

James M. Illig
President

Sonia E. Melara
Vice President

Edward A. Chow, M.D.
Commissioner

Margine A. Sako
Commissioner

David J. Sanchez, Jr., Ph.D.
Commissioner

Steven Tierney, Ed.D.
Commissioner

Catherine M. Waters, R.N., Ph.D.
Commissioner

HEALTH COMMISSION

CITY AND COUNTY OF SAN FRANCISCO

Gavin C. Newsom, Mayor

Department of Public Health



Mitchell H. Katz, M.D.
Director of Health

James M. Soos
Acting Executive Secretary

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MINUTES

HEALTH COMMISSION MEETING

Tuesday, December 2, 2008

At

4:00 p.m.

SAN FRANCISCO GENERAL HOSPITAL CARR AUDITORIUM

San Francisco, CA 94102

1) CALL TO ORDER

President Illig called the meeting to order at 4:00 p.m.

Present:

President James M. Illig
Vice President Sonia Melara
Commissioner Edward A. Chow, M.D.
Commissioner Margine Sako
Commissioner David J. Sanchez, Ph.D.
Commissioner Steven Tierney, Ed.D.
Commissioner Catherine M. Waters, R.N., Ph.D.

2) APPROVAL OF THE MINUTES OF THE HEALTH COMMISSION MEETING OF NOVEMBER 25, 2008

Action Taken: The Commission (Illig, Melara, Chow, Sako, Sanchez, Tierney, Waters) approved the minutes of the meeting of November 25, 2008 without modifications.

3) GENERAL PUBLIC COMMENT

Elaine Martin: CASARC: She's a 2320 RN at CASARC. She realizes that millions need to be cut from the budget, but these cuts shouldn't be at the expense of children. The cuts seem more like hack jobs. These three RN cuts will cost DPH more in the end.

Rachel Abdel: At General Medical Clinic at SFGH. Half of staff at the GMC is being laid off under these cuts. She was speaking against GMC cuts at SFGH and wants to ensure patient safety.

Dr. Margaret Wheeler. She has fifteen years at General Medical Clinic. She is speaking against nursing cuts that are being made at GMC. Patients at GMC have complex chronic medical conditions.

Dr. Michelle Schneiderman: She is speaking against cuts at the Medical High User Program. The Commission needs to look at downstream savings that these programs have. Plus 30 percent of costs are reimbursed through Medi-Cal.

Elyse Miller: She is the Clinical Director of Medical High User Program. She understands the dire nature of city's financial situation. Case management saves wear and tear on staff who see the same patients over and over again, and also helps to improve patient lives.

Damon Francis: Primary Care Resident at General Medical Clinic. He is speaking on behalf of nurses slated for cuts. Patients seen in this clinic are among the sickest patients seen. These full-time nursing positions are working at the limit of their license. Reconsider those cuts.

Eva Del Campo: Nurse at General Medical Clinic. Found out at Wednesday that five or six nurses in the GMC are being cut. Cuts might look good on paper, but not in reality. This clinic provides overflow for high-user program, ED, and other parts of the hospital. Please reconsider these cuts.

Cici Fung: Works on the clinic on 1M, which is one of the busiest clinics at SFGH. The clinic serves many Healthy SF clients and is very committed to patients who are seen.

Commissioner Comments:

- Commissioner Illig noted the devastation of cuts that are being proposed. He urged people to speak to the Mayor, Board of Supervisors, and other policy makers. The Department still needs to come up with \$9 million additional cuts to meet the mid-year budget target. The City is facing an unprecedented financial situation.

4) DIRECTOR'S REPORT

DPH Items at the Board of Supervisors

During the week of December 1, Budget & Finance meets on Wednesday. Rules, Joint City & School District Select, and City Operations & Neighborhood Services meet on Thursday. The Land Use & Economic Development Committee and the Full Board are cancelled. The report detailed the ordinances, resolutions, and hearings that are pending.

