

**James M. Illig**  
President

**Sonia E. Melara, MSW**  
Vice President

**Edward A. Chow, M.D.**  
Commissioner

**Margine A. Sako**  
Commissioner

**David J. Sanchez, Jr., Ph.D.**  
Commissioner

**Steven Tierney, Ed.D.**  
Commissioner

**Catherine M. Waters, R.N., Ph.D.**  
Commissioner

## HEALTH COMMISSION

CITY AND COUNTY OF SAN FRANCISCO  
**Gavin C. Newsom, Mayor**

**Department of Public Health**



**Mitchell H. Katz, M.D.**  
Director of Health

**Mark Morewitz, MSW**  
Executive Secretary

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Web Site: <http://www.sfdph.org>

### **MINUTES** **HEALTH COMMISSION MEETING**

**Tuesday, January 19, 2010**  
**4:00 p.m.**

**SAN FRANCISCO GENERAL HOSPITAL CARR AUDITORIUM**  
**San Francisco, CA 94102**

#### **1) CALL TO ORDER**

Commissioner Illig called the meeting to order at 4:03pm

Present: Commissioner James Illig, President  
Commissioner Sonia E. Melara, Vice President  
Commissioner Edward A. Chow  
Commissioner David J. Sanchez  
Commissioner Margine Sako,  
Commissioner Catherine Waters

Present: Commissioner Steven Tierney, Ed.D.

#### **2) APPROVAL OF THE MINUTES OF THE HEALTH COMMISSION MEETING OF DECEMBER 15, 2009**

The minutes of the December 15, 2009 Health Commission meetings were approved without change.

#### **3) GENERAL PUBLIC COMMENT**

Dr. Alecia Boccelleri provided public comment regarding the proposed cuts to the Trauma Recovery Center (TRC). She stated if the Trauma Recovery Center closes on March 1, most of the services currently offered to sexual assault victims will unfortunately end. In addition, comprehensive mental health services to victims of gunshots, domestic violence, family members of homicide and other victims of violence will also be eliminated.

Commissioner Julie Soo, of the Commission on the Status of Women, provided public comment regarding the proposed cuts to the TRC. She stated that the TRC helps keep families together by assisting women through serious crises often related to domestic violence.

Dr. Laurie Richer provided public comment regarding the proposed cuts to the TRC. She stated that eliminating the TRC and leaving just the rape center will almost eliminate the physician's time and will reduce services so that only 15% of the current client list would be served.

Ron Santos provided public comment regarding the proposed cuts to the Cancer Awareness, Resources, and Education (CARE) Program. He stated that it is important for cancer patients to have a place to share and get support; the CARE group is an effective service.

James Moody provided public comment regarding the proposed cuts to the CARE Program. The first place he went to for support after being diagnosed was the CARE program. He feels it is essential for cancer patients to have a place to talk to one another.

Laurie Petrillo provided public comment regarding the proposed cuts to the CARE Program. She stated that as a volunteer and a future doctor and sees the importance of these services. She read a statement from a client who feels the group heals depression.

Caron Yvette provided public comment regarding the proposed cuts to the CARE Program. She has stage-three breast cancer and feels it is important not to be isolated. The program helped her psychologically survive.

Jjuanita Kindler provided public comment regarding the proposed cuts to the CARE Program. She stated that she would not be here if not for the network of friends she made through the program.

James Garrett provided public comment regarding the proposed cuts to the CARE Program. He hopes to save the program.

Sandy Lum provided public comment regarding the proposed cuts to the CARE Program. She stated that she has learned a lot and has found support within the CARE group.

Etilvina Guevara provided public comment regarding the proposed cuts to the CARE Program. She stated that the program is important because it teaches life skills.

Blu Walcer provided public comment regarding the proposed cuts to the CARE Program. She stated that she is the Director of Cancer Resource Education and due to the budget cuts she is now spending 80% of her time on an unrelated program. Research shows that health education supports better health outcomes.

Nicholas Hechberg provided public comment regarding the proposed cuts to the CARE Program. He stated that the group is an important source of support.

Brenda Barros, of Local 1021, provided public comment regarding the proposed cuts. She read a statement from an RN which said SFGH and LHH need qualified people to take care of the patients. The current ratio of nurses to patients is not acceptable.

Chomei Johnson provided public comment regarding the proposed cuts to the CARE Program. She stated that the CARE group has enabled her to find the strength to share with others; it has taught her a lot of life skills.

