COVID-19 Response
Laguna Honda Hospital and Rehabilitation Center

July 14, 2020
Joint Conference Committee
Outline

- Overview of LHH Staff and Resident COVID-19 Cases
- Designated COVID-19 Unit
- Admissions Observation Unit (AOU)
- Re-opening Plan
- End of Life Visitation
- Questions/Comments
# Overview LHH Staff and Resident COVID-19 Cases

*Data as of July 9, 2020 – 8am*

<table>
<thead>
<tr>
<th>Group Tested</th>
<th>Confirmed Positive Cases</th>
<th>Recovered Cases</th>
<th>Active Cases</th>
</tr>
</thead>
<tbody>
<tr>
<td>Staff</td>
<td>41</td>
<td>29</td>
<td>12</td>
</tr>
<tr>
<td>Residents</td>
<td>20*</td>
<td>15</td>
<td>5</td>
</tr>
<tr>
<td>Total</td>
<td>61</td>
<td>44</td>
<td>17</td>
</tr>
</tbody>
</table>

* The 20 total confirmed positive resident cases represents 19 unique residents.
Designated
COVID-19 Unit
COVID-19 Response Plan – South 5
Designated COVID-19 Unit

South 5 has been involved since the beginning of the facility’s response to COVID-19. Staff have developed competency in maintaining infection prevention and control procedures when providing care for residents.

Given the experience and aptitude of South 5 staff, and the fortitude of South 5 residents, South 5 was identified as the optimal neighborhood to designate as the COVID-19 care unit at LHH.
LHH has five response levels that are determined by the number of active resident COVID-19 cases.

<table>
<thead>
<tr>
<th>Response Level</th>
<th>Criteria for Confirmed COVID-19 Cases</th>
<th>Key Changes in operation</th>
</tr>
</thead>
<tbody>
<tr>
<td>Green</td>
<td>1-15 Confirmed COVID-19 Cases</td>
<td>HICS Activation at Level 1</td>
</tr>
<tr>
<td>Yellow</td>
<td>16-30 Confirmed COVID-19 Cases</td>
<td>HICS Activation escalated to Level 2</td>
</tr>
<tr>
<td>Orange</td>
<td>31-45 Confirmed COVID-19 Cases</td>
<td>HICS Activation to Level 3 – INTERNAL DISASTER</td>
</tr>
<tr>
<td>Red</td>
<td>46-60 Confirmed COVID-19 Cases</td>
<td>HICS Activation at Level 4</td>
</tr>
<tr>
<td>Black</td>
<td>60+ Confirmed COVID-19 Cases</td>
<td>HICS remains at Level 4 Coordinate transferring to nearby or out of county hospitals.</td>
</tr>
</tbody>
</table>

The criteria for confirmed COVID-19 cases will trigger the number of households designated for COVID-19+ residents on South 5, starting with the Sierra household.
Guidelines

**Controlled Transfer**
- Adhere to Centers for Disease Control and Prevention guidelines for transferring confirmed COVID-19 cases (PPE, hand hygiene, uninterrupted transfer)

**Infection Prevention and Control**
- South 5 to remain under locked quarantine until all COVID-19+ residents have recovered
- Units will implement Level 3 control measures if there is one or more COVID-19+ resident identified and transferred to South 5
- Units will implement Level 3 control measures if there are two or more COVID-19+ staff identified

**Dedicated Staffing Plan**
- Dedicated resident care team for South 5, unique staffing model per discipline
- Staff cohorting on South 5; minimized floating to other units

