1 SUMMER FEST 2017

This year the Community Wellness Program (CWP) hosted its annual Summer Fest: Connecting People to Wellness & Community on Friday, June 16, 2017 at the hospital cafeteria and Community Wellness Center (CWC). The Summer Fest theme, "Connecting," celebrated the diverse backgrounds of ZSFG’s community members, staff and patients while promoting Wellness and providing access to free health services.

Summer Fest was organized into the eight regions of the world to represent diversity and connection. Within these regions, attendees were able to connect with participating organizations through interactive activities. Summer Fest also offered a variety of entertainment, free health screenings, a children’s cooking demonstration, a farmer’s market and raffle prizes.

The ZSFG Community Wellness program (CWP) is committed to providing wellness programs and services that build upon participants’ strengths, abilities, and are linguistically and culturally accessible, relevant and fun.
2 AMERICA’S ESSENTIAL HOSPITAL: THE GAGE AWARDS

America’s Essential Hospitals (AEH) is a national organization that has represented and advocated for safety net hospitals (including ZSFG) for more than three decades (AEH was previously known as the National Association of Public Hospitals, or NAPH). AEH represents about 130 hospitals nationwide that mainly provide services to those who are low-income, from diverse backgrounds, and who are on Medicaid or who are uninsured.

At the annual conference in June, it presents the Gage Awards to honor the innovative and outstanding work of its members. This year, ZSFG won one of the Quality awards for our submission: “Improving Specialty Care Access through Assessment, Engagement and Innovation.” This award recognized the specialty care team’s three year effort to decrease the time to third next available appointment (TNAA), a measure for the length of time between requesting an appointment and actually getting one.

In 2013, almost half of specialty care clinics had a TNAA of more than 60 days. Three years later, in 2016, more than 90% of specialty care clinics had a TNAA of less than 15 days! Even better, the clinics are sustaining their improvements.

Congratulations to our specialty care team: a great example of patient-focused, team-based, data-driven improvement.

3 ORGANIZATIONAL ANNOUNCEMENT: DR. JIM MARKS

ZSFG is pleased to announce that Dr. Jim Marks will be stepping into a new position on the ZSFG executive team: the Chief of Performance Excellence (CPE). In this critical role, Jim will be the executive leading our Kaizen Promotion Office, and for ensuring that our entire team at ZSFG is poised and well-supported to achieve our True North goals of equity, patient experience, safety, quality, workforce care and experience and financial stewardship. He will begin his duties on October 1, 2017.

Dr. Marks is currently Professor and Vice-Chairman of the Department of Anesthesia and Perioperative Care at the University of California, San Francisco (UCSF) and Chief of the Medical Staff and Chief of Anesthesia at Zuckerberg San Francisco General Hospital and Trauma Center (ZSFG).

ZSFG is delighted that Dr. Marks has agreed to step into the CPE role. Congratulations and welcome, Dr. Marks!
Attached please find a series of charts depicting changes in the average daily census.

**Medical/Surgical**

Average Daily Census was 214.60 which is 106% of budgeted staffed beds level and 85% of physical capacity of the hospital. 12.16% of the Medical/Surgical days were lower level of care days: 1.23% administrative and 10.94% decertified/non-reimbursed days.

**Acute Psychiatry**

Average Daily Census for Psychiatry beds, excluding 7L, was 41.80, which is 95% of budgeted staffed beds and 62.4% of physical capacity (7A, 7B, 7C). Average Daily Census for 7L was 4.73, which is 67.6% of budgeted staffed beds (n=7) and 39.4% of physical capacity (n=12). Latest Utilization Review data from the INVISION System shows 79.9% non-acute days (76.40% lower level of care and 3.51% non-reimbursed).

**4A Skilled Nursing Unit**

ADC for our skilled nursing unit was 29.23, which is 104% of our budgeted staffed beds and 97.4% of physical capacity.

**5 Salary Variance to Budget by Pay Period Report for Fiscal Year 2016-2017**

For Pay Period ending June 30, 2017, Zuckerberg San Francisco General recorded a 4.22% variance between Actual and Budgeted salary cost – actuals were $589,361 over budget. For variance to budget year-to-date, San Francisco General Hospital has a negative variance of $7,586,215 /2.1%.
Acute Psychiatry
Average Daily Census
Includes Units 7A, 7B, 7C Excludes 7L

Budgeted Beds
FY 2016-2017

Acute Psychiatry
Average Daily Census
Includes Units 7A, 7B, 7C Excludes 7L

Budgeted Beds
FY 2011-2014

Budgeted Beds
FY 2016-2017