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<th>ITEM</th>
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| FACILITY REPORTED INCIDENTS (FRI) | During September 2020, LHH submitted a total of 30 FRIs to CDPH; there were two anonymous complaints to CDPH. These include allegations of abuse, adverse events and other reportable issues. CDPH have initiated investigation into some cases but final determination of deficiencies has not been determined for all cases.  

**August: 32 cases (30 FRI; 2 anonymous complaints)** *(1 issuance if Immediate Jeopardy; 13 pending outcomes; 18 investigation not started by CDPH)*  
- 21 allegations of abuse  
  - Resident to resident: 18 *(5 pending outcomes; 13 investigation not started by CDPH)*  
  - Other to resident: 1 *(1 investigation not started by CDPH)*  
  - Injury of unknown source: 2 *(1 pending outcome; 1 investigation not started by CDPH)*  
- 2 theft/fiduciary abuse  
  - Other to resident: 1 *(1 investigation not started by CDPH)*  
  - Resident to resident: 1 *(1 investigation not started by CDPH)*  
- 6 adverse events  
  - Drug event: 5 *(1 issuance if Immediate Jeopardy; 3 pending outcome)*  
  - Other: 1 *(1 investigation not started by CDPH)*  
- 1 potential breach *(1 pending outcome)*  
- 2 anonymous complaint *(2 pending outcome)* |
| SURVEY UPDATES | 1. On 9/17/20, 9/21/20, and 9/23/20, a CDPH Surveyor conducted a thorough investigation on 6 reported drug adverse events and an anonymous complaint related to drug events.  
2. On 9/30/20 at 1505, CDPH issued an Immediate Jeopardy for failure to assure medications were secured and inaccessible to unauthorized residents or staff. The Immediate Jeopardy was lifted on 10/2/20 at 1445. |
| PLANS OF CORRECTION (POC) UPDATES/REPORTING | 1. Submitted POC on 9/18/20, pending POC acceptance  
- F609 Reporting of Alleged Violations  
- F943 Abuse, Neglect, and Exploitation Training |
| EMAIL/TELEPHONE REQUESTS IN LIEU OF SITE VISITS | Total of 20 FRIs were investigated through document requests  
1. Telephone/email request *(9/1/2020)*: 2 FRIs related to allegations of abuse and anonymous complaint  
2. Telephone/email request *(9/11/2020)*: 1 FRI related to allegations of abuse  
3. Telephone/email request *(9/17/2020)*: 4 FRIs related to allegations of abuse and anonymous complaint  
4. Telephone/email request *(9/21/2020)*: 2 FRIs related to allegations of abuse |
| 5. Telephone/email request (9/23/2020): | 4 FRIs related to allegations of abuse |
| 6. Telephone/email request (9/14/2020): | 7 FRIs related to allegations of abuse and adverse event |

| ONGOING SITE VISITS | None. |
| PENDING SITE VISITS | 46 FRI pending without document request or call/visit |

| UPCOMING SURVEYS | COVID-19 Focused Survey (2-3 weeks) |
|                 | SNF Relicensing and Recertification Survey (anticipated November 2020) |
|                 | GACH Recertification Survey (anticipated November 2020) |
|                 | Life Safety and Emergency Preparedness (anticipated November 2020) |

| CONTINUOUS SURVEY READINESS AND EDUCATIONAL UPDATES | Education/training for: |
|                                                    | 1. Ongoing Infection Prevention and Control COVID-19 related activities including surveillance observation, focus areas include hand Hygiene, Personal Protective Equipment use, reuse and changes, symptom screening of staff and residents. |
Outcome of Facility Reported Incidents (FRIs)

- **No Deficiencies**
- **2567/POC**
- **Pending**
- **Investigation not started**

Outcome of Staff to Resident Allegations of Abuse Facility Reported Incidents (FRIs)

- **No Deficiencies**
- **2567/POC**
- **Pending**
- **Investigation not started**