

James M. Illig
President

Sonia E. Melara
Vice President

Edward A. Chow, M.D.
Commissioner

Margine A. Sako
Commissioner

David J. Sanchez, Jr., Ph.D.
Commissioner

Steven Tierney, Ed.D.
Commissioner

Catherine M. Waters, R.N., Ph.D.
Commissioner

HEALTH COMMISSION

CITY AND COUNTY OF SAN FRANCISCO

Gavin C. Newsom, Mayor

Department of Public Health



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MINUTES

HEALTH COMMISSION MEETING

Tuesday, November 3, 2009

At

2:00 p.m.+

**101 GROVE STREET, ROOM 300 or ROOM 302
San Francisco, CA 94102**

+PLEASE NOTE THE EARLIER START TIME FOR THE MEETING

1) CALL TO ORDER ROOM 300

Commissioner Illig called the meeting to order at 2:11pm.

Present: Commissioner James Illig, President
Commissioner Sonia E. Melara, Vice President
Commissioner Edward Chow, M.D.
Commissioner Margine A. Sako (arrived at 4:00pm)
Commissioner David J. Sanchez, Jr., Ph.D.
Commissioner Steven Tierney, Ed.D.
Commissioner Catherine M. Waters, R.N., Ph.D

2) CLOSED SESSION ROOM 302

A) Public Comments on All Matters Pertaining to the Closed Session

None.

B) Vote on Whether to Hold a Closed Session (San Francisco Administrative Code Section 67.11)

The Commission (Illig, Melara, Sanchez, Chow, Tierney, and Waters) voted to hold a closed session pursuant to San Francisco Administrative Code Section 67.11.

- C) Closed Session Pursuant to Government Code Section 54956.9 and San Francisco Administrative Code Section 67.10(d) regarding personnel matters.

- D) Reconvene in Open Session
Action Taken: The Commission (Illig, Melara, Sanchez, Tierney, Chow, and Waters) voted not to disclose any discussions held in the closed session.

The open session reconvened at 4:08pm.

3) **APPROVAL OF THE MINUTES OF THE HEALTH EXPECTED TIME COMMISSION MEETING OF OCTOBER 20, 2009**

The minutes of the October 20, 2009 meeting were approved after editing a typo on Page 9.

4) **DIRECTOR'S REPORT**

IDEALL Project Wins Top Honors

The IDEALL Project: Automated Telephone Self- Management Support Model (ATSM) for Diabetes won the California Association of Public Health Systems and California Health Care Safety Net Institute 2009 Top Honors Award.

The Improving Diabetes Efforts across Language and Literacy (IDEALL) Project, developed at San Francisco General Hospital (SFGH) uses multilingual communication technology to improve health outcomes for diabetes patients. The IDEALL team, directed by Dean Schillinger MD, also created an Automated Telephone Self-Management support model (ATSM) that has been recognized as a national model for reducing language- and literacy-related health disparities.

I am sure the Commissioners join me in congratulating everyone who has worked on this project and thank them for their continuing commitment to bringing the best technology applications to our patients in ways that improve their health and well-being.

American Public Health Association Milton and Ruth Roemer Prize

Each year, the American Public Health Association (APHA) recognizes individuals working in the public health field for their support and contributions to public health. I was honored to learn recently that I was among the recipients this year, selected by the APHA for the **2009 Milton and Ruth Roemer Prize for Creative Local Public Health Work**. This award recognizes a local health officer for outstanding creativity and innovation. I am humbled to be chosen by the APHA for this prestigious award, especially because all of the accomplishments that were noted as rationale for the award were only possible with the help and commitment of this Health Commission who has consistently supported this Department's initiatives and my hard-working staff and colleagues. The programs that were noted by APHA include Healthy San Francisco, Healthy Kids, and the Charity Care Project. I am pleased that we will build awareness of San Francisco Department of Public Health programs throughout the nation by being given this award. I will accept it in person at APHA's 137th Annual Meeting & Exposition in Philadelphia, PA (November 7 - 11). The link to the website is <http://www.apha.org/about/awards/09awardrecips/09RoemerPrize.htm>.

Mike Llewellyn Appointed as COO at LHH

I am pleased to announce the appointment of Mike Llewellyn as Chief Operating Officer of Laguna Honda. Mike has served as Laguna Honda's Facilities Director since 2008. He began his career with the Department of Public Health in 1991 as Stationery Engineer at San Francisco General Hospital and advanced to Maintenance Supervisor in 2006.

