### FACILITY REPORTED INCIDENTS (FRI)

During June 2020, LHH submitted a total of 34 FRIs to CDPH; there were no anonymous complaints to CDPH (data below is as of 07/07/20). These include allegations of abuse, adverse events and other reportable issues. CDPH have initiated investigation into some cases but final determination of deficiencies has not been determined for all cases.

**June: 34 cases (34 FRI; 0 anonymous complaints)** *(1 pending outcome; 33 investigation not started by CDPH)*

- **22 allegations of abuse**
  - Resident to resident: 11 *(1 pending outcome; 10 investigation not started by CDPH)*
  - Staff to resident: 7 *(7 investigation not started by CDPH)*
  - Other to resident: 1 *(1 investigation not started by CDPH)*
  - Injury of unknown source: 1 *(1 investigation not started by CDPH)*
  - Drug event: 2 *(2 investigation not started by CDPH)*

- **5 theft/fiduciary abuse**
  - Other to resident: 3 *(3 investigation not started by CDPH)*
  - Resident to resident: 2 *(2 investigation not started by CDPH)*

- **1 adverse major injury event** *(1 investigation not started by CDPH)*

- **5 disease outbreak** *(5 investigation not started by CDPH)*

- **1 potential breach** *(1 investigation not started by CDPH)*

### SURVEY UPDATES

1. On 6/11/20 CDPH conducted a brief COVID-19 Urgent Need Survey. CDPH reviewed the PPE supplies and staffing numbers. Surveyors observed and interviewed staff North 2, South 5, and CDP staff. Overall, the surveyors were satisfied with their visit.

### PLANS OF CORRECTION (POC) UPDATES/REPORTING

None.

### EMAIL/TELEPHONE REQUESTS IN LIEU OF SITE VISITS

Total of 7 FRIs were investigated through document requests

1. **Telephone/email request (6/3/2020):** 5 FRIs related to allegation of abuse and adverse major injury event.
2. **Telephone request (6/22/2020):** 1 FRI related to injury of unknown source.
3. **Telephone request (6/30/2020):** 1 FRI related to allegation of abuse.

### ONGOING SITE VISITS

CDPH site visits are suspended due to COVID-19

### PENDING SITE VISITS

61 FRI pending without document request or call/visit
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<table>
<thead>
<tr>
<th>UPCOMING SURVEYS</th>
<th>GACH Recertification Survey</th>
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<tbody>
<tr>
<td>CONTINUOUS SURVEY</td>
<td>Education/training for:</td>
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<td>READINESS AND</td>
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<td>EDUCATIONAL UPDATES</td>
<td>and Control COVID-19</td>
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<td>residents.</td>
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Outcome of Facility Reported Incidents (FRIs)

- No Deficiencies
- 2567/POC
- Pending
- Investigation not started
Outcome of Staff to Resident Allegations of Abuse
Facility Reported Incidents (FRIs)

- **No Deficiencies**
- **2567/POC**
- **Pending**
- **Investigation not started**

Staff to Res
- 01-2019: 3
- 02-2019: 2
- 03-2019: 4
- 04-2019: 1
- 05-2019: 2
- 06-2019: 5
- 07-2019: 12
- 08-2019: 1
- 09-2019: 5
- 10-2019: 3
- 11-2019: 8
- 12-2019: 3
- 01-2020: 2
- 02-2020: 4
- 03-2020: 6
- 04-2020: 4
- 05-2020: 3
- 06-2020: 3
- 07-2020: 7
- 08-2020: 2
- 09-2020: 1
- 10-2020: 2
- 11-2020: 2

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