San Francisco Joint Conference Committee

LAGUNA HONDA HOSPITAL AND REHABILITATION CENTER,
SECURITY REPORT

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Overview

The purpose of this report is to provide an update of the Laguna Honda Hospital, Security Services Program in the following areas:

- Security Program Objectives
- Security Management Program
- Security Management Plan Performance
The objectives of the Security Management Program include:

- Continuous review of physical conditions, processes, operations, and statistical data to control risks and vulnerabilities.
- Ensure timely and effective response to security emergencies
- Ensure effective responses to service requests
- Report and investigate security related incidents
- Promote security awareness and education
- Enforce various hospital rules and policies
Security Management Plan

- Conducting an annual security risk assessment
- LHH Campus Safety and Security Committee (CSS)
- Threat and Violence in the Workplace: Prevention and Management Policy
- Security Response Procedures
- Provide Training in Crisis Prevention and Intervention
- DPH and SFSD Threat Management and Active Shooter Training
- DPH and Capital Planning Executive Committee to address system recommendations
Security Management Plan Performance

During FY 2016-2017, the measures that will be collected, tracked and analyzed by the Campus Safety and Security, and Executive Committee on a quarterly basis include:

- Code Green, “At Risk” Patient/Resident Alert Response Drills
- Customer Satisfaction
- Electronic Security System Functionality
- DPH and SFSD, MOU Performance Metrics
- Serious Incident Crime Stats
- Use of Force Statistics
Questions and Answers

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