Mike brings high standards of quality and efficiency as well as a wealth of departmental know-how and strong managerial and operational skills to his new position. We welcome Mike into this new position and as a member of the LHH leadership team.

I also want to thank Delvecchio Finley, Hospital Associate Administrator for Support and Diagnostic Services at SFGH, for providing executive leadership, support and in ensuring a smooth transition at Laguna Honda for the past six months.

World AIDS Day Observance Planned

On December 1 (World AIDS Day) and December 2, the San Francisco General Hospital Foundation will screen the new film "LIFE BEFORE THE LIFEBOAT: San Francisco's Courageous Response to the AIDS Outbreak." This documentary profiles intimate conversations between Dr. Paul Volberding and a few of San Francisco's courageous leaders from the earliest days of the AIDS epidemic. Free screenings of the 30-minute film will be held in Carr Auditorium, every hour from 2:00 to 5:00pm on both days. All are welcome to attend.

Commission on Accreditation of Rehabilitation Facilities (CARF) Survey

On October 21, two surveyors from the *Commission on Accreditation of Rehabilitation Facilities (CARF)* arrived to conduct the three-day survey of the SFGH Opioid Treatment Program (OTP) on Ward 93/95, which also included the off-site Methadone Clinic mobile vans from Walden House, Sunnydale, and Bayview.

Much of the credit for the success of the survey goes Deborah Logan, Ed Pease, Steve Dominy, MD, Kevin Mack, MD and the competency and hard work of the OTP staff for a highly complimentary accreditation survey exit conference. Out of approximately 2500 standards, 21 recommendations were made, all easily correctable.

An official accreditation status report is expected to be issued by CARF in approximately 8-10 weeks and any corrective action plans requested will be due to CARF within 8-10 weeks following receipt of that report. We anticipate receiving a 3 yr accreditation.

CASPER

CASPER, a group of DPH Community Programs researchers and analysts, has been developing a set of recommended guidelines to promote greater consistency and comparability for collecting and reporting social identity indicators. On October 20, the Health Equity Institute for Research, Practice and Policy at SF State University organized and hosted a "community-science dialogue" on the guidelines as part a peer review process. The meeting, attended by interested parties from SFDPH, SFSU, UCSF, Kaiser, neighboring health departments, and community agencies included a lively discussion of issues raised by the guidelines. The meeting was part of a developing collaboration between SFDPH and the Health Equity Institute at SFSU. Information on CASPER or the guidelines are available from the CASPER co-chairs, Maria X. Martinez and Tomas Aragon, MD.

MHSA Revenues Projected to Decrease

The economic downturn and protracted budget planning this fiscal year has created apprehension over the ability to generate Mental Health Services Act (MHSA) revenues through the 1 percent income tax on incomes above \$1 million. In response to this, the State has released projected figures covering the next three fiscal years. Statewide, the current total MHSA allocation is \$1.3 billion for FY 09-10, with the projected budget falling to \$1.1 billion for FY 10-11, then \$942 million in FY11-12 and finally \$743 million in FY12-13. At the present time, San Francisco is due to receive \$25.1 million in budget allocations for FY09-10. The projected numbers for San Francisco are estimated as follows: \$20.1 million for FY10-11, \$18 million for FY11-12, and \$14.2 million for FY12-13. As a result of the delayed budget process, San Francisco hasn't as yet received any MHSA funding for FY 09-10, other than the Workforce Development, Education, and Training allocation of \$854,000 and the Capital Facilities allocation for the Silver Avenue Family Health Center renovation project, coming in at \$508,000.

Help HIV Research

The HIV Research section is seeking healthy, low-risk, HIV-negative dark-haired men and women to be part of a study that will measure levels of an HIV drug in hair. The Strand Study will see whether hair can be used as a tool for accurately measuring how often people take their pills. This tool will be useful for related research on whether HIV negative people can take the HIV drug to reduce their risk for HIV infection.

Participation involves taking the study pill at brief visits and regular check ups at 25 Van Ness Avenue. Volunteers will be compensated up to \$1300 for complete study participation. For more information about helping with this health research, contact the Strand Study at **(415) 503-2163** or strand@sfdph.org.