Tangerine Brigham Named MFAC Recipient

It gives me great pleasure to announce that Tangerine Brigham, Director of Healthy San Francisco, has been named as a recipient of this year's Municipal Fiscal Advisory Committee, (MFAC) 2008 Public Managerial Excellence Award. The MFAC Public Managerial Excellence Awards, sponsored by the San Francisco Chamber of Commerce, are dedicated to recognizing outstanding leadership, creativity, and managerial excellence in San Francisco government. Over the last 25 years, more than 100 City employees have been commended for their innovation, imagination and dedication to public service.

Ms. Brigham has an extraordinary history of commitment, dedication and achievement in her tenure with the Department and to the residents of San Francisco and the Healthy San Francisco initiative. She will be honored at an Awards Ceremony in February, 2009. I know the Health Commission joins me in congratulating Ms. Brigham for this meritorious recognition.

The Green Business Program, a collaboration between DPH and the Department of the Environment, was among the teams nominated. Virginia St. Jean, Hazardous Materials Inspector, is the Department's representative to the Green Business Program.

Previous MFAC winners who are currently working for the Department have included Steven Koneffklatt, Gene O'Connell, Cheryl Austin, Nancy Wong, Sharon Kotabe, Sue Currin, Barbara Garcia, Diana Guevara, Sai-Ling Chan-Sew, Nelly Lee, Rajiv Bhatia, MD, Judith Klain and Marc Trotz.

Sue Currin Appointed as COO for SFGH

It gives me great pleasure to announce the appointment of Sue Currin, RN, MSN, to the SFGH Chief Operating Officer position effective immediately. Sue has been the Chief Nursing Officer for the last eight years, providing leadership and management of all aspects of patient care services at SFGH. She began her career at SFGH as a nurse and has since served in a variety of capacities, including Director of Quality Management at SFGH and Director of Quality Management for the entire Community Health Network. She left DPH for two years to work as the Quality and Service Leader for the East Bay Service Area of Kaiser Permanente Hospital and Health Plan, overseeing quality, risk and medical staff affairs programs across four medical centers, multiple ambulatory sites, home health, hospice, and contracted services.

Ms. Currin received her graduate degree from the University of California, San Francisco. She participated in the National Association of Public Hospitals Patient Safety and Healthcare Policy Fellowship Programs in 2005 and 2006. Currently, she is participating in the California HealthCare Foundation Health Care Leadership Fellowship Program 2007 - 2009.

Ms. Currin received special recognition for hospital fiscal management from the Municipal Fiscal Advisory Committee to the Mayor in 2007 and the Association of California Nurse Leaders Excellence in Nursing award in 2008. Over the past four years, Ms. Currin has received \$6.2 million in grants to fund a Nursing Internship Program for new graduates, the Medication Error Reduction Project, Patient Safety Initiatives, and a Transitional Care Program.

Ms. Currin will continue to work collaboratively with staff at all levels of SFGH on the many opportunities and challenges that lie ahead. Please join me in congratulating Sue Currin on her promotion and extending your support for her new role as Chief Operating Officer.

San Francisco Immunization Registry Project on Board with UCSF Pediatrics

The San Francisco Immunization Coalition has announced that as of November 3, UCSF Pediatrics is using the California Immunization Registry (CAIR). The Coalition's Immunization Registry Consultant, Cecilia Sandoval, worked with UCSF staff for over two years to make this possible. The years of hard work and perseverance paid off on the first day when a nurse from UCSF Urgent Care was able to locate a child's immunization record in CAIR. The child had been seen at one of SFDPH's clinics and all of her immunizations were recorded in the registry.

To date the registry has 47% of San Francisco's children under six years of age and over twenty medical providers, with the most recent being Treasure Island Job Corps, Chinese Hospital Excelsior Clinic, and UCSF Pediatrics.

Medical Directors to Attend Institute for Physician Leadership

Congratulations to Mark Ghaly, MD, Medical Director at Southeast Health Center, Catherine James, MD, Medical Director at Maxine Hall Health Center and Barbara Wismer, MD, Medical Director at Tom Waddell Health Center who have been accepted into the Center for the Health Professions' new Institute for Physician Leadership program. The nine-month program is designed to develop leadership skills, focusing on innovative and practical experience to help physicians emerge into leadership positions. Acceptance in this prestigious program comes from nominations by senior leaders within the physicians' organization.

