<table>
<thead>
<tr>
<th>ITEM</th>
<th>DISCUSSION</th>
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</table>
| FACILITY REPORTED INCIDENTS (FRI) | During August 2020, LHH submitted a total of 19 FRIs to CDPH; there were two anonymous complaints to CDPH (data below is as of 09/02/20). These include allegations of abuse, adverse events and other reportable issues. CDPH have initiated investigation into some cases but final determination of deficiencies has not been determined for all cases. **August: 21 cases (19 FRI; 2 anonymous complaints)** *(4 pending outcome; 17 investigation not started by CDPH)*  
  - 12 allegations of abuse  
    - Resident to resident: 6 *(1 pending outcome; 5 investigation not started by CDPH)*  
    - Staff to resident: 4 *(1 pending outcome; 3 investigation not started by CDPH)*  
    - Other to resident: 1 *(1 investigation not started by CDPH)*  
    - Injury of unknown source: 1 *(1 investigation not started by CDPH)*  
  - 5 theft/fiduciary abuse  
    - Other to resident: 5 *(5 investigation not started by CDPH)*  
  - 1 adverse event: drug *(1 investigation not started by CDPH)*  
  - 1 potential breach *(1 investigation not started by CDPH)*  
  - 2 anonymous complaint *(2 pending outcome)* |
| SURVEY UPDATES | None. |
| PLANS OF CORRECTION (POC) UPDATES/REPORTING | None. |
| EMAIL/TELEPHONE REQUESTS IN LIEU OF SITE VISITS | Total of 15 FRIs were investigated through document requests  
  1. Telephone/email request *(8/4/2020)*: 3 FRIs related to allegations of abuse and major injury adverse event.  
  2. Telephone/email request *(8/6/2020)*: 2 FRIs related to allegations of abuse.  
  3. Telephone/email request *(8/7/2020)*: 9 FRIs related to allegations of abuse and other adverse event.  
  4. Telephone/email request *(8/10/2020)*: 10 FRIs related to allegations of abuse.  
  5. Telephone/email request *(8/17/2020)*: 1 FRIs related to allegations of abuse.  
  6. Telephone/email request *(8/20/2020)*: 1 FRIs related to allegations of abuse.  
  7. Telephone/email request *(8/26/2020)*: 2 FRIs related to allegations of abuse and anonymous complaint. |
| ONGOING SITE VISITS | CDPH site visits are suspended due to COVID-19 |
# Joint Conference Committee September 2020
## Quality Management Department
### Regulatory Affairs Status Report (August 2020)

<table>
<thead>
<tr>
<th>PENDING SITE VISITS</th>
<th>56 FRI pending without document request or call/visit</th>
</tr>
</thead>
<tbody>
<tr>
<td>UPCOMING SURVEYS</td>
<td>COVID-19 Focused Survey (2-3 weeks)</td>
</tr>
<tr>
<td></td>
<td>SNF Relicensing and Recertification Survey (anticipated November 2020)</td>
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<tr>
<td></td>
<td>GACH Recertification Survey (anticipated November 2020)</td>
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<tr>
<td></td>
<td>Life Safety and Emergency Preparedness (anticipated November 2020)</td>
</tr>
<tr>
<td>CONTINUOUS SURVEY READINESS AND EDUCATIONAL UPDATES</td>
<td>Education/training for:</td>
</tr>
<tr>
<td></td>
<td>1. Ongoing Infection Prevention and Control COVID-19 related activities including surveillance observation, focus areas include hand Hygiene, Personal Protective Equipment use, reuse and changes, symptom screening of staff and residents.</td>
</tr>
</tbody>
</table>

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### Outcome of Facility Reported Incidents (FRIs)

- **No Deficiencies**
- **2567/POC**
- **Pending**
- **Investigation not started**

![Bar Chart](chart.png)
Outcome of Staff to Resident Allegations of Abuse
Facility Reported Incidents (FRIs)