):** General Fund

**Selection Type:** Source Administrative Code 21.42

**Monitoring:** N/A