Environmental Health Promotion Office Relocates

DPH Children's Environmental Health Promotion, which includes the Childhood Lead Prevention Program, has just completed their move to Suite 410 in Fox Plaza, 1390 Market St., SF 94102. Their new general suite telephone number is 415/252-3888 and each employee has an individual phone number, available through their directory. The new fax number is 415/252-3889.

For the Commissioners who are still learning about the many divisions within the Department of Public Health and what they do, the Children's Environmental Health Promotion (CEHP) staff provide support to community groups looking at systematic environmental health problems that affect residents and neighborhoods, particularly vulnerable residents in distressed neighborhoods. Experienced staff is routinely involved in and supporting community led efforts through research and technical assistance to advocate for city actions for healthier homes and neighborhoods, including their work in supporting the SF Asthma Task Force and the Bay Area Environmental Health Collaborative. CEHP staff also provides comprehensive healthy housing assessment and education to WIC Food Supplement Program clients with children up to 3 years old, San Francisco's most vulnerable families with young children for San Francisco. Karen Cohn, 252-3898, karen.cohn@sfdph.org, is director of CEHP.

The Lead Hazard Code Enforcement and Case Management aspect of their work includes state-certified lead inspection professionals who enforce San Francisco lead hazard laws, facilitate access to the Mayor's Office of Housing (MOH) lead hazard remediation grants, and provide case management support to families of children with lead exposure. For questions relating to childhood lead prevention, contact Joe Walseth, 252-3956, joe.walseth@sfdph.org.

Meeting with Mayor's Office

Dr. Katz announced that he just returned from a meeting with the Mayor and his Budget staff and that the City is facing an unprecedented financial situation. It is clear from his meeting that there will be cuts to the services DPH provides to our patients.

First Day Back on Rounds at SFGH

Dr. Katz also announced that this was his first day back on rounds for the month of December at SFGH, and how pleased he is to be back at SFGH.

Commissioner Comments

- Dr. Chow commended Sue Currin on her appointment as COO.

5) EMPLOYEE RECOGNITION AWARDS

Commissioner Chow presented the SFGH Employee Recognition Awards.

Individual awards were presented to Jay Kloo, RN and Elaine Coleman, RN nominated by Iman Nazeeri-Simmons, Associate Administrator of Quality Management for their work on the 2008 Joint Commission Accreditation Survey.

The team award was presented to members of the SFGH Smoke Free Task Force, including Linda Henson, Safety Officer (Task Force Co-Chair); Troy Brunner, RN, Director of Risk Management (Task Force Co-Chair), Andrew Brunner, JD, RN, Director of UCSF Risk Management at SFGH; Lettie Miller, RN, MS, Head Nurse, 4B Progressive Care Unit; Yuhum Digidigan, RN, MS, Director of Operations, Nursing Administration; Margo Dextraze-Cordova, MSN, Nursing Manager, Unit 4A; Aneita Panton, RN, CNA Coordinator, Nursing Administration; Amy Logan, Clinical Pharmacist; Luenna H. Kim, JD, Personnel Officer, Labor Relations; Donnamarie Martinez, RN, Activity Director, Skilled Nursing Facility, Unit 4A; Alla Rivas, MPA, Health Educator, Department of Training & Education; Darlene Bahrs, Program Director, Stop Smoking Program; Sylvia DeTrinidad, MPH, Health Educator, Department of Training & Education; and Esther Wong, Risk Management Assistant. The SFGH Smoke Free Task Force was nominated by Delvecchio Finley, Associate Administrator and Kathy Murphy, Deputy City Attorney.

Commissioner Tierney noted that he was at SFGH for World AIDS Day and congratulated SFGH staff on the work they do on behalf of those with HIV/AIDS.

Gene O'Connell thanked SFGH staff for those who worked on behalf of those who helped pass Proposition A by 84 percent including Erin McGrath of the Mayor's Office and Mark Primeu, a DPH contractor. Gene presented Erin and Mark with a special commendation.