#### Commissioners' Comments/Follow-Up Action

The Commissioners encouraged those who provided public comment to do so at the January 26<sup>th</sup> Board of Supervisors' Beilenson hearings. The Health Commission does not have authority to make funding recommendations in this round of budget cuts.

The Commissioners provided clarification that the CARE Program was not defunded or closed but was recommended for a budget reduction.

#### 4) **DIRECTOR'S REPORT**

Please see the following link for full text of the Director's Report:

<http://www.sfdph.org/dph/comupg/aboutdph/insideDept/dirRpts/default.asp>

#### **Police Chief Visits SFGH**

SFGH CEO Sue Currin invited new San Francisco Police Chief George Gascon to SFGH on January 8th for an introductory visit and tour of several areas of the hospital where police and hospital staff often work together, including the emergency department, psychiatric emergency services and intensive care unit. The hospital's clinical and administrative leaders look forward to collaborating with the chief on projects that affect both organizations.

#### **Hospital Meets CMS Deadline**

On Tuesday, January 5, 2010, six CMS surveyors (one physician, two RN surveyors, one pharmacist, and two dietary staff) arrived to validate the plan of correction. The preliminary findings show that we are in compliance with all of the conditions of participation with the exception of those related to Dietary Services. We are currently working with the CMS surveyors to develop a plan to correct the ongoing issues in Dietary Services. A second resurvey of Dietary Services will be completed before March 10, 2010. We are also anticipating a validation survey of the Life Safety plan of correction.

#### **WSJ Features SFGH Emergency Medicine Clinician**

The December 17, 2009 issue of the *Wall Street Journal* featured a story on Christopher Barton, MD, Chief of Emergency Medicine at SFGH.

#### **Kids Artwork Adorns Hallways**

We are delighted that students from Buena Vista Elementary School illustrated the SFGH flu prevention campaign with colorful posters urging flu shots, hand washing and other good habits. Their handiwork adorns several areas on campus. We look forward to working with these budding artists on future projects.

#### **New Chief Operating Officer at SFGH**

Sue Currin, CEO at SFGH, has announced the appointment of Roland Pickens as Chief Operating Officer for SFGH.

### **SFGH Featured in Patient Safety Training Video**

SFGH was chosen by the Beacon Bay Area Patient Safety Collaborative to be spotlighted in a new video on how to use the Model for Improvement when planning, measuring and making changes to improve patient safety.

### **San Francisco General Hospital Foundation Names new Executive Director**

Please join me in welcoming Stephanie Bray as the new Executive Director for the San Francisco General Hospital Foundation.

### **Heroes & Hearts Just Around the Corner**

The San Francisco General Hospital Foundation is throwing the annual Heroes & Hearts Award Luncheon on Thursday February 11 at 11:30 am at Union Square. That night, the Foundation will debut a brand-new bash, *Hearts After Dark*, featuring dancing and cocktails. Visit [www.sfghf.net](http://www.sfghf.net) for tickets or more information.

### **Nurse Wins Policy Fellowship**

Congratulations to Alfredo Mireles, psychiatric nurse at San Francisco General Hospital, who has been selected to participate in the Jesse M. Unruh Assembly Fellowship Program with the California state government.

### **Non-SFGH-related news**

#### **H1N1 Mass Vaccine Clinic**

The Department held a highly-successful H1N1 Swine Flu Clinic on December 22 at Bill Graham Auditorium. Over the course of nine hours, 350+ volunteers immunized approximately 10,000 high-risk individuals. Not only was the clinic well planned and efficiently executed, but the lessons learned will help us plan for future mass clinics.

#### **Human Trafficking Awareness Month**

January is Human Trafficking Awareness Month in San Francisco. The Newcomers Health Program, in collaboration with Family Health Center's Refugee Medical Clinic, provides health care and other supportive services to trafficking victims. More information on SFCAHT and events happening throughout the month are available at: <http://www.sf-hrc.org/index.aspx?page=58>.

#### **Program on Health Equity and Sustainability's Healthy Development Measurement Tool adapted for use by Denver Housing Authority**

The Healthy Development Measurement Tool (HDMT), posted on line at <http://www.TheHDMT.org>, is a health-oriented evaluation metric used in San Francisco by city agencies planning urban development projects.

#### **2008 Annual TB Survey Report**

The 2008 Annual TB Summary Report has been completed and is posted on line at <http://www.sfdph.org/dph/files/TBdocs/SFTBSurveillanceSum2008.pdf>. The Report indicates that in 2008, 118 new cases of active TB (14.6 cases per 100,000) were diagnosed in San Francisco, representing a 17.5% decrease from 2007 (143 cases) and the lowest TB incidence in San Francisco's history.