**Return to Home Neighborhood Criteria**
- COVID-19+ residents remain on South 5 until they recover and are cleared of isolation precautions
<table>
<thead>
<tr>
<th>LHH COVID-19 Prevention and Management Protocol</th>
<th>Designated COVID-19 Unit Control Measures Overview</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Contact Investigation Indicated?</strong></td>
<td>No</td>
</tr>
<tr>
<td><strong>Resident Symptom Monitoring</strong></td>
<td><strong>All residents</strong>: Every shift and as needed per physician order</td>
</tr>
<tr>
<td><strong>Staff Symptom Monitoring</strong></td>
<td>Upon entry to building</td>
</tr>
<tr>
<td><strong>Resident PPE Used</strong></td>
<td>Universal masking with cloth face covering when leaving room and inside room when staff or others are within 6 feet</td>
</tr>
<tr>
<td><strong>Staff PPE Used</strong></td>
<td><strong>All residents</strong>: Respirator, eye protection, isolation gown, and gloves</td>
</tr>
<tr>
<td><strong>Enhanced Cleaning/Disinfection</strong></td>
<td>Yes Duration of resident lab-confirmed case(s) of COVID-19 requiring isolation on unit</td>
</tr>
<tr>
<td><strong>Staff Assignments</strong></td>
<td><strong>All staff</strong>: Assign cohorted staff to unit, do not float out</td>
</tr>
<tr>
<td><strong>Group Activities/Social Dining Permitted?</strong></td>
<td>No</td>
</tr>
<tr>
<td><strong>Residents Allowed to Leave Neighborhood</strong></td>
<td>No (doors not locked) <strong>Exceptions</strong>: Medical emergency and essential appointments (e.g. hemodialysis)</td>
</tr>
<tr>
<td><strong>Estimated Duration</strong></td>
<td>Duration of resident lab-confirmed case(s) of COVID-19 requiring isolation on unit</td>
</tr>
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Admissions Observation Unit (AOU)
Background

In March 2020, LHH closed to new resident admissions to mitigate the spread of COVID-19 to our vulnerable resident population.

Beginning the week of June 29th, LHH resumed new admissions in recognition of the need to continue providing SNF care to the SF Health Network and community. New admissions also support the citywide response to COVID-19 by making available additional acute care beds.

LHH adopted an approach to accept new resident admissions that provides safe entry into the skilled nursing environment during the COVID-19 pandemic, with phased revision of guidelines as new information is learned.

As of July 7, 2020 – 5pm, LHH has accepted 5 new admissions in accordance with the LHH Admission Protocol during COVID-19 Pandemic.
The LHH daily census has been adjusted to a maximum SNF capacity of 734 residents.

This will accommodate room changes that may be necessary to respond to changes in resident conditions while maintaining a COVID-dedicated unit and admissions unit.
Admission process

Admission of new residents with respect to the COVID-19 pandemic will follow a 2-step process.
Pre-Admission

Admissions Screening Committee establishes waitlist

ZSFG patients prioritized to release acute care beds

Treating provider assesses patient for SNF level of care

Admissions arranged at least 24hrs in advance

Negative COVID-19 test <7 days prior to admission

Screening surveillance
Post-Admission Observation

Admission to Admission Observation Unit (AOU)

14-day observation and COVID-19 retesting period

If no suspicion of active COVID-19 infection, relocate to SNF unit

If positive test during 14-day period, relocate to COVID-19 unit
Re-opening Plan
The LHH Reopening Plan describes guidelines and procedures to be followed in resuming the following internal and external activities and services:
Multi-phased Approach

The Reopening Plan will be a **gradual, multi-phased approach** that is consistent with CMS guidelines, SF Health Orders, LHH policies and protocols for COVID-19 Prevention and Management and current Infection Prevention policies.

Each phase will be marked by clear parameters for participation in internal/external service delivery using metrics including:

- Rate of community spread
- Compliance rate with infection prevention and control measures (hand hygiene, masking)
- Number of active COVID-19 cases at LHH

Depending on the number of new cases and other metrics, LHH may return to previous phases as needed.
Quality of Life Visitation

LHH is preparing a thoughtful plan in preparation of lifting and/or modification of current San Francisco Health Orders for (1) LHH protective quarantine and (2) precluding SNF visitation.

Quality of Life Visitation Guidelines:

• Visitation will occur in accordance with SFDPH and CDC guidelines.
• Visitors will be screened prior to their visit, upon entry to LHH, and must adhere to infection prevention and control practices.
• Protocols will address the number of visitors permitted at a given time, as well as the duration of the visit.
End of Life Visitation

Visitors are permitted for residents at the end of life.

Physician determines resident is end of life.

Visit is one person at a time for one hour at a time.

Visitor is screened at entrance and escorted to/from the unit. Visitor wears a mask and practices hand hygiene.
Questions/Comments