San Francisco Dependency Drug Court

The San Francisco Dependency Drug Court (DDC) has been awarded \$998,000 for two years to expand the population it currently serves. New services will address substance-abusing parents, including those incarcerated and with children in long-term foster care. The grant will provide substance abuse treatment, social worker assistance with visitation plans, increased court monitoring, and, for parents in the San Francisco's county jail system, counselors to coordinate in-custody visitation and transition to community based services upon release from custody. All of these focused support services are designed to decrease the incidence of child abuse and neglect and lead to a successful, reunification of the family.

Health Care for the Homeless

As Chair of the Clinicians' Network, Barbara Wismer, MD, Medical Director of Tom Waddell Health Center, recently attended the Health Care for the Homeless Clinicians' Network Steering Committee meeting and Council Retreat in Nashville, TN. Current clinical priorities of the Network include: chronic pain management, integrating preventive medicine into primary care, and leadership/workforce development. Alice Wong, nurse manager at Medical Respite, attended a concurrent Respite Care Providers' Network Steering Committee meeting.

As part of the Council and Network educational activities, Deborah Borne, MD, Medical Director for TWHC Community Sites, will teach a workshop in Shelter Health this month in Milwaukee.

Team from Laguna Honda Raises \$4300 for Alzheimer

On October 10 a group of employees, residents and friends from Laguna Honda joined 7000 other walkers on Treasure Island to support the Memory Care Program and the Alzheimer's Association. The team staffed the Laguna Honda exhibit table, walked the 1.5 or 3 mile loop, and enjoyed

camaraderie of a shared commitment to the fight against Alzheimer's. Many thanks to the 250 residents and staff of LHH who helped contribute to this effort that raised nearly \$4300.

Laguna Honda Hospital and Rehabilitation Center

OCTOBER
Health Commission – Director of Health Report
(October 8, 2009 MEC)

	10/09-11/09
<i>New Appointments</i>	0
Reinstatements	
<i>Reappointments</i>	3
Delinquencies:	
Reappointment Denials:	
Resigned/Retired:	0
Disciplinary Actions:	
Temporary Privileges	1
Deceased	0
Changes in Privileges	0
Additions	
Voluntary Relinquishments	
Proctorship Completed	
Proctorship Extension	

Current Statistics – as of 9/09

Active Staff	87	
Applicants	9	
Total Members	96	

Commissioner Comments/Requests for Follow Up:

Dr. Katz reported that H1N1 mass immunization clinics were a huge success over the weekend. Volunteers vaccinated over 18,000 people in San Francisco. He reported that all the vaccinations were administered for individuals in Tier 1 and 2 on the priority list. Dr. Katz thanked Susan

Fernyak, Anne Kronenberg, and the DPH staff for organizing the successful mass vaccination. He announced that DPH is waiting for additional H1N1 vaccines to become available.

Dr. Katz announced that the Mayor has not yet released budget instructions, but the Mayor's Budget Director outlined what DPH might expect in term of budget cuts. Dr. Katz reported that City revenues are flat while expenses continue to rise, meaning we can anticipate a deficit comparable to last year's. He noted there is a chance the City could receive additional funding from FMAP early next year.

Commissioner Illig congratulated Dr. Katz on winning the Milton and Ruther Roemer Prize for creative local public health work, and thanked staff for their work to make the first mass immunization clinics a success.

5) GENERAL PUBLIC COMMENT

None.

6) EMPLOYEE RECOGNITION AWARDS

**List of Awardees*

Commissioner Tierney presented the Employee Recognition Awards.

An individual award was presented to Maria Iyog-O'Malley nominated by Bob Cabaj, Director, Community Behavioral Health Services for providing essential support for the hiring, training and supervision of consumer and family members, employees, interns and volunteers -- helping to create the MHSA Implementation Specialists who help clients find the services they need.

An individual award was presented to Leah Esguerra nominated by Rajesh Parekh, Director, SF FIRST for her partnership with the Library which has resulted in a marked decrease in behavioral incidents at the Main Branch.

An individual award was presented to Laurie Lenrow nominated by the Castro Mission Health Center for her work as a Psychiatric Social Worker for the Multi-Diagnosis Program at the health center, where she provides high quality behavioral health assessments, consultations and interventions to clients presenting with both medical problems and psychiatric symptoms. Fully bilingual in both Spanish and English, she provides effective case management and psychotherapy to a diverse group of patients presenting with a wide range of issues.

