QUALITY AND SAFETY MEASURES UPDATE
July 2018

JOINT COMMISSION CORE MEASURES 2018

See attached Results
Joint Commission Core Measure Dashboard updated with most recent data available: Q2 2017 – Q1 2018. The Dashboard includes only Joint Commission Chart-Abstracted Core Measures.

Highlights of results and improvement work:

- **Perinatal measures**
  - ZSFG is at or below ZSFG-defined goals and the Vizient median for Elective Delivery, Cesarean Section, and healthcare associated BSI.
  - ZSFG is above the Vizient median but below the ZSFG-defined goal for exclusive breastfeeding. This measure is part of PRIME and a driver for the OB/Pediatrics team. Current activities to increase breastfeeding include improved data transparency, nocturnists rounds, increased physician engagement and improved coordination across nursing staff between postpartum and nursery.

- **VTE measures**
  - There were no potentially-preventable VTE in the last 4 quarters (Q2 2017- Q1 2018).

- **Immunizations**
  - Influenza immunization rates increased slightly from Q4 2017 to Q1 2018 and remain consistent with 2016-2017 flu season rates. This measure is a watch measure for Medical Surgical nursing.

- **Emergency Dept Throughput**
  - These measures are focused on admitted patients and depend on bed availability throughout the hospital.
  - Both median times for ED arrival to ED departure for admitted patients and median times for admit decision time to ED departure time for admitted patients increased in Q1 2018 compared to Q2 2017 - Q4 2017. However, times are significantly lower when compared to Q1 2017. Further work is planned to understand and better prepare for seasonal variability.
  - Current improvement work related to these measures includes the establishment of a CDU/Observation unit anticipated to go live in August. In addition, the ED has partnered with the Department of Care Coordination to reduce Lower Level of Care patient days and increase capacity for MedSurg patients resulting in a decreased in ED boarding. The Emergency department has also partnered with Radiology and clinical laboratory to decrease turnaround time for diagnostic testing.

- **Psychiatry Measures**
  - Psychiatry has met internal targets for patients discharged on multiple antipsychotic medications with appropriate justification.
  - There was an increase in restraint and seclusion use in Q1 2018. This is due to the patient mix, and largely reflected 5 patients in February 2018. Psychiatry is committed to using the least restrictive measures, and prioritizes safety for self, staff, and other patients.