#### **Tobacco Free Coalition Nominated for Public Policy Award**

The California Department of Public Health's Tobacco Control Program has nominated the San

Francisco Tobacco Free Coalition, which is staffed by the Tobacco Free Project, for the *National Association of Chronic Disease Directors Public Policy Award*.

**Principal Environmental Health Inspector to Manage Noise, Air, Radiation**

Rajiv Bhatia, MD, Director of Occupational & Environmental Health has announced that Senior Inspector Tom Rivard has been appointed as the Principal Environmental Health Inspector to manage the noise, air quality, and radiation hazards programs. Tom and his staff will be developing and implementing policy and regulations relating to these environmental issues, including implementation of SF Health Code Article 38—the new 2008 health code requirements to protect residents from air pollution from busy roadways and more stringent standards for community noise.

**Project Homeless Connect**

PHC was busy in 2009 not only with the Civic Center events but also with focused outreach events: Family Connect, Veterans Connect and Golden Gate Park.

In 2009 alone, 10,327 poor and homeless San Franciscans were connected to services through Project Homeless Connect. The success of PHC in 2009 is due in large part to the 3,078 volunteers and 268 business, nonprofit, and government, providers. Following are some health-related highlights:

COMMUNITY HEALTH NETWORK  
SAN FRANCISCO GENERAL HOSPITAL & TRAUMA CENTER

**January 2010**  
**Health Commission - Director of Health Report**  
(1/11/10 MEC)

	01/10	07/09 to 06/10	
<b>New Appointments</b>	<b>10</b>	<b>117</b>	
Reinstatements	<b>0</b>	<b>4</b>	
<b>Reappointments</b>	<b>49</b>	<b>274</b>	
Delinquencies:			
Reappointment Denials:	<b>0</b>	<b>0</b>	
<b>Resigned/Retired:</b>	<b>27</b>	<b>107</b>	
Disciplinary Actions	<b>0</b>	<b>0</b>	
<b>Restriction/Limitation-Privileges</b>	<b>0</b>	<b>0</b>	
<b>Deceased</b>	<b>0</b>	<b>0</b>	
<b>Changes in Privileges</b>			
Additions	<b>4</b>	<b>33</b>	
Voluntary Relinquishments	<b>15</b>	<b>30</b>	
Proctorship Completed	<b>20</b>	<b>112</b>	
Proctorship Extension	<b>1</b>		<b>0</b>

<i>Current Statistics – as of 12/22/2009</i>	
Active Staff	<b>517</b>
<i>Courtesy Staff</i>	<b>582</b>
Affiliated Professionals (non-physicians)	<b>241</b>
<b><i>TOTAL MEMBERS</i></b>	<b>1,340</b>

Applications In Process	<b>26</b>
Applications Withdrawn Month of Jan 2009	<b>0</b>
SFGH Reappointments in Process 2/2010 to 4/2010	<b>151</b>

Dr. Katz stated that the DPH will be starting a new H1N1 vaccine campaign to offer vaccinations to people without primary care providers at a variety of health centers. The vaccine has been distributed to all community physicians who wished to have it and it is also available at pharmacies.

Dr. Katz commended SFGH for continuing to provide stellar patient care through the budget and staff changes. He stated that SFGH is falling behind in regard to electronic medical records and other IT systems. In the next two or three years, major investments must be made in IT to keep SFGH up-to-date to qualify for Federal reimbursement. This is unfortunate timing with the ongoing budget reductions.

The DPH will postpone presenting its proposed 2010-2011 budget to the Health Commission until several potential revenue streams are clarified. Unfortunately, every current revenue scenario includes budget cuts.

#### Commissioners' Comments/Follow-Up Action

Commissioner Chow commended the reduction in the rate of TB but is concerned that any additional cuts to TB services could negatively impact the TB rate in San Francisco.

#### 5) **ELECTION OF HEALTH COMMISSION OFFICERS**

The election was postponed until the February 2, 2010 meeting when all Commissioners will be present.

#### 6) **REPORT FROM THE FINANCE AND PLANNING COMMITTEE**

Commissioners Melara and Chow, Committee members, stated that the Health Report Card update was presented to the Committee at the 1/5/10 meeting. The Committee voted to have the update presented at the full Commission on 2/2/10.