A team award was presented to the CBHS Clinic Directors, including Rita Perez, Nancy Lim Yee, MaryAnne Mock, Shirley Chu, Alison Lustbader, Tom Maloney, Albert Eng, Miriam Damon, Alicia Josephs, Ernestina Carillo, Susan Esposito, Sidney Lam, Wilma Louie, Manuel Mena, David Pine, John Grimes, Kim Schoen, and Charles Rivera. This team was nominated by Bob Cabaj, Director of Community Behavioral Health Services, for its outstanding commitment to the citizens of San Francisco who need the behavioral health services provided through DPH.

A team award was presented to the San Francisco Multisystemic Therapy Team, including Janet Avila, Dana Landry, Jonathan Maddox, Marcella Crosley, Norma Garcia, Ellen Zhou and, Jose

Villarie. The team was nominated by Sai-Ling Chan-Sew at Community Behavioral Health Services for its excellent service to youth on behalf of the DPH.

7) **CONTRACTS REPORT**

Jacquie Hale, Deputy CFO, presented the Contracts Report.

Action Taken:

The Commission approved the Contracts report and requested that Jacquie Hale provide the Commission with more information on the new contracts with Instituto Familiar de la Raza and Public Health Foundation Enterprises, Inc.

Commissioner Comments/Requests for Follow-up:

Commissioner Chow asked if the contract with Instituto Familiar de la Raza is similar to other CDC contracts. Jacquie Hale confirmed that it is, and noted it was awarded under an RFP. Commissioner Chow asked if DPH has worked with Health Advocates in the past. Jacquie Hale responded in the affirmative, noting that Health Advocates has helped DPH's eligibilizing efforts.

Commissioner Illig requested that the Contracts Office provide the Commission with more details about the contracts, especially when a new contract has been established, and suggested the Commission revisit its procedures for approving the Contracts Report.

8) **2008 CHARITY CARE & COMMUNITY BENEFITS REPORT**

Frances Culp, Sr. Health Program Planner presented the 2008 Charity Care Report. Ms. Culp gave an overview of the report, which describes in detail each hospital's charity care polices and information regarding numbers of charity care applications, services, and expenditures. Ms. Culp reported that compared to last year, the hospitals showed an increase in the number of charity care services. She also noted that all of the hospitals are in compliance with posting requirements. Ms. Culp mentioned that next year's data will combine the data from St. Luke's with CPMC.

Commissioner Comments/Requests for Follow-up:

Commissioner Sako requested that future Charity Care reports include a qualitative analysis section, and asked why some of the data is inconsistent and inconclusive. Frances Culp responded that inconsistency in data is a major challenge in performing an analysis because every hospital has its own timeline for reporting data. Ms. Culp added that this year's data indicate increased spending by the hospitals on charity care.

Anne Kronenberg, Deputy Director of Health, explained that it is difficult to ensure consistency in data reporting because some hospitals report their charity care dollars based on calendar years, and others by fiscal years. She noted that that in December, DPH will closely examine how each hospital reports charity care spending so that the Department can gain insight on how to improve consistency among the hospitals. Ms. Kronenberg added that there has been much improvement in obtaining data since the reporting of charity care dollars began eight years ago as a result of the hard work of the Charity Care Workgroup and Community Benefits Partnership.

Commissioner Sako asked if the original ordinance should be amended to reflect the current state of charity care in San Francisco since so many things have changed since the ordinance was passed. Anne Kronenberg agreed that the legislation could be amended and said that the Charity Care Workgroup is discussing possible changes to the ordinance.

Commission Illig asked if representatives from the hospitals are present at today's Health Commission meeting. A representative from each hospital was in attendance.

Commissioner Chow asked why Table 2 in the charity care report does not include Healthy San Francisco. Anne Kronenberg responded that the hospitals did not begin full participation in Healthy San Francisco until after the reporting period. HSF data will be included in next year's report and noted that Tangerine Brigham attends to the Charity Care Workgroup every other month.

Dr. Katz explained that including Healthy San Francisco services is challenging because hospitals have two groups of Healthy SF participants: patients who receive care at their primary medical home and patients who receive services at a place other than their primary medical home. He noted that these two groups produce the no revenue for the hospitals and that it is difficult for the hospitals to distinguish spending on the two groups. Dr. Katz added that hospitals are genuinely interested in tracking these numbers to document their contribution of services to Healthy San Francisco.

Commission Chow asked why Table 9 shows a decrease in inpatient services compared to outpatient services in 2005. Dr. Katz responded that is possible the numbers reflect improved eligiblizing of individuals for Healthy San Francisco, and their use of outpatient primary medical care.

