QUALITY AND SAFETY MEASURES UPDATE
February 2017

JOINT COMMISSION CORE MEASURES 2016
See attached Results
Joint Commission Core Measure Dashboard updated with most recent data available: Q4 2015 – Q3 2016. The Dashboard includes only 2016 Joint Commission Core Measures.

Highlights of results and improvement work:

- **Perinatal measures**
  - ZSFG is at or below ZSFG-defined goals and the Vizient median for 4 of 5 perinatal measures including C-Section Rate and Elective Delivery.
  - **Exclusive Breastfeeding:** ZSFG is better than the Vizient median for exclusive breastfeeding (70% v. 56%), but has not yet met the ZSFG-defined goal (80%). This measure is a part of PRIME and is a driver for the OB/Pediatrics team. Highlights of improvement work include the development of a breastfeeding/supplementation assessment tool that includes a bundle of actions to take for babies who are at risk for supplementation. Over 100 nurses have been scheduled to be trained on this assessment tool and bundle of interventions in March. In addition, OB is currently hiring a second full time lactation consultant, and is piloting an online assessment tool for clinics.

- **VTE measures**
  - The percentage of patients with confirmed VTE on warfarin who received written discharge instructions is 83%. ZSFG is still below our internal goal (90%) and the Vizient median (100%). There has been a decrease in warfarin ordering due to the availability of new medications. Improving compliance is the potential focus of an upcoming student project.
  - A new SCD process will be introduced to Med-Surg on Thursday (2/23). SCD and Warfarin education will be provided to all nurses in February and March.

- **Emergency Dept Throughput**
  - Median times continue to be longer than ZSFG goals and the Vizient Median.
  - Median time from admit decision time to ED departure time for admitted patients decreased by 28 minutes to 185 minutes in Q3 2016 (from 213 minutes - Q2 2016).
  - Median time from arrival to departure admitted patients remained stable from Q2 2016 (433 minutes) to Q3 2016 (435 minutes).

- **Psychiatry Measures**
  - The psychiatry department set targets for seclusion and restraint data and met their targets in Q3 2016.
  - Q3 2016 saw a marked decrease in both seclusion and restraint use. The amount of seclusion and restraint use has decreased due to the patient mix and the use of individualized patient behavioral plans.