1 GENE O'CONNELL'S UCSF GLOBAL NURSING PROGRAM

This past week, Gene O'Connell's UCSF Global Nursing students from Tokoyo Japan's Soka University Bachelor of Science Nursing program visited ZSFG to interview ZSFG nursing staff on their Nursing Research topics. The six nursing students interviewed ZSFG nursing staff on their following research topics: strategies and preventive care for patient suicide in the US hospitals, What roles do the US nursing managers take for hospital job satisfaction, Pediatric nurse compassion fatigue - how do they cope and get support, What are the US nursing practices to prepare pediatric patients for painful procedures, how do nurses provide safe environments for better patient outcomes if staff perceive heavy workloads, what kind of oncology nursing care is provided to patients with cancer fatigue? The ZSFG nursing staff were happy to be interviewed and share the ZSFG and US nursing care perspective on these topics.
2 ADULT URGENT CARE CENTER GRAND OPENING

This month, Zuckerberg San Francisco General celebrated its first major completion of the 2016 Capital Bond Project as the Adult Urgent Care Center relocated to the first floor in Building 5, unit 1E. Adult Urgent Care officially opened for patients on Wednesday, Feb. 21, in the new location. Mayor London Breed led a ribbon-cutting ceremony on Feb. 12 to preview the opening. In addition to the ZSFG community, DPH and SF Public Works leaders and staff, and Patient Advisory Committee members participated and toured the clinic. The expanded clinic has 12 patient rooms – 3 additional rooms than the current space.

Many thanks to the Facilities, Capital and Urgent Care Center teams for the accomplishment.

3 CALIFORNIA DEPARTMENT OF PUBLIC HEALTH (CDPH) CMS 4A SURVEY UPDATE

On February 4th, California Department of Public Health (CDPH) conducted a five day survey for the annual Relicensing and Recertification of 4A, Skilled Nursing Distinct Part Services at ZSFG. This was a rigorous survey as the CDPH Team had a CMS observer assessing their compliance with the survey process. The Title 22 (Relicensing) section includes review of over 700 regulation and the CMS (Recertification) portion includes review of over 1200 individual regulations. Survey activities included:

- A tour of the unit
- Initial tour of the dietary department
- Interviews with residents and staff
- A Resident Council Meeting with the Surveyors
- Record review
- Follow up interviews with residents

Many thanks to the 4A team for a successful survey!

4 ZSFG CELEBRATES LUNAR NEW YEAR

On February 21st, ZSFG celebrated Lunar New Year in the main cafeteria. Lunar New Year is an important time celebrated at the turn of the traditional lunar calendar. The San Francisco Police Department Lion Dancing team provided attendees with a magnificent performance: the cafeteria became a lively place as three lions danced throughout the cafeteria to the beat of the drums and cymbals.

Many thanks to our Food and Nutrition staff for preparing a delicious Chinese banquet. Additionally, ZSFG thanks and acknowledges the ZSFG CHEARS committee for planning and supporting the event.
On February 21st, ZSFG celebrated Black History Month in the main cafeteria. It was a wonderful time to reflect and recognize the many contributions that African Americans have made throughout U.S. History. The organization celebrated by honoring the accomplishments of African Americans, while enjoying the wonderful soul food prepared by our Food and Nutrition staff.

Many thanks to our Food and Nutrition staff for preparing wonderful food and supporting the event.
Attached please find a series of charts depicting changes in the average daily census.

**MEDICAL/SURGICAL, ICU, & MCH**

Average Daily Census of Medical/Surgical, ICU, & MCH was 237.71 which is 117% of budgeted staffed beds level and 94% of physical capacity of the hospital. 18.42% of the Medical/Surgical days were lower level of care days: 5.00% administrative and 13.42% decertified/non-reimbursed days.

**ACUTE PSYCHIATRY**

Average Daily Census for Psychiatry beds, **excluding 7L**, was 43.09, which is 97.9% of budgeted staffed beds and 64.3% of physical capacity (7A, 7B, 7C). Average Daily Census for 7L was 4.81, which is 68.7% of budgeted staffed beds (n=7) and 40.1% of physical capacity (n=12). Utilization Review data from the INVISION System shows 79.64% non-acute days (64.75% lower level of care and 14.90% non-reimbursed).

**4A SKILLED NURSING UNIT**

ADC for our skilled nursing unit was 29.23, which is 104.38% of our budgeted staffed beds and 97.42% of physical capacity.
Emergency Department Total Census Activities

Number of Patients


Admissions: 1,023 | 1,000 | 1,027 | 1,035 | 1,042 | 1,112 | 1,007 | 1,141 | 1,047 | 1,105 | 1,067 | 1,090 | 1,127 | 996 | 1,092 | 1,080 | 1,064 | 1,128

Seen in ED and DC’d: 5,401 | 5,292 | 5,459 | 5,237 | 5,590 | 6,093 | 5,307 | 5,552 | 5,538 | 5,756 | 6,707 | 6,919 | 5,467 | 5,472 | 5,542 | 5,218 | 5,324 | 5,567

LWBS/LWBT: 291 | 405 | 432 | 325 | 467 | 551 | 396 | 543 | 498 | 415 | 395 | 310 | 267 | 275 | 290 | 342 | 284 | 257


JCC Diversion Report

% Diversion


ED: 34% | 53% | 55% | 42% | 52% | 59% | 49% | 58% | 54% | 47% | 53% | 51% | 36% | 43% | 50% | 50% | 57% | 45%

Target: 40% | 40% | 40% | 40% | 40% | 40% | 40% | 40% | 40% | 40% | 40% | 40% | 40% | 40% | 40% | 40% | 40% | 40%
For Pay Period Ending (PPE) January 25, 2019, Zuckerberg San Francisco General recorded an unfavorable 1.44% salary variance between Actuals and Budget – specifically, actuals were $222,065 over budget. For Fiscal Year 2018-2019 year-to-date variance through PPE January 25, 2019, ZSFG has an unfavorable variance of 2.11% / $4,770,272 over budget.