Commissioner Illig expressed concern about combining charity care dollars spent at St. Luke's with the other campuses of CPMC. Commissioner Melara responded that this concern was expressed in the Commission's resolution regarding the CPMC IMP and that the Commission's CPMC Task Force is addressing this concern.

Commissioner Illig asked why a Community Benefits Report was not included with the 2008 Charity Care report. Anne Kronenberg explained that a Community Benefits Report will be presented to the Commission in 2010.

Commissioner Sanchez praised the progress has been made over the past eight years in reporting charity care spending.

9) FEDERAL HEALTHCARE REFORM UPDATE

Jim Soos, Assistant Director of Policy & Planning presented the progress made on federal healthcare reform. Mr. Soos reviewed the President's Principles for Health Reform and the three major bills, including the House bill (HR 3962), the Senate Health, Education, Labor & Pensions (HELP) Committee bill (S. 1679), and Senate Finance Committee bill (S. 1796). Mr. Soos outlined the major difference and similarities among the three bills and addressed the potential impacts the final legislation could have on San Francisco and DPH.

Commissioner Comments/Requests for Follow-up:

Commissioner Illig praised Mr. Soos' analysis and asked if the bills will use the tax code to mandate insurance coverage. Mr. Soos responded in the affirmative and added that individuals

would have to report their insurance coverage when they file taxes. Commissioner Illig asked if failure to report insurance coverage would be considered a criminal act. Mr. Soos responded that failure to report insurance coverage would likely result in a civil penalty.

Commissioner Illig inquired about the inequity of a proposed tax break for small businesses that provide insurance to its employees, but no financial benefit for nonprofit small businesses that struggle to do the same. Mr. Soos responded that this has always been true, and there is no provision in the bills specifically for non-profit organizations.

Commissioner Illig asked if the Kucinich amendment to allow states to choose a single payer plan is included in the House of Representative's Bill. Mr. Soos responded that he will confirm whether or not the amendment has been included.

Commissioner Illig asked if is there a penalty against cities that want to insure undocumented individuals. Mr. Soos responded that while there no penalty for doing this, the federal funding is not allowed to be spent on providing health coverage for undocumented individuals.

Commissioner Chow praised the thoroughness of the report and analysis. He asked if the House Bill will mandate reimbursements for Medicaid services at a Medicare rates. Mr. Soos responded that the House bill calls for primary care visits to be reimbursed at Medicare rates.

10) FIRST QUARTER FINANCIAL REPORT

Gregg Sass, Chief Financial Officer, gave an overview of DPH's first quarter revenue and expenses and reported that projections indicate there will be enough revenue to cover overspending for the first quarter for the whole Department. Mr. Sass noted that the new state fee on hospitals, worth about \$30 million in new federal revenue, has not been included this report.

Commissioner Comments/Requests for Follow-up:

Commissioner Illig asked if DPH is experiencing a hiring freeze. Mr. Sass explained that the Department is undergoing a "soft freeze," meaning that there has been some delay in hiring, however the November layoffs are still scheduled to occur.

11) HEALTH COMMISSION BUDGET PRINCIPLES

The discussion of the Health Commission Budget Principles was postponed.

12) OTHER BUSINES

Commissioner Melara asked that the Commission continue to discuss how to restructure the full Commission meetings to maximize efficiency.

Commissioner Melara announced that the CPMC Task Force has been making progress and that CPMC is presenting to the Planning Commission on November 19th. Commissioner Melara offered to provide a progress report on the CPMC taskforce at one of the December or January Health Commission meetings before the IMP goes to the Board of Supervisors for approval.

Commissioner Melara announced that she recently attended the Urban Initiative for Reproductive Healthcare conference in Los Angeles. She reported that eight individuals from San Francisco were present at the conference and they want to continue dialogue on reproductive healthcare issues in San Francisco. Commissioner Melara stated that she would like to discuss this further at a future CHPE Committee meeting.

Commissioner Illig announced that the November 17th Health Commission meeting will review the health impact analysis of the St. Mary's Medical Center IMP.

JOINT CONFERENCE COMMITTEE REPORTS

None.

COMMITTEE AGENDA SETTING

None.

13) ADJOURNMENT

The meeting was adjourned at 6:14pm.

Grace Alderson
Acting Health Commission Executive Secretary