#### 7) **REPORT FROM THE COMMUNITY AND PUBLIC HEALTH COMMITTEE**

Commissioner Sako, Committee Chairperson, introduced the Committee's mission:

To assure oversight and review of Departmental policies, programs, and issues that are not addressed through the SF General Hospital or Laguna Honda Hospital Joint Conference Committees. Issues to be addressed, but not limited to, are services provided through Community Programs, public health prevention activities, Healthy SF, Emergency Medical Services Agency, and Jail and forensic health.

- Provide a forum for productive discussion and recommendations to improve DPH program development and service delivery. Community comment and input is strongly encouraged.
- To develop a strong understanding by Commissioners about relevant topics, encourage creative and active input from all interested parties, and provide appropriate guidance and assistance.
- Committee members will hear DPH and community presentations; request additional information where needed; and when suitable, make recommendations.

With input from DPH staff, the Committee is creating a 12 month meeting topic calendar.

DPH Barbara Garcia, Maria Martinez and Bob Cabaj presented a pilot program that integrates primary care and behavioral health services at primary care and mental health clinics.

## 8) **EMPLOYEE RECOGNITION AWARDS**

Individual awards were given to Judy Lam RN, Home Site Officer for the Health at Home Program and Myra Garcia, a Credentials Analyst at SFGH.

Team awards were given to:

- The SFGH Urgent Care Center Team: Hali Hammer MD, Medical Director; Ron Laburguen MD, Physician-In-Charge; Sheila Hawthorne RN, Nurse Manager; Grace Lopez RN, Charge Nurse, Omar Carvallo, Eligibility Manager, and Adelia Carandang, Senior Unit Clerk.
- Acute Care for Elders Team (ACE): Cynthia Johnson, NP; Purification Quevedo, RN; Edith Barrea, RN; Bonnie Seaman; Jenee Bryant, MSW; Nam Do, PharmD; Suzanne Bikakis, OT; Tiffany Luu, RD; Tyronne Ingram, PCA; Rachel Tan; Yolanda Porta; and Alvin Tinio.

## 9) **SAN FRANCISCO GENERAL HOSPITAL AND TRAUMA CENTER ANNUAL REPORT**

Sue Currin, SFGH Executive Administrator, presented the report.

### Commissioners' Comments/Follow-Up Action

Commissioner Illig requested to see more measures on patient satisfaction.

Commissioner Chow stated that SFGH is one of the best public hospitals in the US and is doing extraordinary work. The JCC will continue to work closely with SFGH administrative staff as it improves its quality improvement activities

In response to a question regarding how SFGH is dealing with the budget cuts, Ms. Currin stated that the number of clerks for the in-patient services has not changed. However, because many staff bumped into these positions, there was an initial period of stressful transition that has passed. There were also many staff who bumped into Personal Care Assistant and Certified Nursing Assistant positions that needed a lot of training. She reported that the biggest remaining challenge has been in the loss of administrative clerical staff. All administrative staff have had to take on some clerical duties to insure the overall administrative system is functional.

## 10) **THE SFGH PERFORMANCE IMPROVEMENT AND PATIENT SAFETY PROGRAM (SFGH ADMIN. POLICY 17.1)**

Iman Nazeeri-Simmons, SFGH Chief Quality Officer, presented the report.

Action Taken: The Commission reviewed, accepted, and approved the SFGH Performance Improvement and Patient Safety Program (SFGH Admin. Policy 17.1).

## 11) **THE SFGH PLAN FOR PROVISION OF PATIENT CARE (SFGH ADMIN. POLICY 8.09)**

Iman Nazeeri-Simmons, SFGH Chief Quality Officer, presented the report.

Action Taken: The Commission reviewed, accepted, and approved the SFGH Plan for Provision of Patient Care (SFGH Admin. Policy 8.09).

**12) THE SFGH ENVIRONMENT OF CARE PLAN**

Iman Nazeeri-Simmons, SFGH Chief Quality Officer, presented the report.

Action Taken: The Commission reviewed, accepted, and approved the SFGH Environment of Care Plan.

**13) OTHER BUSINESS**

**JOINT CONFERENCE COMMITTEE REPORTS**

Commissioner Chow, SFGH JCC Chairperson, stated that the JCC is in approval of the CMS corrective action plans including the food service changes. He commended Ms. Currin and her staff for their quick action in implementing necessary improvements.