6) FINANCE COMMITTEE REPORT

Commissioner Steven Tierney presented the report of the Finance Committee, which met at 2:00 p.m. at 101 Grove St. He noted that the Committee:

- Voted to accept December 2008 Health Commission Contracts Report.
- Moved January meeting to January 13, 2009, at 2:00 p.m., which will include an invitation to Controller's Office to present the four audit reports on the Department.
- Made recommendations on RFP process, including RFPs that are out and to be issued in 2009.
- Recommended that the Finance Committee consider restructuring the finances of the Department to look at budget and finance over 18 months to two years and include way to look at program outcomes.

7) **SAN FRANCISCO GENERAL HOSPITAL AND TRAUMA CENTER ANNUAL REPORT**

Gene O'Connell presented the SFGH FY 2007-08 Annual Report. She began by introducing the executive staff, including, Kathy Murphy, Sue Currin, Sue Carlysle, Dr. Jeff Critchfeld, Elaine Lee, Doug Eckman, Katherine Thoreau, Sharon Wincher, Roland Pickens, Valerie Inouye, Pat Skala, Sharon Kotabe, Sharon Kwong, Kathy Jung, Dr. John Luce, Iman Nazeeri-Simmons, Marti Paschal, Anson Moon, Kathy Eng, and Delvecchio Finley. A copy of Ms. O'Connell's PowerPoint presentation is attached and incorporated into these minutes.

Commissioner Comments/Actions for Follow-up:

- Commissioner Illig noted the Commission's pride with SFGH.

8) **APPROVAL OF THE GOVERNING BODY BYLAWS FOR SAN FRANCISCO GENERAL HOSPITAL AND TRAUMA CENTER**

Deputy City Attorney Kathy Murphy introduced the changes to the Governing Body Bylaws for San Francisco General Hospital.

Commissioner Comments:

- Commissioner Sako asked about shared leadership between governing boards of SFGH and SFGH Foundation. Ms. Murphy responded that there is a Health Commission member who serves ex officio on the SFGH Foundation Board. There are also members of the SFGH medical staff who serve on the SFGH Foundation Board. Ms. Murphy agreed to provide a copy of the SFGH Foundation bylaws to the Commission

Action Taken: The Commission (Illig, Melara, Chow, Sako, Sanchez, Tierney, Waters) voted to approve the changes to the governing body bylaws for San Francisco General Hospital and Trauma Center.

9) **APPROVAL OF A RESOLUTION RENAMING SAN FRANCISCO GENERAL HOSPITAL AND TRAUMA CENTER'S CHILD PROTECTION CENTER IN HONOR OF ELLEN L. WOLFE**

Gene O'Connell made a request that the Commission approve a change to rename the SFGH Child Protection Center in honor of Ellen L. Wolfe who has recently passed away and had dedicated her career to the protection of children in San Francisco.

Action Taken: The Commission (Illig, Melara, Chow, Sako, Sanchez, Tierney, Waters) voted to approve the resolution renaming the SFGH Child Protection in honor of Ellen L. Wolfe.

10) **OTHER BUSINESS**

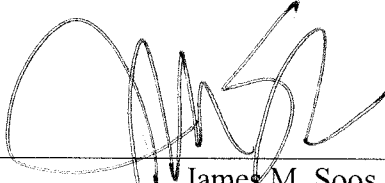
None.

11) COMMISSIONER REPORTS/ANNOUNCEMENTS/JOINT CONFERENCE
COMMITTEE REPORTS

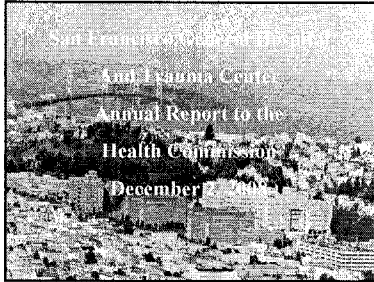
None.

12) ADJOURNMENT

The meeting was adjourned at 5:44 p.m.



James M. Soos
Acting Health Commission Executive Secretary



SFGH Mission

It is the Mission of San Francisco General Hospital to provide quality healthcare and trauma services with compassion and respect.



