**Facility Reported Incidents (FRI)**

During July 2020, LHH submitted a total of 27 FRIs to CDPH; there were no anonymous complaints to CDPH (data below is as of 08/03/20). These include allegations of abuse, adverse events and other reportable issues. CDPH have initiated investigation into some cases but final determination of deficiencies has not been determined for all cases.

**July: 27 cases (27 FRI: 0 anonymous complaints) (2 pending outcome; 25 investigation not started by CDPH)**

- 20 allegations of abuse
  - Resident to resident: 10 (10 investigation not started by CDPH)
  - Staff to resident: 7 (1 pending outcome; 6 investigation not started by CDPH)
  - Injury of unknown source: 2 (2 investigation not started by CDPH)
  - Drug event: 1 (1 investigation not started by CDPH)
- 3 theft/fiduciary abuse
  - Other to resident: 2 (2 investigation not started by CDPH)
  - Staff to resident: 1 (1 investigation not started by CDPH)
- 2 adverse event: major injury (1 pending outcome; 1 investigation not started by CDPH)
- 1 adverse event: other (1 investigation not started by CDPH)
- 1 potential breach (1 investigation not started by CDPH)

**Survey Updates**

1. On 7/20/20, five CDPH Surveyors conducted a thorough LHH COVID-19 Mitigation Plan and Infection Prevention and Control survey. During their visit, the team observed adherence with infection prevention and control practices among staff in the neighborhoods. One potential finding was shared regarding notification of residents, their representatives, and families for a single confirmed infection of COVID-19, or three or more residents or staff with new-onset of respiratory symptoms occurring within 72-hours, before 5 p.m. the next calendar day.

As of to date, LHH has not received the Statement of Deficiencies (CMS 2567) from CDPH.

**Plans of Correction (POC) Updates/Reporting**

None.

**Email/Telephone Requests in Lieu of Site Visits**

Total of 15 FRIs were investigated through document requests

2. Telephone/email request (7/13/2020): 9 FRIs related to allegations of abuse and adverse major injury events.
3. Telephone/email request (7/30/2020): 4 FRIs related to allegations of abuse.
Joint Conference Committee August 2020
Quality Management Department
Regulatory Affairs Status Report (July 2020)

<table>
<thead>
<tr>
<th>ONGOING SITE VISITS</th>
<th>CDPH site visits are suspended due to COVID-19</th>
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<tbody>
<tr>
<td>PENDING SITE VISITS</td>
<td>65 FRI pending without document request or call/visit</td>
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<tr>
<td>UPCOMING SURVEYS</td>
<td>GACH Recertification Survey</td>
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<td>CONTINUOUS SURVEY</td>
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<tr>
<td>READINESS AND</td>
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<tr>
<td>EDUCATIONAL UPDATES</td>
<td>Education/training for:</td>
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<td></td>
<td>1. Ongoing Infection Prevention and Control COVID-19 related activities including surveillance observation, focus areas include hand Hygiene, Personal Protective Equipment use, reuse and changes, symptom screening of staff and residents.</td>
</tr>
</tbody>
</table>

Outcome of Facility Reported Incidents (FRIs)

- **No Deficiencies**
- **2567/POC**
- **Pending**
- **Investigation not started**
Outcome of Staff to Resident Allegations of Abuse
Facility Reported Incidents (FRIs)

- **No Deficiencies**
- **2567/POC**
- **Pending**
- **Investigation not started**

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