**COMMITTEE AGENDA SETTING**

The Finance and Planning Committee meets on the first Tuesday of each month from 2-4pm (usually at 101 Grove). The Community and Public Health Committee meets on the third Tuesday of each month from 2-4pm (usually at 101 Grove). Although specific Commissioners have been assigned to various Committees, a Commissioner may attend any of the Committee meetings, as stated in the agendas for each Committee.

**14) ADJOURNMENT**

The meeting was adjourned at 5:53 pm

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Mark Morewitz  
Health Commission Executive Secretary

- \* Explanatory documents are available at the Health Commission Office, 101 Grove Street, Room #311, telephone 554-2666. If any materials related to an item on this agenda have been distributed to the Health Commission after distribution of the agenda packet, those materials are available for public inspection at the Health Commission Office at the address above during normal business hours.
- \*\* At this time, members of the public may address the Commission on items of interest to the public that are within the subject matter jurisdiction of the Commission that are not on this meeting agenda. With respect to agenda items, your opportunity to address the Commission will be afforded when the item is reached in the meeting. Each member of the public may address the Commission for up to three minutes. The Brown Act forbids a commission from taking action or discussing any item not appearing on the posted agenda, including those items raised at public comment.
- \*\*\* Opportunity where Commissioners, the Director, and the public may bring up topics for discussion, providing that any action is delayed until proper notice can be granted.

### **Accessible Meeting Policy**

San Francisco General Hospital Carr Auditorium is wheelchair accessible through the elevator at the main entrance on 22<sup>nd</sup> Street. There is a direct phone link located at the elevator for those who require assistance. There is accessible parking in the San Francisco General Hospital I Lot, which is adjacent to Carr Auditorium, and also on 22<sup>nd</sup> Street. The Hospital is accessible by wheelchair-friendly MUNI lines #9 San Bruno, #9X San Bruno Express, #19 Polk (stops 2 blocks away, #33 Haight Ashbury and #48 Quintera. For further information regarding MUNI transportation, please call 923-6142, 673-MUNI and 923-6366 (TDD).

American Sign Language interpreters and readers and/or language interpreters are available with advance notice of three business days. The Department of Public Health will make every effort to accommodate requests for sound enhancement systems and alternative formats for meeting minutes and agendas. Please make these requests as far in advance as possible. For all requests contact the Department of Public Health, Equal Employment Opportunity Program, telephone 554-2595 or the Health Commission office at 554-2666. Late requests will be honored if possible.

In order to assist the City's efforts to accommodate persons with severe allergies, environmental illnesses, multiple chemical sensitivity or related disabilities, attendees at public meetings are reminded that other attendees may be sensitive to various chemical based products. Please help the City to accommodate these individuals.

### **Cell Phone and/or Sound Producing Electronic Device Usage at Hearings**

The ringing of and use of cellular phones, pagers and similar sound producing electronic devices are prohibited during public meetings. Please be advised that the Chair/President may order the removal from the meeting room of any person(s) responsible for the ringing or use of a cell phones, pagers, or other similar sound producing electronic devices (Sunshine Ordinance 67A.1).

### **San Francisco Lobbyist Ordinance**

Individuals and entities that influence or attempt to influence local legislative or administrative action may be required by the San Francisco Lobbyist Ordinance (San Francisco Campaign and Governmental Conduct Code 2.100) to register and report lobbying activity. For more information about the Lobbyist Ordinance, please contact the San Francisco Ethics Commission at: 25 Van Ness Avenue, Suite 220, San Francisco, CA 94102; telephone (415) 252-3100; fax (415) 252-3112; and web site: [www.sfgov.org/ethics](http://www.sfgov.org/ethics).

### **Know Your Rights Under the Sunshine Ordinance**

The Government's duty is to serve the public, reaching its decisions in full view of the public. Commissions, boards, councils and other agencies of the City and County exist to conduct the people's business. This ordinance assures that deliberations are conducted before the people and that City operations are open to the people's review.

For information on your rights under the Sunshine Ordinance (Chapter 67 of the San Francisco Administrative Code) or to report a violation of the ordinance, contact Frank Darby by mail to Sunshine Ordinance Task Force, 1 Dr. Carlton B. Goodlett Place, Room 244, San Francisco CA 94102, by phone at (415) 554-7724, by fax at (415) 554-7854 or by email at [sotf@sfgov.org](mailto:sotf@sfgov.org) Citizens may obtain a free copy of the Sunshine Ordinance by contacting Mr. Darby or by printing Chapter 67 of the San Francisco Administrative Code on the Internet, at <http://www.sfgov.org/sunshine.htm>.