SFGH Values

- Patient and Staff Safety
- Quality Health Care
- Disease Prevention
- Staff Retention and Recruitment
- Culturally Responsive Care
- Efficient Resource Management
- Academic Excellence in Training and Research

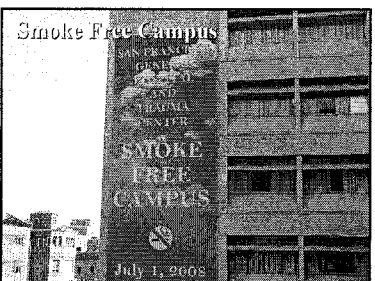
Goals and Accomplishments for Fiscal Year 2007 - 2008

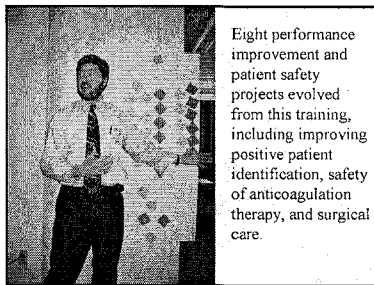
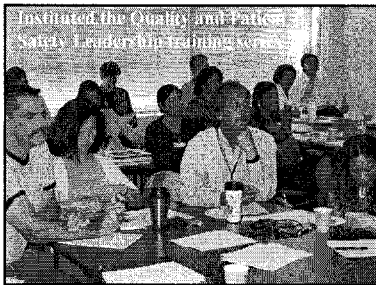
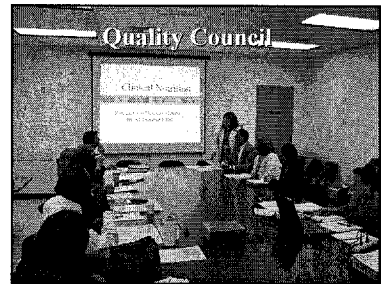
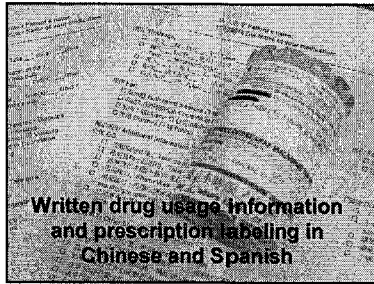
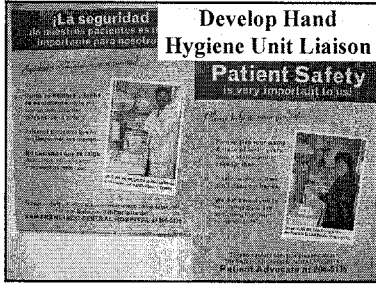
In Fiscal Year 2007-2008

- Served 98,680 individual patients
- Average inpatient daily census of 338 – 23% were with Psychiatry
- Average daily census for SFBHC is 101
- 6,872 surgical procedures – 48% were emergency
- 1,263 newborns
- 529,098 outpatient encounters – 11% were medical or psychiatric emergency
- 3,317 trauma activations

Goal 1

Promote Patient Safety

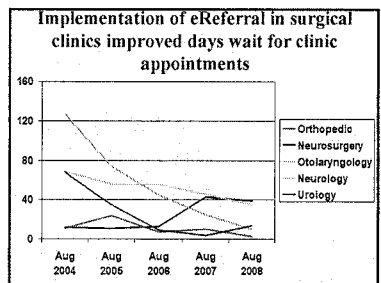




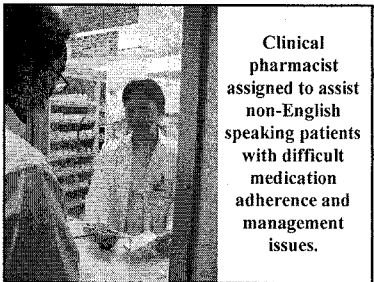
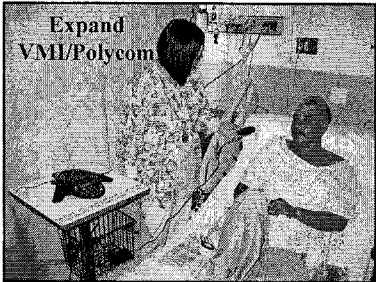
Goal 2
Implement Healthy San Francisco at SFGH

In Fiscal Year 2007-2008

- 10,891 or 33% of all HSF enrollees were treated at SFGH.
 - Total of 40,630 clinic visits; 4071 Emergency visits; 499 inpatient days.
- 7,687 or 24% of all HSF enrollees established their medical home at SFGH.
 - 1,811 or 24% of these patients are new patients - not seen in last 2 years.



