QUALITY AND SAFETY MEASURES UPDATE
April 2019

See attached Results
Joint Commission Core Measure Dashboard updated with most recent data available: Q4 2017 – Q4 2018. The Dashboard has been updated to include 5 quarters of data. The Dashboard includes only Joint Commission Chart-Abstracted Core Measures.

Highlights of results and improvement work:

- **Perinatal measures**
  - ZSFG is at or below ZSFG-defined goals and the Vizient median for 4 perinatal core measures: Elective Delivery, antenatal steroids, healthcare associated BSI, and exclusive breastfeeding.
  - A new core measure, Unexpected Complications in Term Newborns, was introduced in Q4 2018. This is currently a pay for reporting PRIME measure, and benchmarks are not yet available from Joint Commission or Vizient.
  - The C-Section rate is a sampled rate and reflects 25 cases out of approximately 90 eligible cases per month.

- **VTE measures**
  - There were two potentially-preventable VTE in Q4 2018. In reviewing these cases, the patients were screened for VTE prophylaxis, but the documentation provided was not consistent with the measure specifications. This measure is retired beginning Q1 2019 because CMS has determined that the costs associated with this measure outweigh the benefit of its continued use.

- **Emergency Dept Throughput**
  - These measures are focused on admitted patients and depend on bed availability throughout the hospital.
  - Median times from ED arrival to ED Departure for admitted patients are higher than Q4 2017 values (530 minutes Q4 2017, 595 minutes Q4 2018). Median times from Admit Decision Time to ED Departure increased from 240 minutes (Q4 2017) to 328 minutes (Q4 2018).
  - Current improvement work related to these measures includes CareStart and urgent care partnership. CareStart places 1-2 providers at triage to determine the immediacy of patient needs and next steps in patient care. The ED has also partnered with the Urgent Care Clinic to ensure lower level of care patients are directed to the correct location for care.

- **Psychiatry Measures**
  - Psychiatry has met internal targets for patients discharged on multiple antipsychotic medications with appropriate justification and hours of physical restraint.