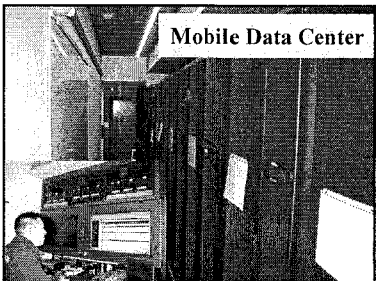
Goal 3
Promote Organizational and Staff Cultural Responsiveness

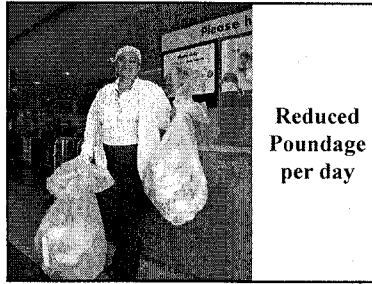
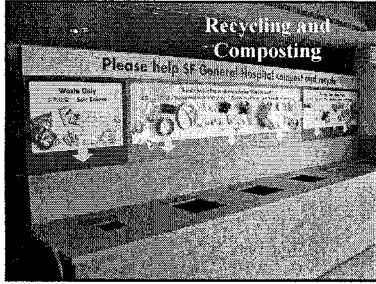


Goal 4
Promote Staff Retention and Recruitment



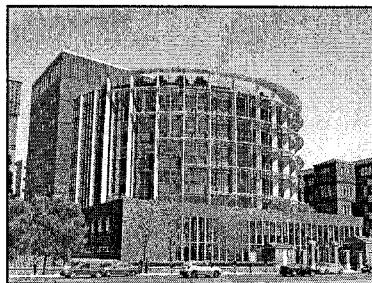
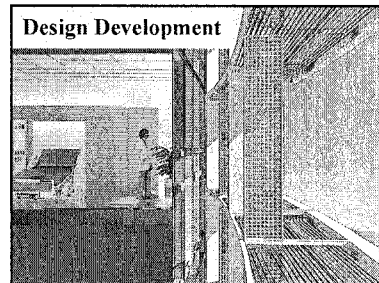
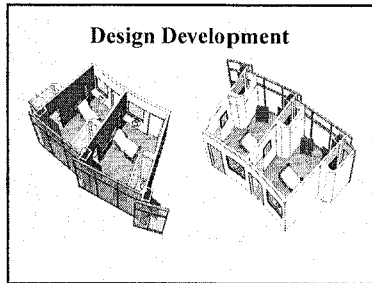
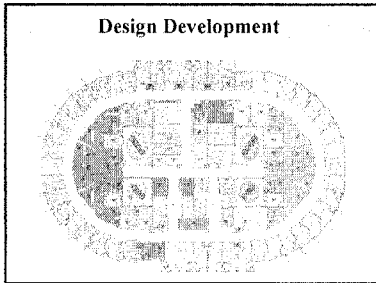
Goal 5
Improve Hospital Infrastructure





**Reduced
Poundage
per day**

**Goal 6
Plan for Replacement
Hospital**



Goal 7

Comply With All Regulatory Standards and Performance Improvement Initiatives



Successful Surveys

- Surgeons Committee on Trauma Certification Survey
- Long-Term Care Licensing Survey
- Joint Commission Consultative Survey
- Joint Commission Clinical Laboratory & Pathology Accreditation Survey
- Alcohol, Drug, Treatments Program Licensing Survey
- Mental Health Rehabilitation Center Licensing Survey
- American College of Surgeons Committee on Cancer Survey
- Joint Commission Certification for Stroke Care

Grants

- Gordon and Betty Moore Foundation – \$1.6 million for mobile data center
- Avon Foundation - \$1.25 million for access to trials and outreach to low income women who are at high risk of breast cancer
- Gordon and Betty Moore Foundation – \$625,000 for an electronic medication administration system
- Kaiser Permanente Community Benefits Program - \$400,000 for Prevent Heart Attacks and Strokes Everyday initiative

